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## **User Guide WooCommerce Connector**

### **Outline**



WooCommerce is a free WordPress eCommerce plugin that allows you to easily construct an online store and sell your products. The Odoo WooCommerce Connector is important when you use Odoo to run your backend operations in addition to having a WooCommerce shop. The Odoo WooCommerce Connector will assist you in integrating and managing your WooCommerce store within Odoo. Import orders and customer data, update inventory, update order status, import and export products, product tags, product categories, coupons, and more. To make your life easier, automate operations like order import, stock update, and order status update.

**Note:** It is necessary to install the 'Odoo Base Connector' in order to utilize the functionalities of the WooCommerce Connector (particularly for Version 14 and 15).

## **Implementation**

Download the Odoo WooCommerce Connector app from the Odoo store or Ksolves store. After successful download, add it to the Odoo Add-ons path or any desired path. Refresh the Odoo instance and go to the Apps tab in the dashboard. From the menu, select the Update Apps list.

After it completes loading, the Odoo WooCommerce will be displayed in the Apps. Select the install button, now you are ready to utilize the Odoo WooCommerce Connector in your Odoo.

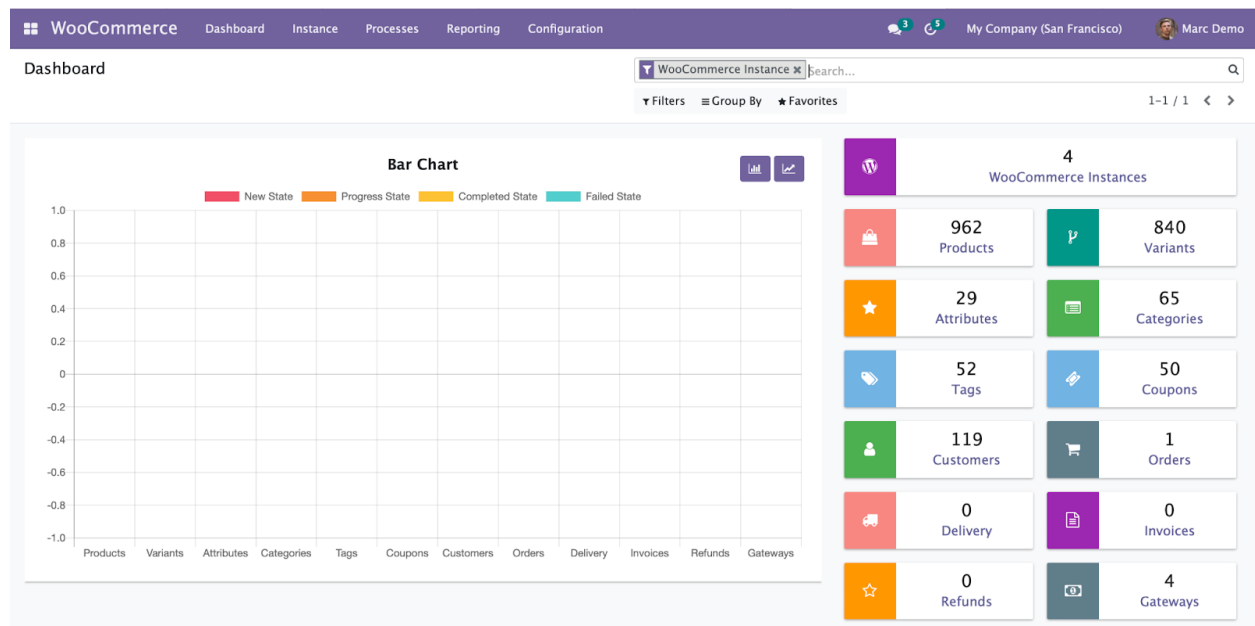
### **1. Odoo WooCommerce Connector Setup**

#### **1.1 Instance Configuration**

After installing the Odoo WooCommerce Connector, you will need to configure your WooCommerce instance. The instance is equivalent to a store in WooCommerce.

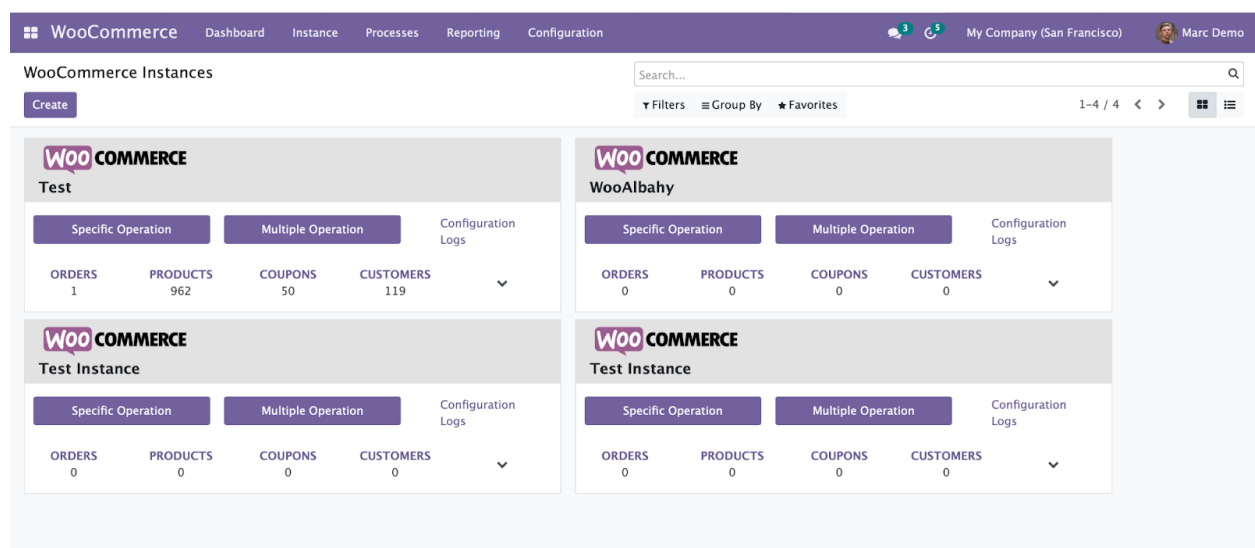
The first screen you will see is the engaging Dashboard. It shows some Bar charts graphics and equivalent convertible Line chart graphics. The Dashboard shows you how much data is synced either from Odoo to WooCommerce or WooCommerce to Odoo.

With an interactive dashboard, you can configure an instance easily. All the necessary tasks can be performed using the dashboard. Further, you can connect your Odoo WooCommerce connector to your WooCommerce store.



Click on “Instance” from the Woocommerce dashboard to begin the instance configuration process.

After clicking on the “Instance”, a screen will appear as given below.



Click on the 'Create' button—it will take you to the next step, where you will be required to fill in all the necessary details.

You will be required to fill in the 'Instance Name' of your choice for further processing.

WooCommerce Dashboard Instance Processes Reporting Configuration

WooCommerce Instances / New

Save Discard

Connect Instance Draft Connected Active Deactivate

Price lists Configure Schedulers Active Schedulers

**Fields and their uses :-**

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name

Instance Name

Company My Company (San Francisco)

Require Meta Mapping ? ☐

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

**Fields and their uses :-**

- Store URL : Displays the WooCommerce Store URL
- Customer Key : Customer Key of the WooCommerce, not visible by default
- Customer Secret : Customer Secret of the WooCommerce, not visible by default
- WooCommerce Version : It displays the WooCommerce version being used
- Verify SSL : Checkbox indicator for SSL Verification
- Authorization : Checkbox indicator for Authorization

When you scroll down the screen, you will find an 'Authentication' tab.

Here, the fields of Store URL, Customer Key, and Customer Secret are important to fill.

WooCommerce Dashboard Instance Processes Reporting Configuration

WooCommerce Instances / New

Save Discard

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Connector Instance Name  
Instance Name

Company  
My Company (San Francisco)

Require Meta Mapping ? ☐

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

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- WooCommerce Version : It displays the WooCommerce version being used
- Verify SSL : Checkbox indicator for SSL Verification
- Authorization : Checkbox indicator for Authorization

Store URL

Customer Key

Customer Secret

WooCommerce Version 3.5.x or later

Verify SSL ☐

Authorization ☐

### 1.1.1 Store URL

If you have access to your WordPress site, then you can easily get your store URL from there.

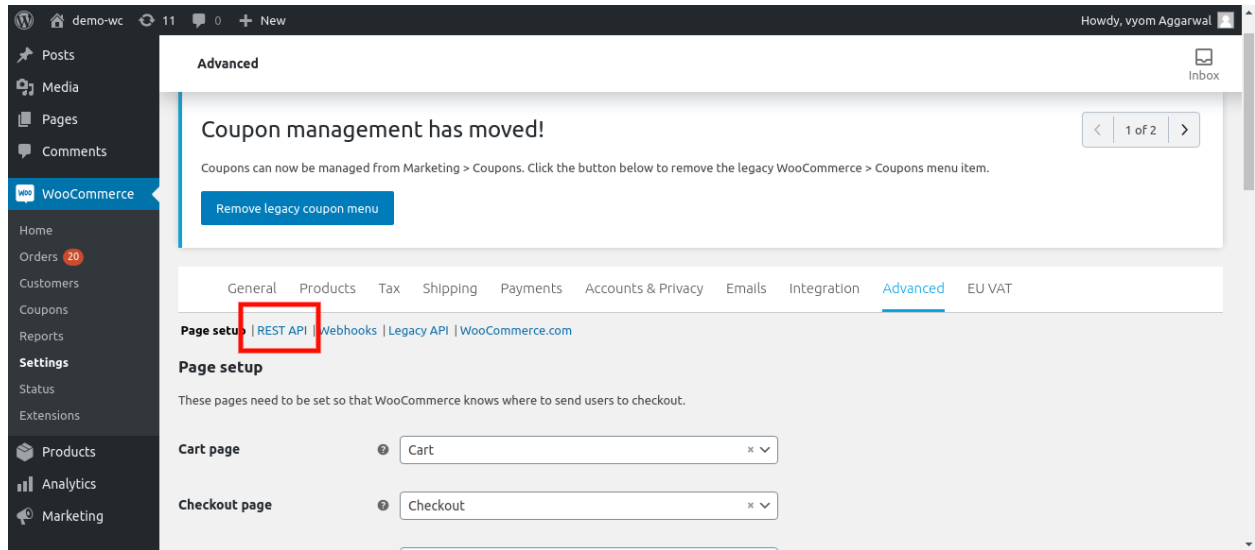
Visit the WordPress site, copy the store base URL and paste it into the Store URL field.

### 1.1.2 Customer Key & Customer Secret

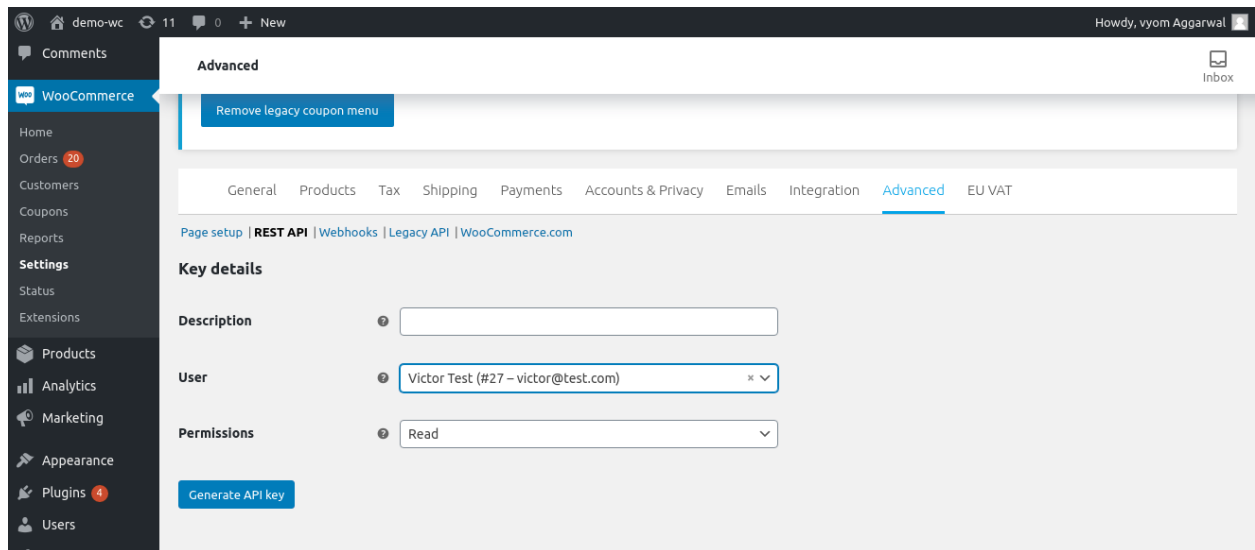
If you already have the Customer Key & Customer Secret, paste them into their respective fields. If not, you can find them in the WooCommerce Settings.

Here it will go by this:

- Visit the WordPress site.
- Click on the WooCommerce button in the left panel and then click on the “Settings”.
- On the Settings page, click on the “Advanced” button. Then click on the “Rest API” from the Page Setup menu.



- Click on the “Add Key” button. The Key Details section will open up as given below. Fill in the Description here.



- Next, set the permission to “Read/Write”

General Products Tax Shipping Payments Accounts & Privacy Emails Integration **Advanced** EU VAT Product GTIN

[Page setup](#) | [REST API](#) | [Webhooks](#) | [Legacy API](#) | [WooCommerce.com](#)

### Key details

Description

User

Permissions

[Generate API key](#)

- Click on the 'Generate API Key' to find the Customer Key & Customer Secret.

demo-wc 11 0 + New Howdy, vyom Aggarwal

Orders 20 Customers Coupons Reports **Settings** Status Extensions

Products Analytics Marketing Appearance Plugins 4 Users Tools Settings Collapse menu

Advanced Inbox


[Page setup](#) | [REST API](#) | [Webhooks](#) | [Legacy API](#) | [WooCommerce.com](#)

### Key details

API Key generated successfully. Make sure to copy your new keys now as the secret key will be hidden once you leave this page.

Consumer key  [Copy](#)

Consumer secret  [Copy](#)

QRCode 

[Revoke key](#)

You can now access the Customer Key & Customer Secret.  
Copy them and paste them into the fields of the WooCommerce instance page.

**[Note: You would need to copy the key and secret in your notepad because once you move away from the page, the keys will not be visible anymore]**

Upon filling the fields of Store URL, Customer Key, and Customer Secret, 'Save' the Instance & follow the steps given below:



Step 1: After filling in all the Connector details, click on Save and then click on the 'Connect Instance' button.

WooCommerce Instances / Test Instance

Edit Create Action 1 / 1

Connect Instance Draft Connected Active

Price lists Configure Schedulers Active Schedulers

**Fields and their uses :-**

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

**Test Instance**

Company My Company (San Francisco)

Require Meta Mapping ? ☐

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

**Fields and their uses :-**

- Store URL : Displays the WooCommerce Store URL
- Customer Key : Customer Key of the WooCommerce, not visible by default
- Customer Secret : Customer Secret of the WooCommerce, not visible by default
- WooCommerce Version : It displays the WooCommerce version being used
- Verify SSL : Checkbox indicator for SSL Verification
- Authorization : Checkbox indicator for Authorization

Step 2: Once the connection is successful, a message will appear to confirm the process.

WooCommerce

WooCommerce Instances

Edit Create

Connect Instance

Success

Connection Successful

Close

1 / 1

Connected Active Deactivate

Active Schedulers

**Fields and their uses :-**

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

**Test Instance**

Company My Company (San Francisco)

Require Meta Mapping ? ☐

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

**Fields and their uses :-**

- Store URL : Displays the WooCommerce Store URL
- Customer Key : Customer Key of the WooCommerce, not visible by default
- Customer Secret : Customer Secret of the WooCommerce, not visible by default
- WooCommerce Version : It displays the WooCommerce version being used
- Verify SSL : Checkbox indicator for SSL Verification
- Authorization : Checkbox indicator for Authorization

**Point to Note:** When the instance has been successfully connected, you will see a yellow banner at the right corner showing 'CONNECTED'. In order to 'ACTIVATE' the instance, you have to fill up the required details in General Information, Payment Information, Order Information, Stock Information, and Webhooks Configuration to successfully Sync your data from WooCommerce to Odoo.

Price lists

Configure Schedulers

Active Schedulers

**Fields and their uses :-**

- **Connector Instance Name** : Displays WooCommerce Instance Name
- **Company** : Shows the name of the company
- **Require Meta Mapping** : If you turn this on, you can initiate the excellent meta mapping feature

**Test Instance**

Company

My Company (San Francisco)

Require Meta Mapping ?

☐

Authentication

General Information

Product Information

Payment Information

Order Information

Tax Information

Stock Information

Webhooks Configuration

Meta Mappings

**Fields and their uses :-**

- **Store URL** : Displays the WooCommerce Store URL
- **Customer Key** : Customer Key of the WooCommerce, not visible by default
- **Customer Secret** : Customer Secret of the WooCommerce, not visible by default
- **WooCommerce Version** : It displays the WooCommerce version being used
- **Verify SSL** : Checkbox indicator for SSL Verification
- **Authorization** : Checkbox indicator for Authorization

### 1.1.3 Version & Authentication

#### WooCommerce Version, Verify SSL, & Authorization

These three fields suggest which WooCommerce version you are using. If you enable 'Verify SSL and Authorization', it will suggest that the SSL verification and Force Authorization will be implemented.



WooCommerce
Dashboard
Instance
Processes
Reporting
Configuration
3
5
My Company (San Francisco)
Marc Demo

WooCommerce Instances / Test Instance

Save
Discard
1 / 1
<
>

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name

Test Instance

Company
My Company (San Francisco)

Require Meta Mapping ?
☐

Authentication
General Information
Product Information
Payment Information
Order Information
Tax Information
Stock Information

Webhooks Configuration

Fields and their uses :-

- Store URL : Displays the WooCommerce Store URL
- Customer Key : Customer Key of the WooCommerce, not visible by default
- Customer Secret : Customer Secret of the WooCommerce, not visible by default
- WooCommerce Version : It displays the WooCommerce version being used
- Verify SSL : Checkbox indicator for SSL Verification
- Authorization : Checkbox indicator for Authorization

Store URL
http://51.91.73.235:4000/wp-admin/admin.php?pa
WooCommerce Version
3.5.x or later

Customer Key
Customer Secret
Verify SSL
☒
Authorization
☒

## 2. Configuration

### 2.1 General Information

It is important to fill in the Warehouse details and Main Currency to make the configuration successful.

**Warehouse:** Select the name of the place where your warehouse is located.

**Main Currency:** Select the currency you use for your payments.

You can use multiple currencies by enabling the Multi-Currency Option.

WooCommerce Dashboard Instance Processes Reporting Configuration

WooCommerce Instances / Test Instance

Save Discard 1 / 1 < >

**Fields and their uses :-**

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name  
Test Instance

Company  
My Company (San Francisco)

Require Meta Mapping ? ☒

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

**Fields and their uses :-**

- Warehouse : Shows the location of the warehouse
- Multi-Currency Option : Checkbox indicator for multi-currency feature
- Main Currency : Shows the main currency in use
- Multi-Currency : Shows the other currencies selected

Warehouse San Francisco Multi-Currency Option ☐ Main Currency EUR

CONNECTED

## 2.2 Product Information

You can add configurations for Importing Images, Prices, or Exporting variant product images from/to WooCommerce/Odoo respectively.

If you enable Woo Sync/Import Images and Price option, whenever you will import a product, its price and the images associated with it will be imported else they would not be.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

WooCommerce Instances / Test Instance

Save

Discard

1 / 1

<

>

Price lists

Schedulers

Schedulers

CONNECTED

Fields and their uses :-

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name

Test Instance

Company

My Company (San Francisco)

Require Meta Mapping ?

Authentication

General Information

Product Information

Payment Information

Order Information

Tax Information

Stock Information

Webhooks Configuration

Fields and their uses :-

- Woo Sync/Import Images? : Checkbox to enable import of Images of products on syncing
- Export Variation Images : Checkbox to enable export of Images of Variant products
- Woo Sync/Import Price? : Checkbox to enable import of Price of product on syncing

Woo Sync/Import Images?

Export Variation Images

Woo Sync/Import Price?

## 2.3 Payment Information

Mention the Payment Term as per your choice and business requirements. You can select from Immediate Payment, 15 Days, 21 Days, and so on.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

WooCommerce Instances / Test Instance

Save

Discard

1 / 1

<

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Price lists

Schedulers

Schedulers

CONNECTED

Fields and their uses :-

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name

Test Instance

Company

My Company (San Francisco)

Require Meta Mapping ?

Authentication

General Information

Product Information

Payment Information

Order Information

Tax Information

Stock Information

Webhooks Configuration

Fields and their uses :-

- Regular Main Pricelist : Manages regular sale price of the product from WooCommerce instance.
- OnSale Main Pricelist : Manages on sale price/discounted price of the product from WooCommerce instance.
- Payment Term : Shows the payment term/mechanism

Regular Main Pricelist

[ Test Instance ] EUR Regular Pricelist (EUR)

Payment Term

OnSale Main Pricelist

[ Test Instance ] EUR Sale Pricelist (EUR)

## 2.4 Order Information

The given fields in the Order Information tab are useful for importing orders from WooCommerce to Odoo. You can find the importance of each section from the 'Fields and their uses' column.

- **Order Prefix:** This section is important to fill during the synchronization process. The term you use as your Order Prefix will be visible when you import the sale order from WooCommerce.
- **Auto Order Status Update to Woo:** It updates the status of the sale order on the WooCommerce side whenever there is any change in the woo status of the sale order on the Odoo side. You need to enable it in order to automatically update the order status.
- **Import Orders Through** We can import orders through various processes/workflow. We can select configurations based on the(status or payment gateway) as per requirement from here. If "Status" is chosen, then the orders will be imported through status. If "Payment Gateway" is chosen, then the orders will be imported through the payment gateway. Based on this field, the AutoWorkflow id (present below) can be attached.



WooCommerce Dashboard Instance Processes Reporting Configuration 3 5 My Company (San Francisco) Marc Demo

WooCommerce Instances / Test Instance

Save Discard 1 / 1 < >

Connector Instance Name  
Test Instance

Company My Company (San Francisco)

Require Meta Mapping?

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

**Fields and their uses :-**

- Auto Order Status Update to Woo : Enables/disables – automatically order status synchronisation with WooCommerce
- Default Order Prefix : Enables/disables – default order prefix of the Odoo
- Order Prefix : Prefix added on orders imported from woo to odoo is shown here
- Order Status : Shows the configuration of the imported order status
- Sales Team : Shows the location of the sales team
- Sales Person : Displays the name of the sales person
- Import Orders Through : Shows the status of orders imported portal
- Actual/Guest customer : Enables/disables – Creation of Actual customer out Order's Guest Customer
- Sale Workflow Configurations : Shows the flow of the order when imported to the odoo
- Emails Configurations : Sends a monthly sales report to the email-ids provided in it.

Auto Order Status Update to Woo ☐

Default Order Prefix ☐

Order Prefix WC

Order Status

Sales Team

Sales Person

Import Orders through Status

- **Order Status:** It is basically the order status that you want to fetch from WooCommerce. For example, if you select “On Hold” & “Processing”, then only those orders that are on hold or under processing status will be imported into the Odoo.

WooCommerce Dashboard Instance Processes Reporting Configuration 3 5 My Company (San Francisco) Marc Demo

WooCommerce Instances / Test Instance

Save Discard 1 / 1 < >

• Actual/Guest customer : Enables/disables – Creation of Actual customer out Order's Guest Customer

• Sale Workflow Configurations : Shows the flow of the order when imported to the odoo

• Emails Configurations : Sends a monthly sales report to the email-ids provided in it.

Auto Order Status Update to Woo ☒

Default Order Prefix ☐

Order Prefix WC

Order Status

Customer

Customer Address

Sale Workflow Configurations

Sale Workflow Payment Gateway Order Status

Add a line

On Hold

Processing

Completed

Pending

Failed

Sales Team

Sales Person

Import Orders through Status

Actual/Guest customer

- **Sales Team:** It will show the sales team and is mandatory to fill this field.

- **Sales Person:** It is necessary to fill this field as it shows that the salesperson will be assigned to the imported order for this particular instance.

### 2.4.1 Customer

- **Customer Address:** We have given the option for the user to select their customer address as 'Billing' or 'Shipping' as per their requirement.
- **Actual/Guest Customer:** The user will have the full authority to manually set these settings. Enabling this feature will help you import orders with guest customers as well.

The screenshot shows the 'WooCommerce Configuration' page for a 'Test Instance'. The top navigation bar includes links for Dashboard, Instance, Processes, Reporting, and Configuration. The main content area is titled 'WooCommerce Instances / Test Instance' and features a 'Save' button and a 'Discard' button. The 'Customer' section is expanded, showing a 'Customer Address' dropdown menu with 'Billing Address' selected, and an 'Actual/Guest customer' checkbox which is currently unchecked. Below this, there are two sections: 'Sale Workflow Configurations' and 'Emails Configurations'. The 'Sale Workflow Configurations' section contains a table with columns for 'Sale Workflow', 'Payment Gateway', and 'Order Status', and an 'Add a line' button. The 'Emails Configurations' section also has an 'Add a line' button.

### 2.4.2 Sale Workflow Configuration

This functionality will let you configure the sale order status cycle for all the orders that are imported from this particular instance. Click on the 'Add a line' and fill in the required details as asked.

### 2.4.3 Email Configuration

The email ids added here will receive an email of the report generated regarding all the sales orders(for this instance), which will be updated every 24 hours.

## 2.5 Tax Information

We have two types of Tax Configuration.

**Invoice TAX Account:** It displays the tax account which is utilized for the invoice tax default account.

**Credit Note TAX Account:** It displays the tax account which will be used for the Credit Note/Refund tax default account.

The screenshot displays the 'WooCommerce Instances / Test Instance' configuration page. The top navigation bar includes 'WooCommerce', 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The user is logged in as 'Marc Demo' for 'My Company (San Francisco)'. The page title is 'WooCommerce Instances / Test Instance'. Below the title are 'Save' and 'Discard' buttons. A status bar shows 'Active Instance' and a 'Draft' button. The main content area is titled 'Fields and their uses :-' and lists three fields: 'Connector Instance Name' (Displays WooCommerce Instance Name), 'Company' (Shows the name of the company), and 'Require Meta Mapping' (If you turn this on, you can initiate the excellent meta mapping feature). The 'Connector Instance Name' field is filled with 'Test Instance'. The 'Company' field is filled with 'My Company (San Francisco)'. The 'Require Meta Mapping' field has a toggle switch. Below the fields are tabs for 'Authentication', 'General Information', 'Product Information', 'Payment Information', 'Order Information', 'Tax Information' (selected), and 'Stock Information'. The 'Tax Information' section is titled 'Webhooks Configuration' and lists two fields: 'Invoice TAX Account' and 'Credit Note TAX Account'. Both fields are empty. A yellow 'CONNECTED' banner is visible on the right side of the configuration area.

## 2.6 Stock Information

**‘Stock Field Type’** section suggests that while importing the stock from WooCommerce to Odoo, you can use either ‘Free to Use Quantity’ or ‘Forecasted Quantity’.

For example, if you select “Free To Use Quantity”, all the data related to it will be filled in.

Note: **‘Stock Field Type’** is important to fill in order to activate the instance.

**Auto Stock Update to Woo:** If you enable this field, it will automatically update the quantity of the product to WooCommerce. Users will not have to manually update the quantity of the product, enabling this tab will help users to save time in manual entry.

For example, if you have 500 quantities of a product in your warehouse, and 50 are sold, then you are left with 450. When you enable Auto Stock Update to Woo, the available number of stocks will be updated at the WooCommerce end as well.

The screenshot displays the 'WooCommerce Instances / Test Instance' configuration page. The top navigation bar includes 'WooCommerce', 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The user is logged in as 'Marc Demo' for 'My Company (San Francisco)'. The page title is 'WooCommerce Instances / Test Instance'. Below the title are 'Save' and 'Discard' buttons. The main configuration area is divided into several sections. The first section, 'Fields and their uses :-', lists three items: 'Connector Instance Name' (Displays WooCommerce Instance Name), 'Company' (Shows the name of the company), and 'Require Meta Mapping' (If you turn this on, you can initiate the excellent meta mapping feature). The 'Connector Instance Name' field is set to 'Test Instance'. The 'Company' field is set to 'My Company (San Francisco)'. The 'Require Meta Mapping?' checkbox is checked. Below this is a tabbed interface with tabs for 'Authentication', 'General Information', 'Product Information', 'Payment Information', 'Order Information', 'Tax Information', and 'Stock Information'. The 'Stock Information' tab is active. The second section, 'Fields and their uses :-', lists two items: 'Auto Stock Update to Woo' (Enables/disables - automatically stock synchronisation with WooCommerce) and 'Stock Field Type' (Show the stock type which will be used to update on WooCommerce). The 'Auto Stock Update to Woo' checkbox is checked. The 'Stock Field Type' dropdown is set to 'Free To Use Quantity (product.product)'. A 'CONNECTED' banner is visible in the top right corner.

## 2.7 Webhooks Configuration

Whenever there is a change such as creation/updation in the multiple processes on the WooCommerce side, it can be directly reflected in the Odoo side through Webhook. It will eliminate the otherwise lengthy import operations.

Here are the steps to set it up:

1. There are 8 possible types of operations in Webhooks, that are in-built and provided to people.



2. When you select a certain webhook operation, it automatically captures the URL.
3. The WooCommerce ID gets assigned to it automatically and the instance is attached to it by default whenever the user clicks on the “Sync” button present on it.
4. The Hook Status will change to “Active”. The Webhook will be created on the WordPress site.

**Note:** The “Sync” button will change to “Toggle Status” now, and if you click on it, it will change the Hook Status to “Paused”, and one more click will change the status to “Disabled” again.

WooCommerce Dashboard Instance Processes Reporting Configuration My Company (San Francisco) Marc Demo

WooCommerce Instances / Test Instance

Save Discard 1 / 1 < >

- Connector Instance Name : Displays WooCommerce Instance Name
- Company : Shows the name of the company
- Require Meta Mapping : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name  
Test Instance

Company  
My Company (San Francisco)

Require Meta Mapping?  
☒

Authentication General Information Product Information Payment Information Order Information Tax Information Stock Information

Webhooks Configuration

Fields and their uses :-

- Webhooks : Shows all the webhooks which are configured
- NOTE : Single webhook to be configured per topic.

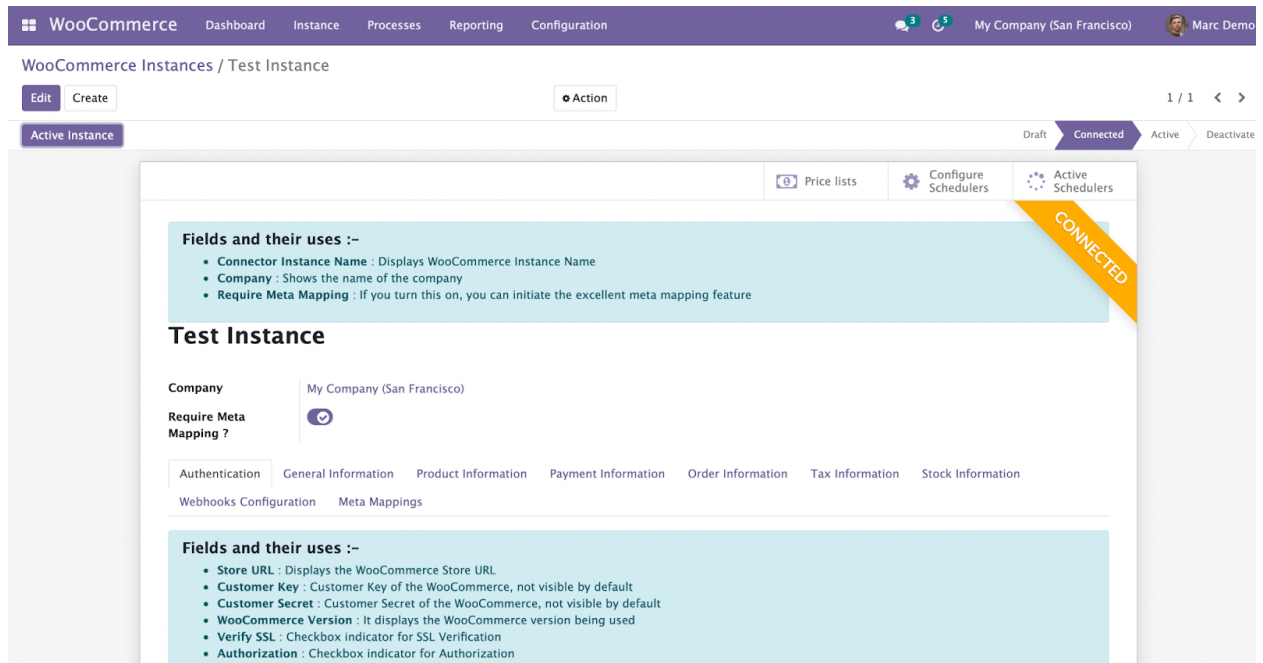
Webhooks  
Shows all the webhooks which are configured Refresh

Name	Operation	Hook Status...	Webhook Url	WooCommerce Id ...	Woo Instance...
Product Update	Product Update	Disabled	https://woocommerce15.kappso.in/woo_hook/d29vY29tX3YxNQ==/6/3/product/update	Test Instance	Sync
Customer Cre...	Customer Cre...	Disabled	https://woocommerce15.kappso.in/woo_hook/d29vY29tX3YxNQ==/6/3/customer/create	Test Instance	Sync

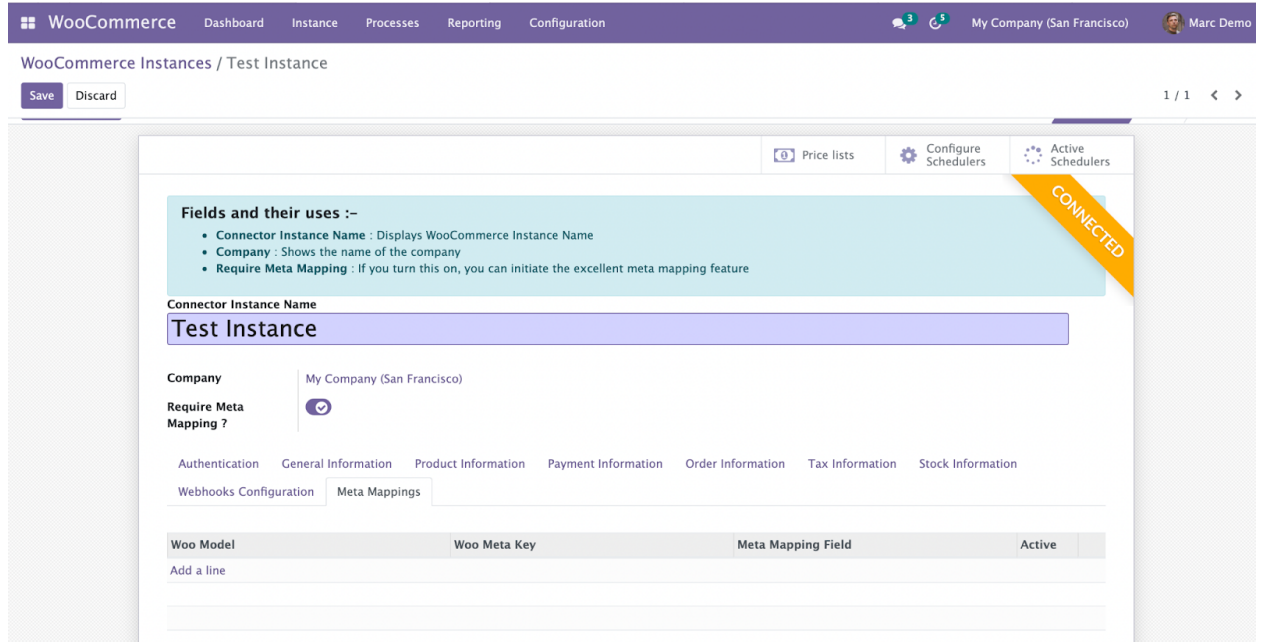
Add a line

## 2.8 Meta Mapping

You will find the section called “**Require Meta Mapping?**” below the Instance Name in the instance configuration form.



When you will enable that, a separate '**Meta Mappings**' tab will appear as given below:



Follow the given instructions for Meta Mappings configuration.

Step 1: Click on 'Add a line'

- Step 2: Enter the Woo Model name
- Step 3: Enter the Woo Meta Key
- Step 4: Enter the Meta Mapping Field
- Step 5: Enable the Active button
- Step 6: Switch on the Save button

WooCommerce Dashboard Instance Processes Reporting Configuration My Company (San Francisco) Marc Demo

WooCommerce Instances / Test Instance

Save Discard 1 / 1 < >

Price lists Configure Schedulers Active Schedulers

**Fields and their uses :-**

- **Connector Instance Name** : Displays WooCommerce Instance Name
- **Company** : Shows the name of the company
- **Require Meta Mapping** : If you turn this on, you can initiate the excellent meta mapping feature

Connector Instance Name

Test Instance

Account Analytic Account Bank Statement Contact Discussion Channel Email CC management Email Thread Search More... Start typing...

Product Information Payment Information Order Information Tax Information Stock Information

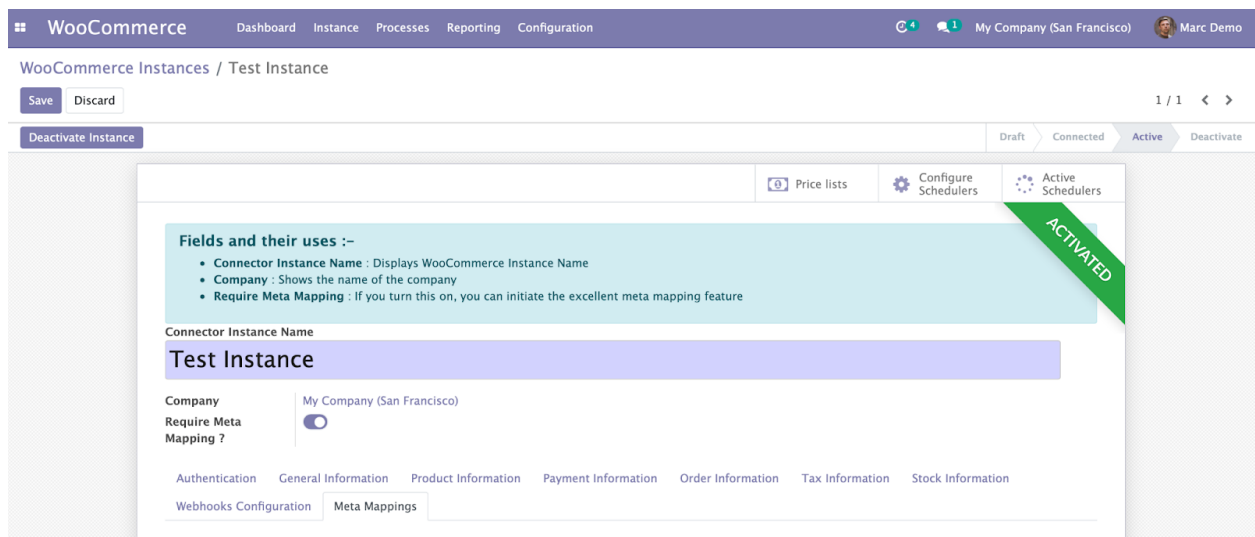
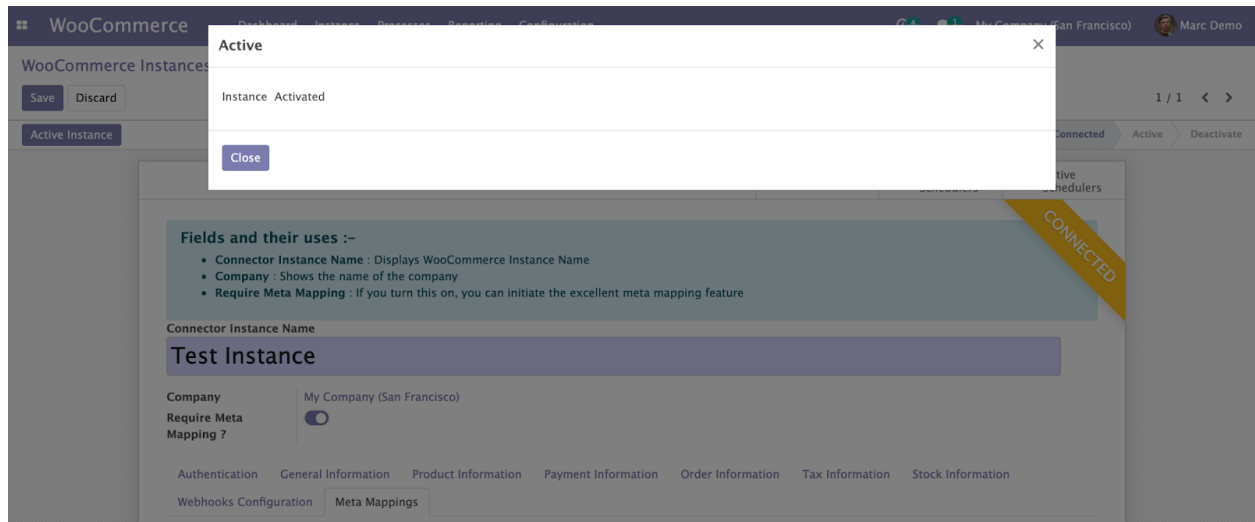
Woo Meta Key	Meta Mapping Field	Active
		<input checked="" type="checkbox"/>

Add a line

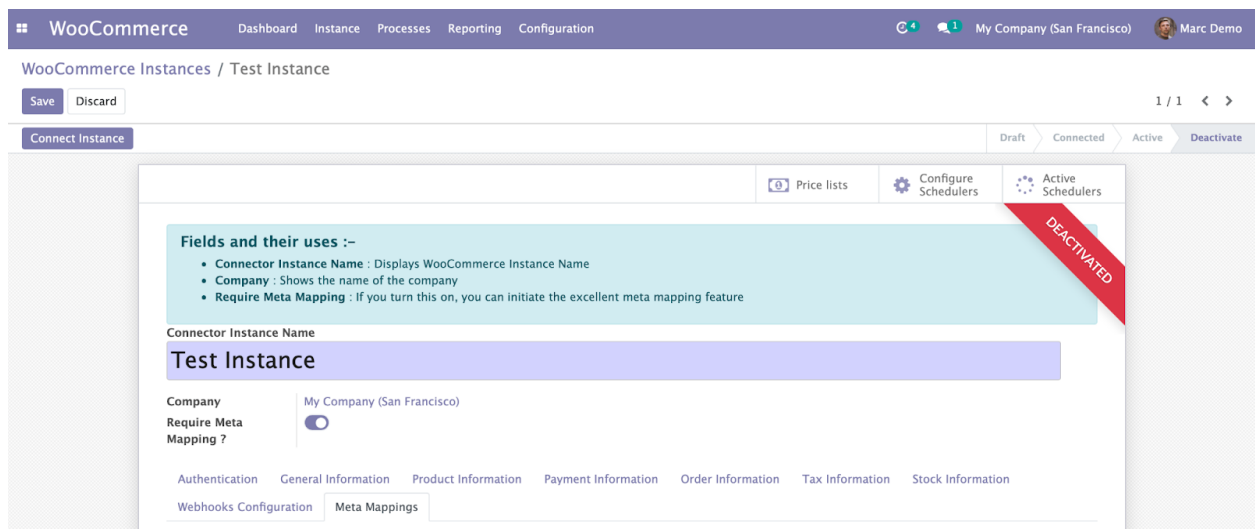
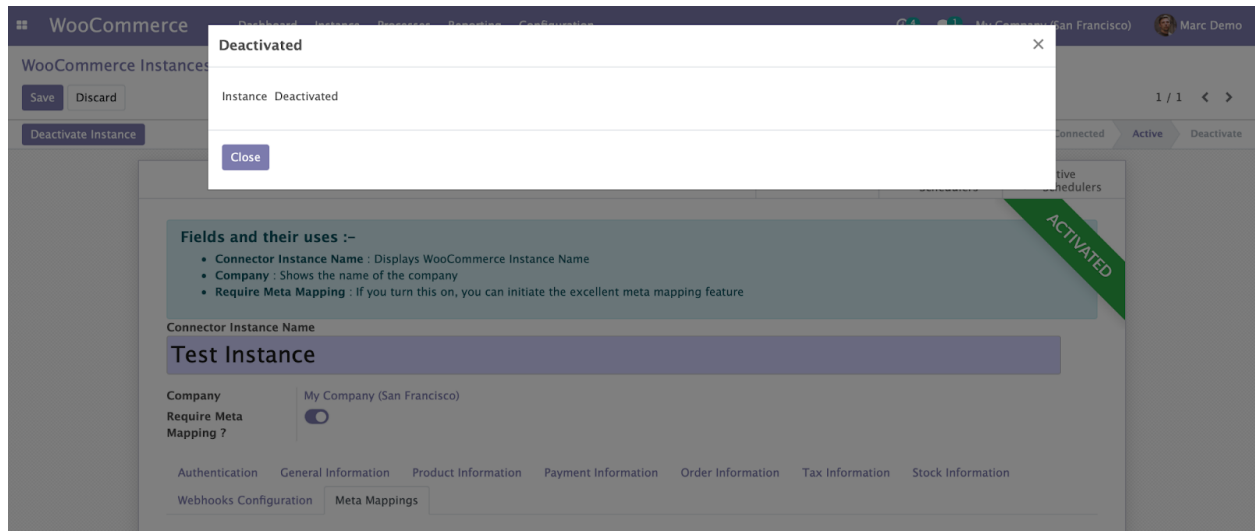
You have successfully generated the meta-mapping for the particular instance.

**Keynote:** After Filling all the mandatory fields, you can 'ACTIVATE', 'DEACTIVATE', & 'CONNECT' your instance from here only.

- Click the 'ACTIVATE INSTANCE' button, and a dialogue box will appear. Closing the box will activate the instance and change the banner color to green.

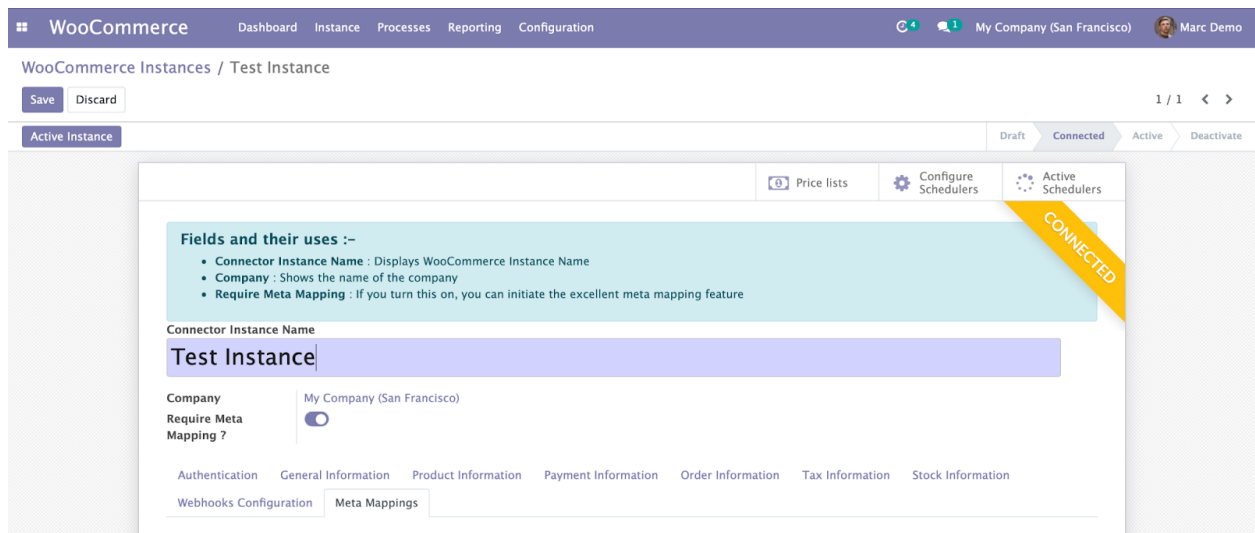
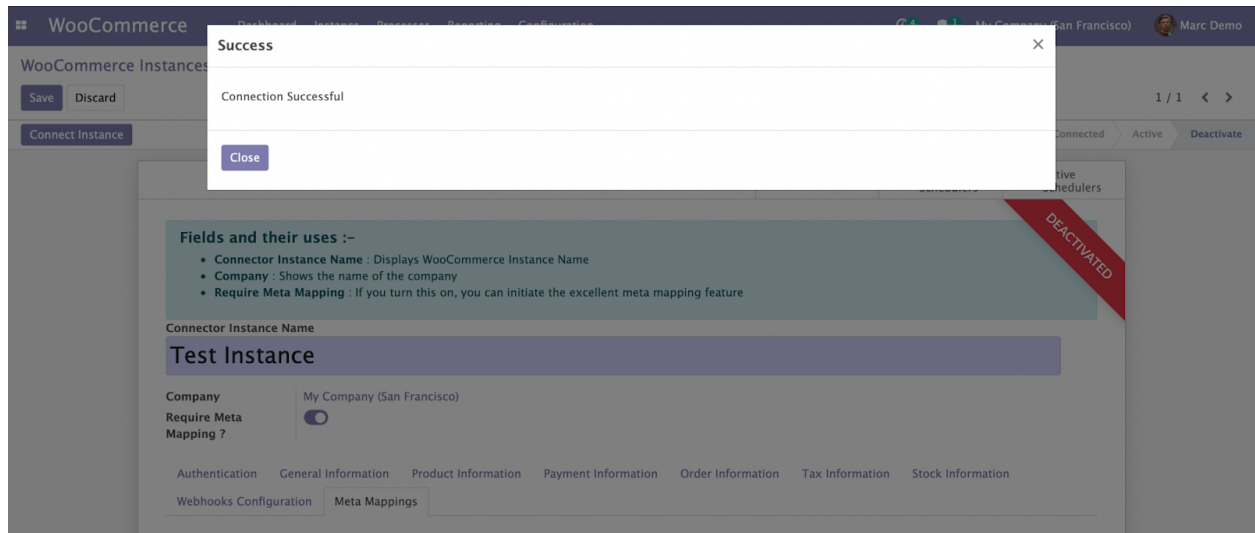


- To Deactivate the instance, click on the 'DEACTIVATE INSTANCE' button, and a dialogue box will appear. Closing the box will deactivate the instance and change the banner color to red.



- Once again, if you click on the 'CONNECT INSTANCE' button, a dialogue box will appear. Closing the box will connect the instance and change the banner color to yellow again.

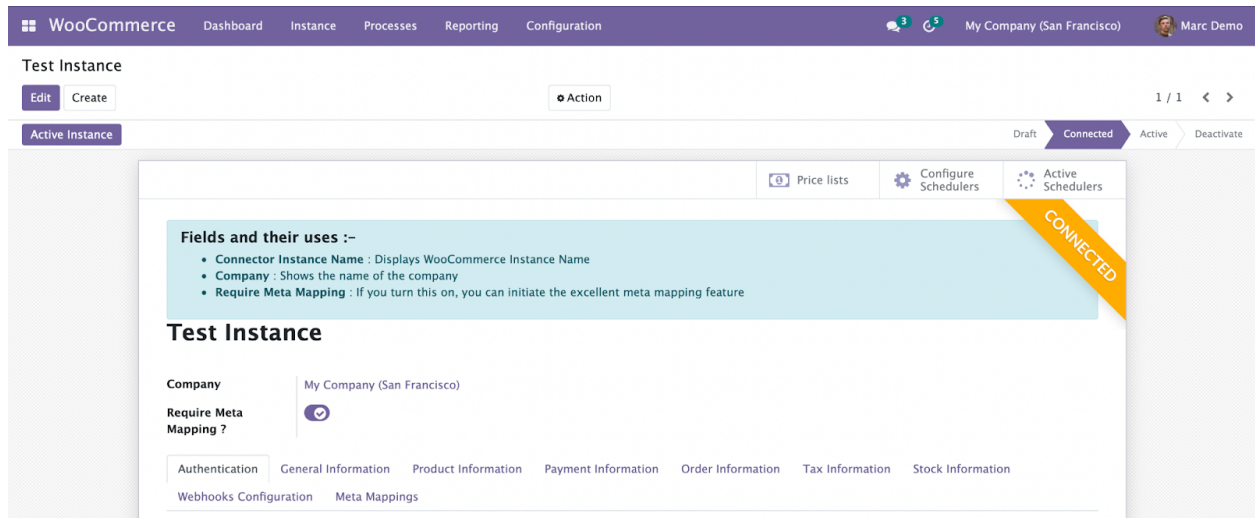




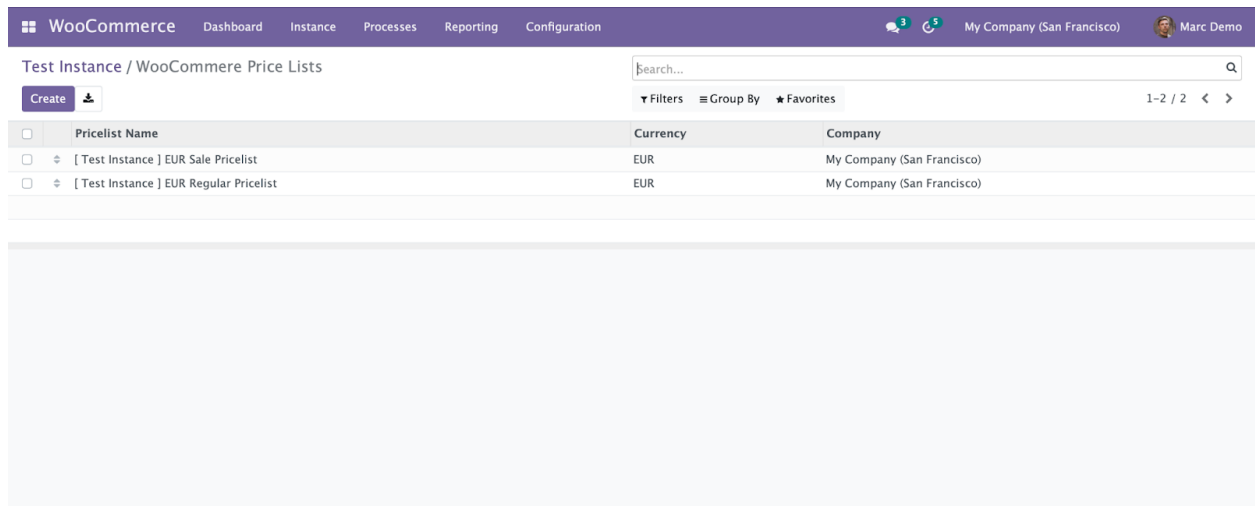
*Now that you have learned to connect, activate, and deactivate an instance, let's fill out other given fields (section 2.9 onwards).*

## 2.9 Price List

Click on the Price List as given below:



A window will appear like this, where you will find the Sale and Regular Price list associated with a particular instance.



Here, the price list related to the instance will be attached. It will be based on the currency that you have selected, & will be generated automatically.

As you will click on each of them individually, the two price lists will appear like this:

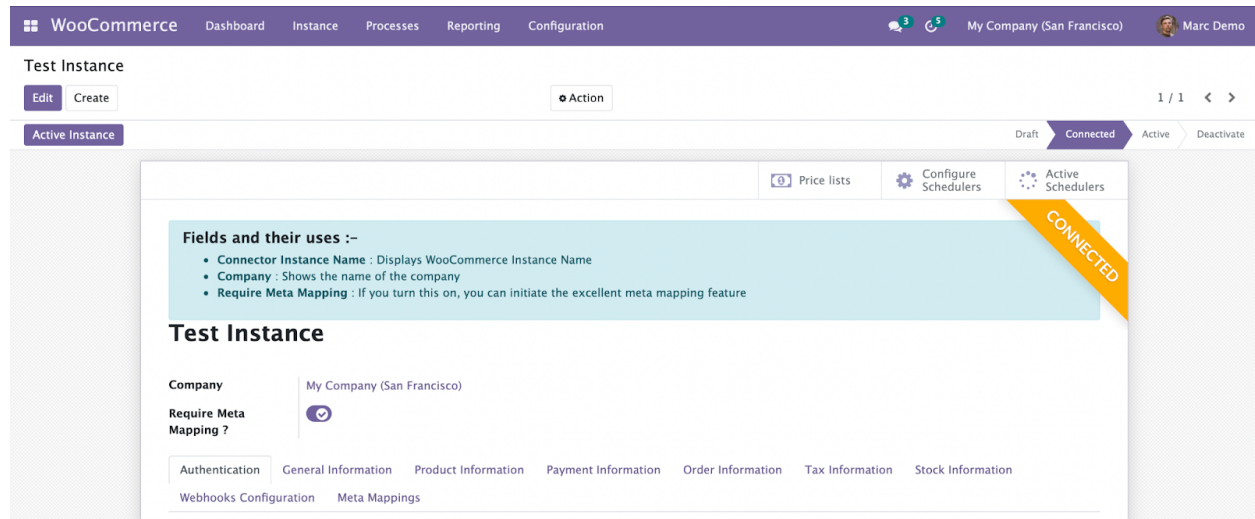
- Regular Price List



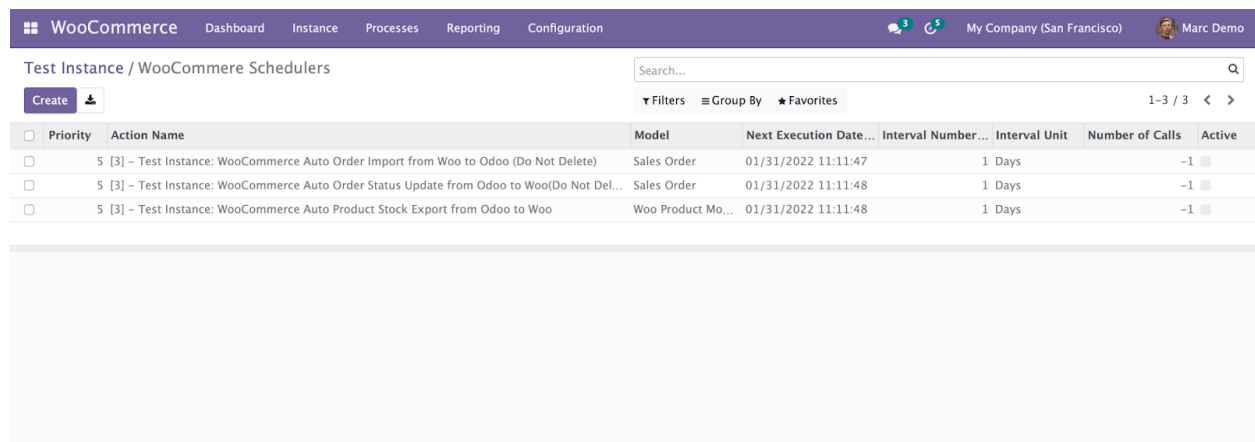


There are two types of schedulers that are used to import orders from Woo to Odoo or to export product stock and Order status from Odoo to Woo.

Click on the '**Configure Schedulers**' as suggested below:



After clicking on the '**Configure Schedulers**', a new window will appear like this:



You can create a new WooCommerce Scheduler or use the existing one related to your instance.

If you click on each of the individuals, it will appear like the given images (a, b) and you can activate and deactivate the scheduler as per your requirement.

**Note:** To activate, enable the '**Active**' tab.

a. Auto Order Status Update from Odoo to Woo

It will automatically update the status of the orders from Odoo to WooCommerce when activated.

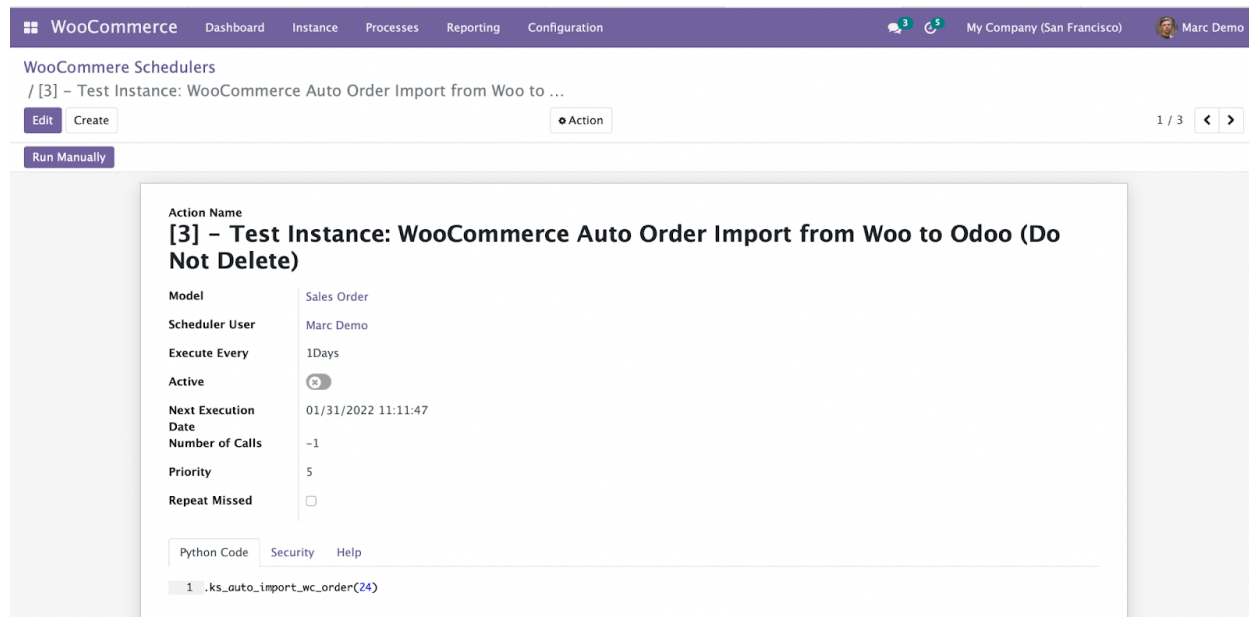
The screenshot displays the WooCommerce Scheduler interface. At the top, a purple navigation bar contains the 'WooCommerce' logo and menu items: Dashboard, Instance, Processes, Reporting, and Configuration. On the right side of the bar, there are notification icons, the text 'My Company (San Francisco)', and a user profile for 'Marc Demo'. Below the navigation bar, the breadcrumb path reads 'Test Instance / WooCommerce Schedulers' followed by the specific action name: '/ [3] - Test Instance: WooCommerce Auto Order Status Update from ...'. A toolbar includes 'Edit', 'Create', and 'Action' buttons, along with a pagination indicator '2 / 3' and navigation arrows. A 'Run Manually' button is located on the left. The main content area features a modal window with the following details:

- Action Name:** [3] - Test Instance: WooCommerce Auto Order Status Update from Odoo to Woo(Do Not Delete)
- Model:** Sales Order
- Scheduler User:** Marc Demo
- Execute Every:** 1Days
- Active:** ☒
- Next Execution Date:** 01/31/2022 11:11:48
- Number of Calls:** ~1
- Priority:** 5
- Repeat Missed:** ☐

Below the configuration fields are tabs for 'Python Code', 'Security', and 'Help'. The 'Python Code' tab is active, showing a single line of code: `1 .ks_auto_update_wc_order_status(26)`.

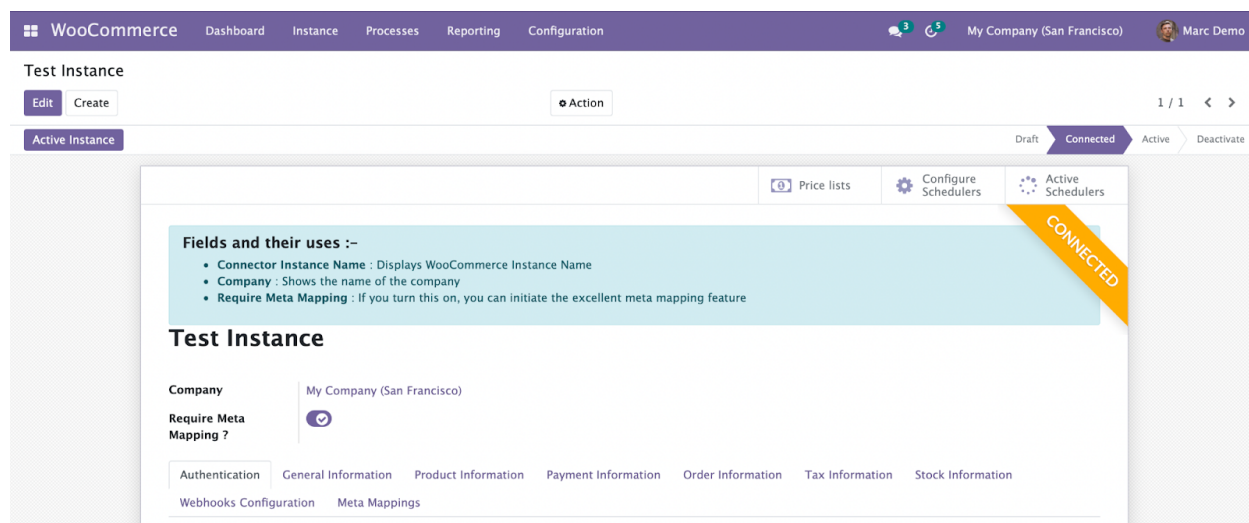
b. Auto Order Import from Woo to Odoo

It will automatically import orders from WooCommerce to Odoo when activated.

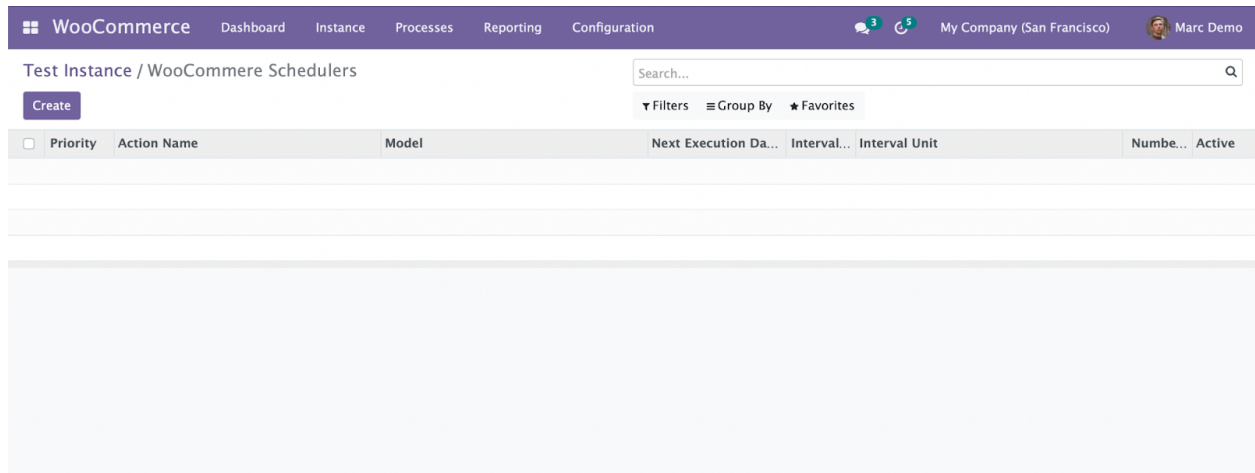


## 2.11 Active Schedulers

From here, you can create the active schedulers for a particular instance followed by clicking on **“Active Schedulers”**.



A confirmation message will pop up for instance activation and a new window will open as given below.



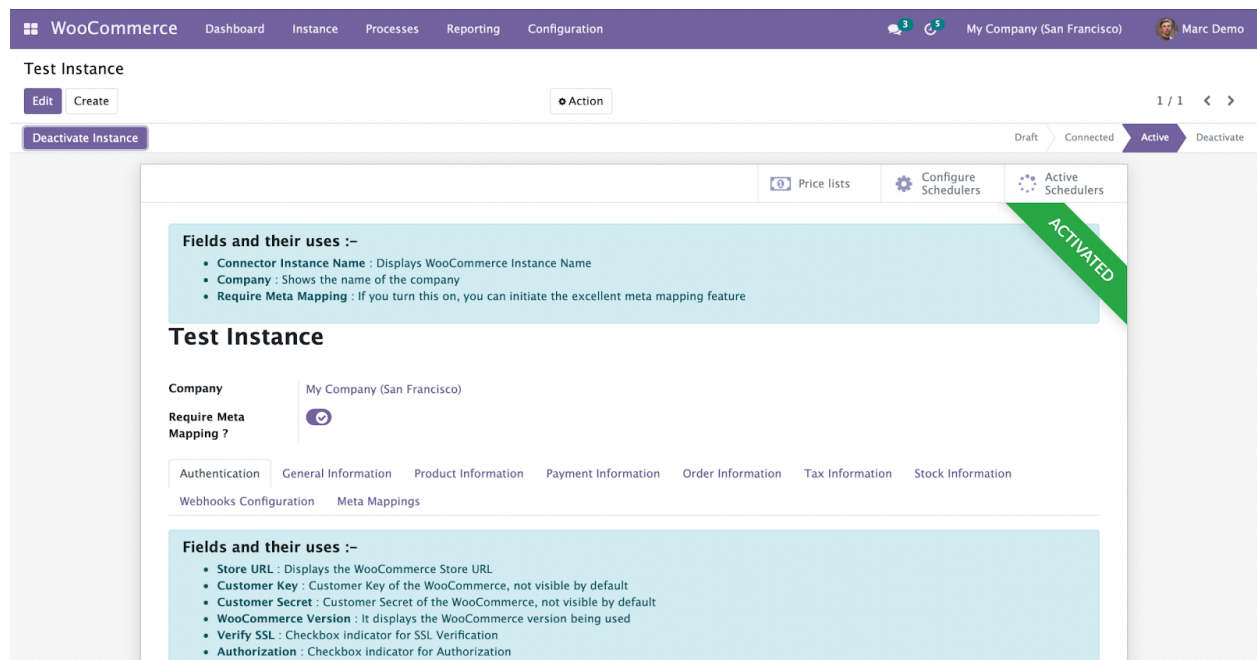
Click on the ‘**Create**’ button. A new window will open as given below:

The screenshot shows the 'Test Instance / WooCommerce Schedulers / New' form. At the top, there's a navigation bar with 'WooCommerce', 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. On the right, it says 'My Company (San Francisco)' and 'Marc Demo'. Below the navigation bar, there's a search bar and a 'Create' button. The main area contains a form with the following fields: Action Name (Test Instance), Model (Sales Order), Scheduler User (Marc Demo), Execute Every (1 Months), Active (checked), Next Execution Date (02/01/2022 10:02:10), Number of Calls (1), Priority (5), and Repeat Missed (unchecked). There's also a 'Run Manually' button. At the bottom, there's a tabbed interface with 'Python Code', 'Security', and 'Help' tabs. The 'Python Code' tab is selected, showing a list of available variables and their descriptions.

Fill all the required fields and click on the Save button.

Click on the name of the instance above followed by clicking on “**Active Instance**”. A confirmation message will pop up for instance activation and it will look like as given below.

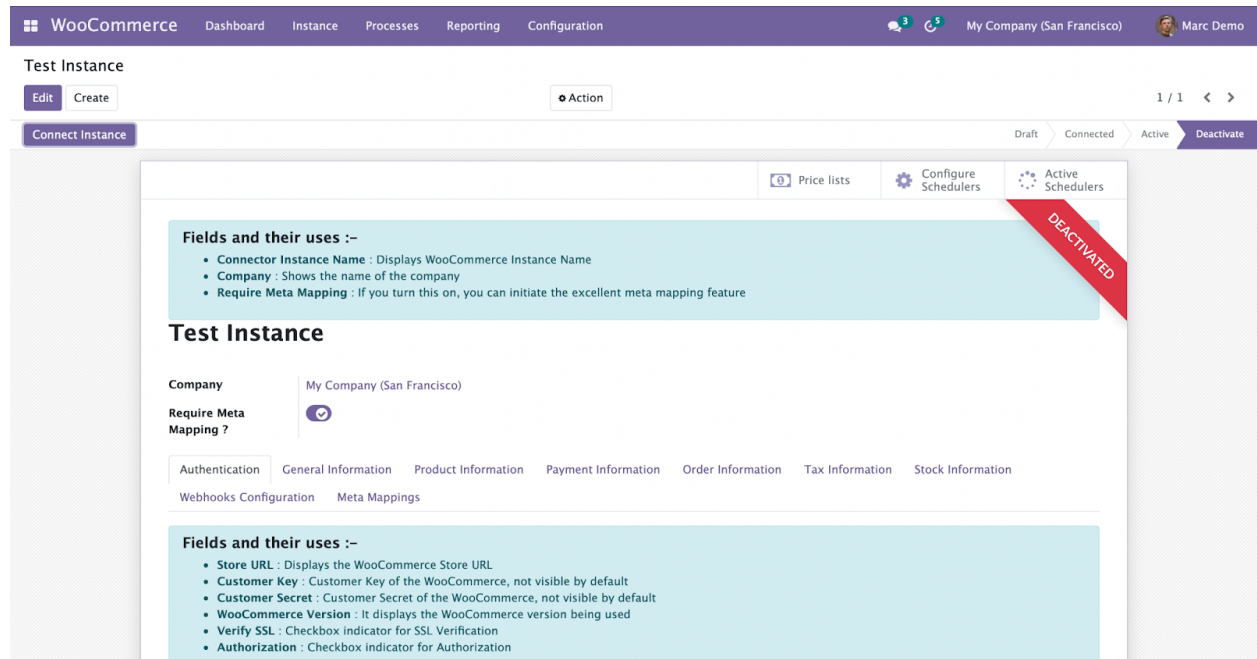




Now that the instance is completely active, it can start syncing data from Odoo to WooCommerce & vice versa.

## Deactivate Instance

You can even deactivate the instance if it is no longer useful for you. Click on the 'Deactivate Instance' and your instance will be deactivated and will look like this:



If you again need to activate it, click on Connect Instance> Activate Instance, a pop-up window will appear showing that the instance is activated.

### 3. WooCommerce Instances

When you click on Instance from the menu at the top, you will get a Kanban view of the instance. It will have two buttons called Specific Operation & Multiple Operation. Additionally, it will have Configuration and Logs. Inside the Logs, you can see success logs and failed logs.

It also has a counter for Orders, Products, Coupons, and Customers. It will display the number of orders, products, coupons, and customers synced using the instance. All of these counters are clickable and on clicking any of them, you will be redirected to its page.

There is also a drop-down menu. It shows the various details of Products, Sales, Delivery, and Invoices. Click on each detail and visit for further detailed data pages.

The screenshot shows the 'WooCommerce Instances' dashboard. At the top, there's a navigation bar with 'WooCommerce', 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The user is logged in as 'Marc Demo' from 'My Company (San Francisco)'. Below the navigation bar, there's a search bar and a 'Create' button. The main area displays four instance cards:

- Test**: Shows 'Specific Operation', 'Multiple Operation', and 'Configuration Logs'. Below these are counts: ORDERS (1), PRODUCTS (962), COUPONS (50), and CUSTOMERS (119).
- Test Instance**: Shows 'Specific Operation', 'Multiple Operation', and 'Configuration Logs'. Below these are counts: ORDERS (0), PRODUCTS (0), COUPONS (0), and CUSTOMERS (0).
- Miguel Test**: Shows 'Specific Operation', 'Multiple Operation', and 'Configuration Logs'. Below these are counts: ORDERS (0), PRODUCTS (1), COUPONS (0), and CUSTOMERS (0).

A dropdown menu is open for the 'Test Instance' card, showing a list of categories and their counts:

Products	Sales	Delivery	Invoices
Exported 0	Quotations 0	Waiting 0	Open 0
Ready to 0	Sales 0	Available 0	Paid 0
Export 0	Order 0	Partially 0	Refunds 0
Published 0	Sales 0	Available 0	
Unpublished 0	Analysis 0	Ready to 0	
	Payment 0	Transfer 0	
	Gateway 0	Transferred 0	

## 3.1 Synchronization Process

For every instance, you will find 'Specific Operation', 'Multiple Operation', & 'Logs' that are used for performing some unique actions.

### 3.1.1 Specific Operation

To get specific data from WooCommerce to Odoo or export the data from Odoo to WooCommerce, you have to select the Specific Operation.

This screenshot is identical to the one above, showing the 'WooCommerce Instances' dashboard with the same four instance cards and the open dropdown menu for the 'Test Instance' card.

**Step 1:** On clicking the Specific Operation, the WooCommerce Operations section will pop up like this:

WooCommerce Operations

Fields and their uses :-

- **Instance** : Displays WooCommerce Instance Name
- **Operation Flow** : Shows the flow of the operation either from WooCommerce to Odoo or Odoo to WooCommerce
- **Import/Export Operation** : It include the list of operation that can be performed for Import/Export Operation
- **Import With** : It include the list of types of import functionalities.
- **Record ID** : Displays the specific record id for the specific model selected
- **Date After** : Displays the date after
- **Date Before** : Displays the date before

WooCommerce Product Configuration

Instance

Test Instance ✕

Operation Flow

WooCommerce to Odoo

Import Operation

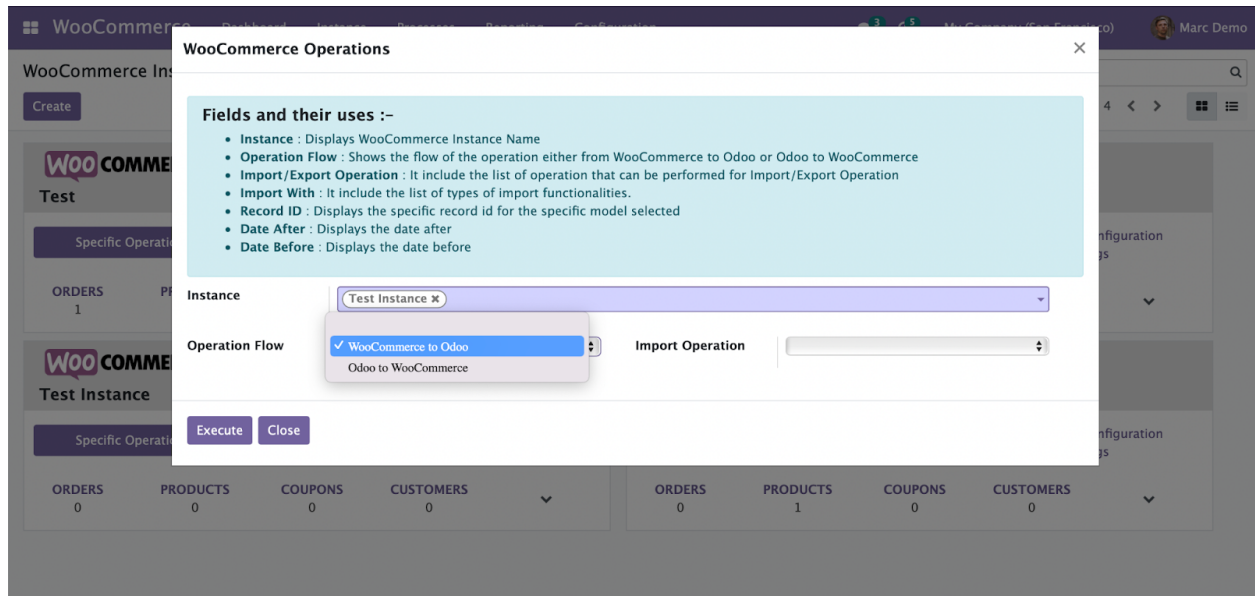
Execute

Close

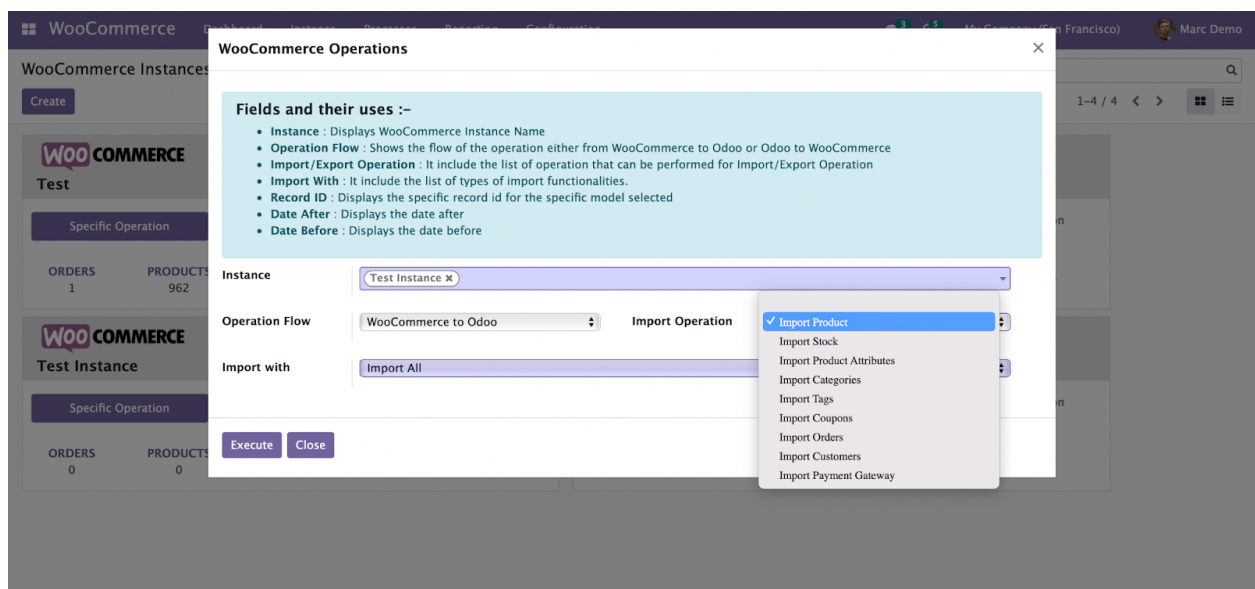
**Step 2:** In the Instance field, the current instance will be selected by default. However, you can also select extra instances if you want.

**Step 3:** The ‘**Operations Flow**’ options allow you to select how the data will be synced- WooCommerce to Odoo or Odoo to WooCommerce.

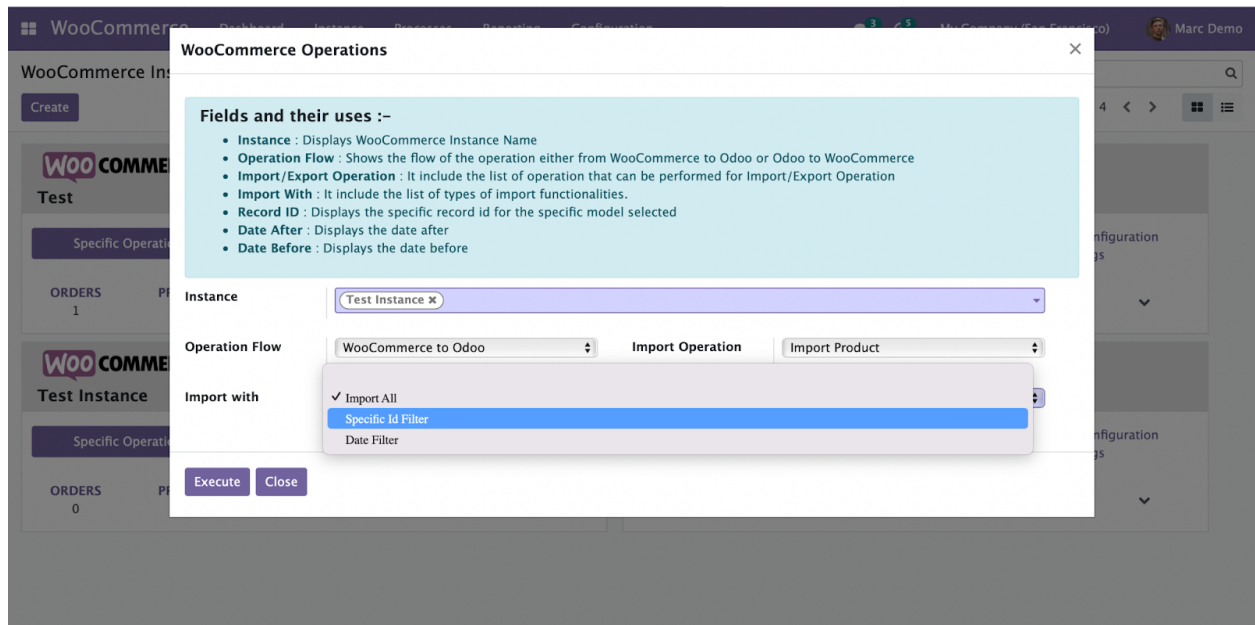




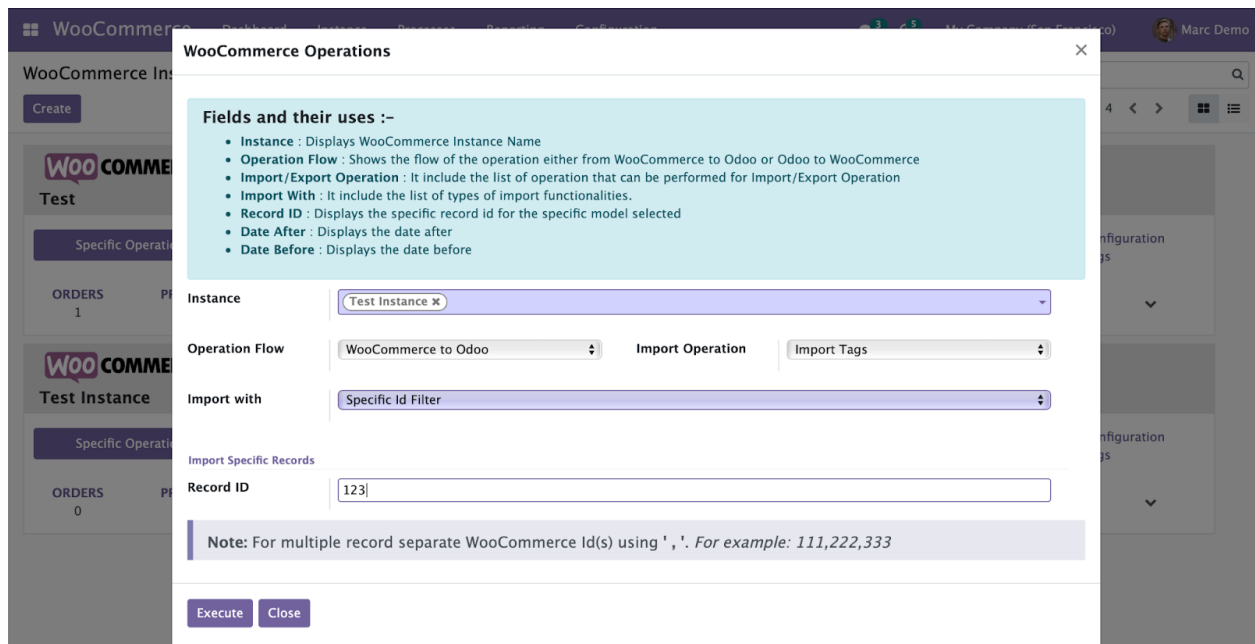
**Step 4:** Using the Import Operation options, you can import the specific data segment that you require like Import Products, Import Orders, Import Customers, etc.



**Step 5:** After selecting the Import Operation, the Import With field will pop up. It has various filters that can be applied like Import All, Date Filter, and Specific Id Filter.



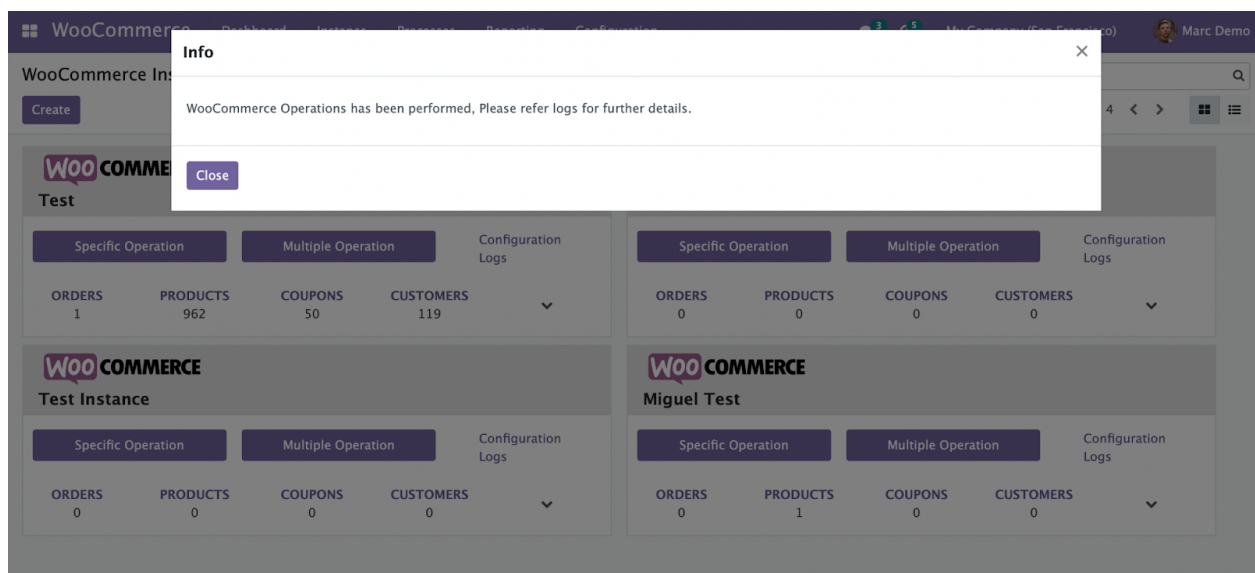
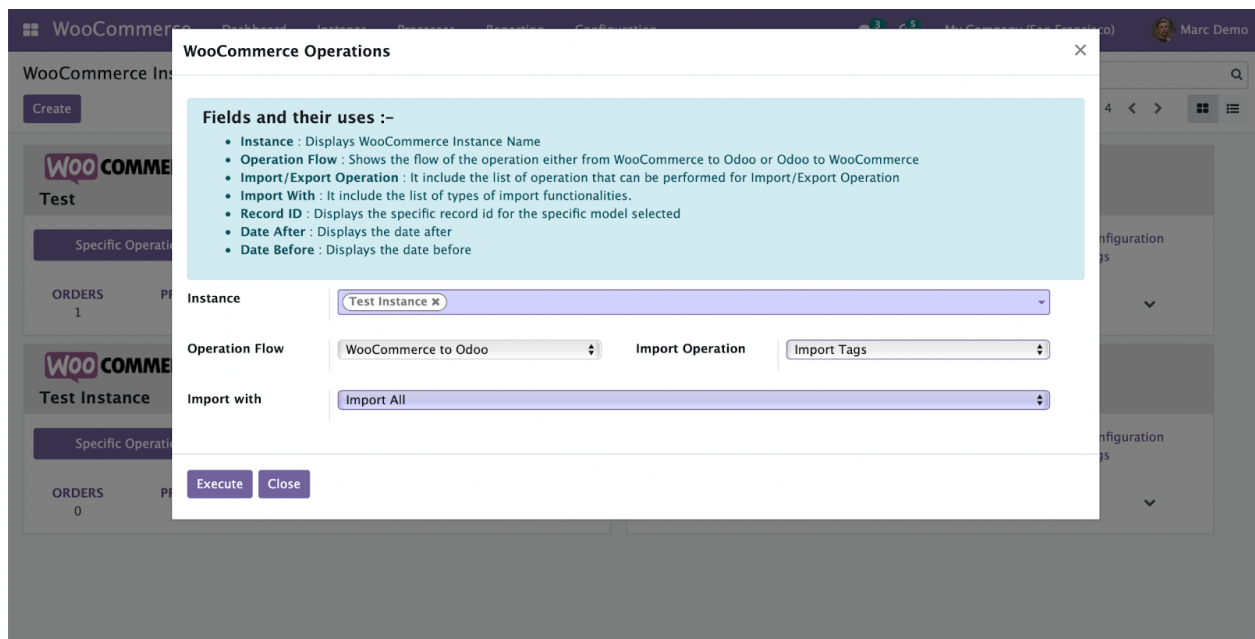
**Step 6:** For example, if you select “**Import Tags**” from the **Import Operation** and choose “**Specific Id Filter**” from **Import With**, you can fetch a tag with a specific WooCommerce id.



**Record ID:** This field is used to import or export products and more with their specific WooCommerce Id. You can Import or export two or more products using their special ids by separating them with commas. For example 111,222,333

**Note:** The ‘Date Filter’ & ‘Specific Id Filter’ in the Import with section are not supported by all domains. Thus, whenever there is an unsupportable type, it will show that the filter is not supported.

**Step 7:** After setting up the WooCommerce Operations, click on the “**Execute**” button. A confirmation message will pop up and all the data will be added to the Queue Job. It will be processed automatically and the tags will be synced with the site.



## Step 8: Click on the Processes > Queue Jobs in the menu

The screenshot shows the WooCommerce dashboard with the 'Processes' tab selected. A dropdown menu is open under 'Queue Jobs', showing options: 'Queue Jobs', 'Logs Detail', 'Success Logs', and 'Failed Logs'. The main content area displays four 'WooCommerce' instance cards: 'Test', 'Test Instance', 'Test Instance', and 'Miguel Test'. Each card has buttons for 'Specific Operation', 'Multiple Operation', and 'Configuration Logs', and a table of statistics for ORDERS, PRODUCTS, COUPONS, and CUSTOMERS.

## Step 9: You can see the records that are either waiting-to-be-processed or in-progress or done or failed status.

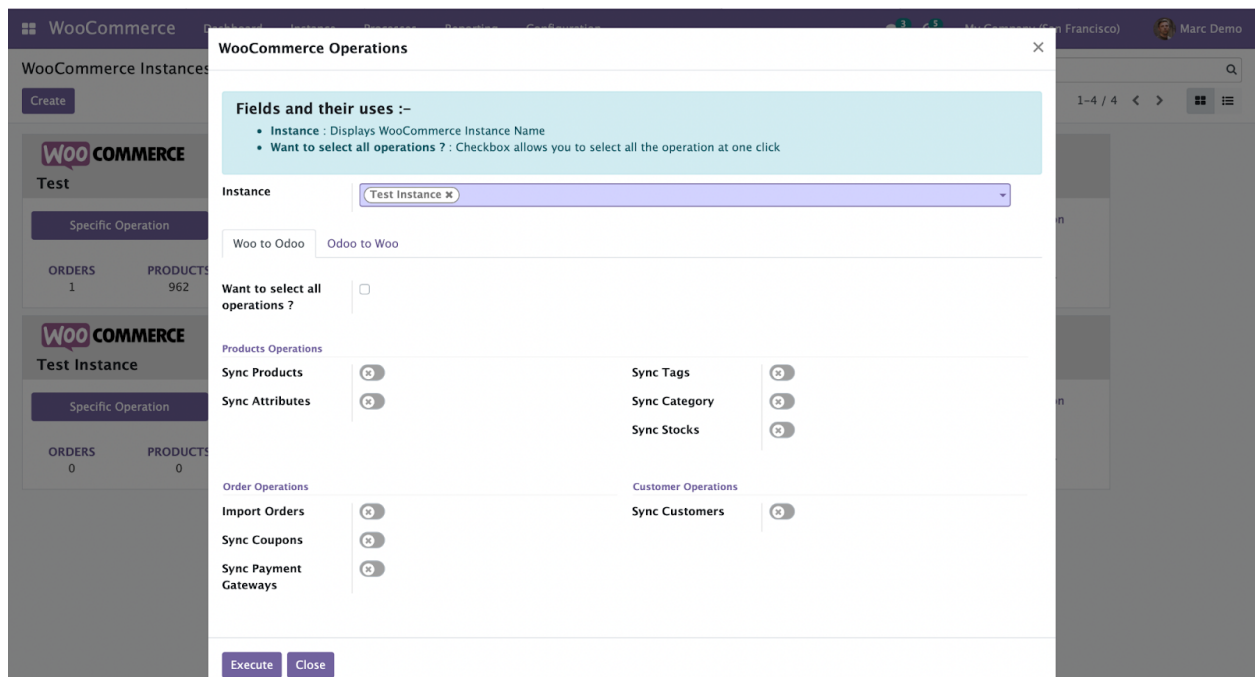
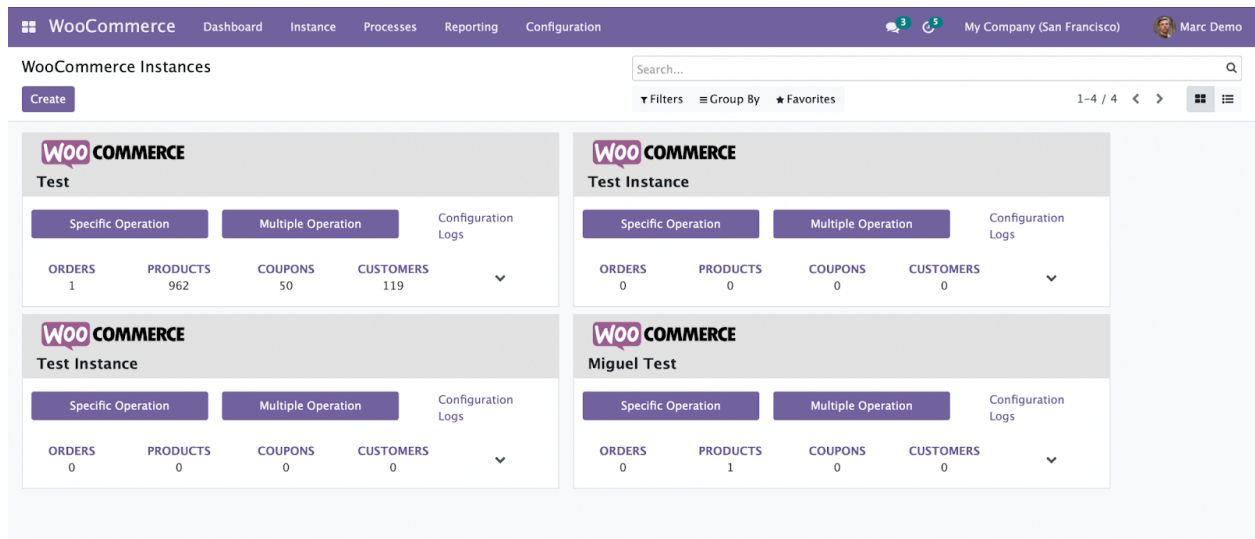
All Queue Jobs							
				Search...			
				1-80 / 219			
<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/>	yuout	145	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	ttttgggg	174	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	TRY	173	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	texture	156	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	Tagfortag	172	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	tagforpro	171	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	tag2	141	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	Tag1	170	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	Tag tea1	169	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	Tag mikee	168	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	system	138	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	stylish	147	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	steady	167	Tags	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	slow	166	Tags	Woo To Odoo	Import	Test Instance	New

### 3.1.2 Multiple Operation

Here, you can perform both operations at once- Woo to Odoo and Odoo to Woo.

**Step 1:** Click on the Multiple Operations and the WooCommerce Operations page will pop up.

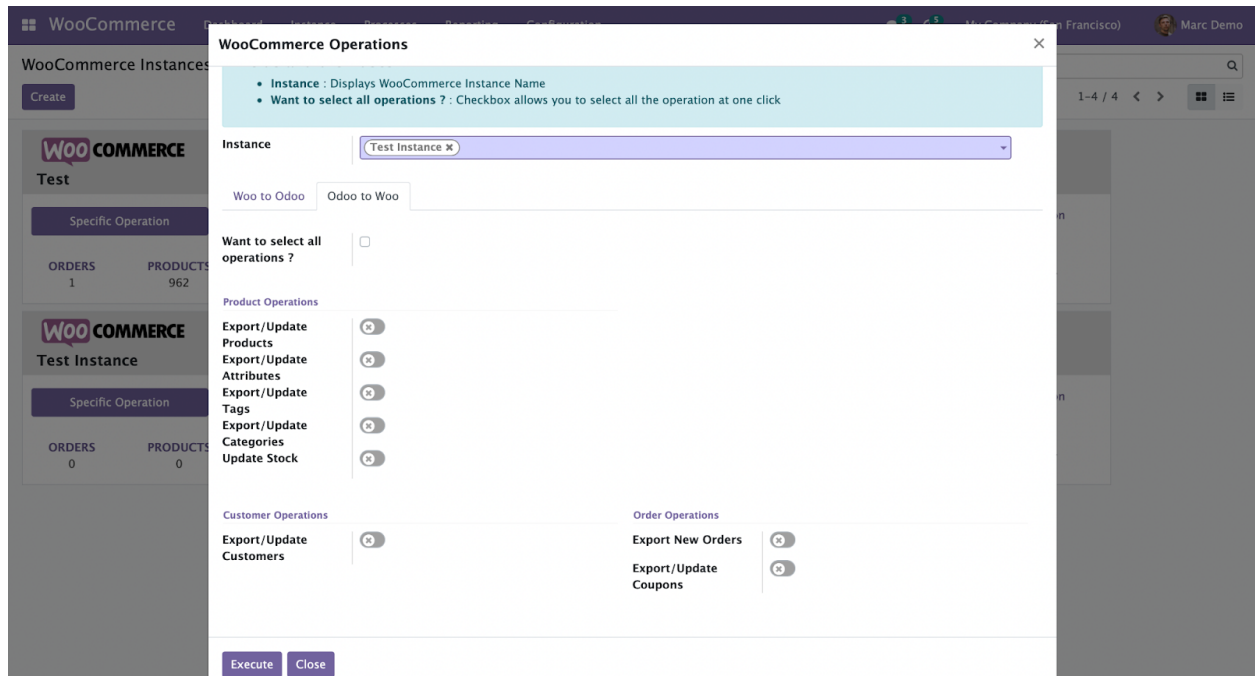




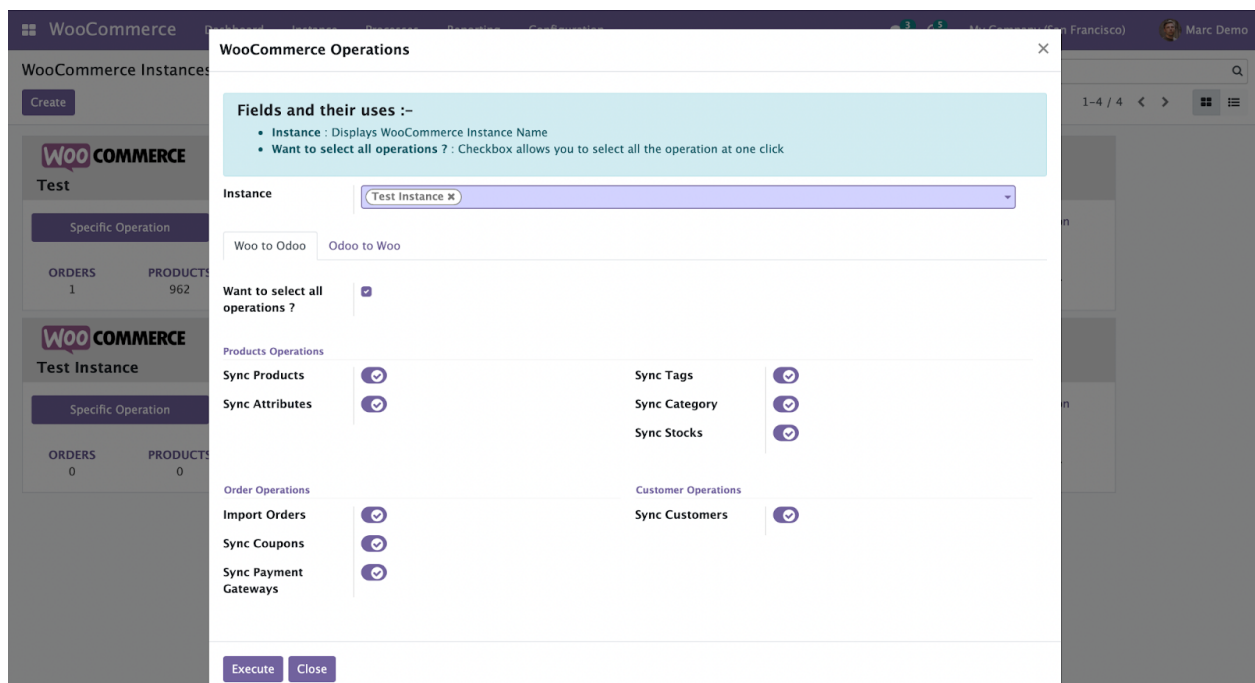
**Step 2:** Select the instance you want to operate on, in the Instance field. You can choose multiple instances if required.

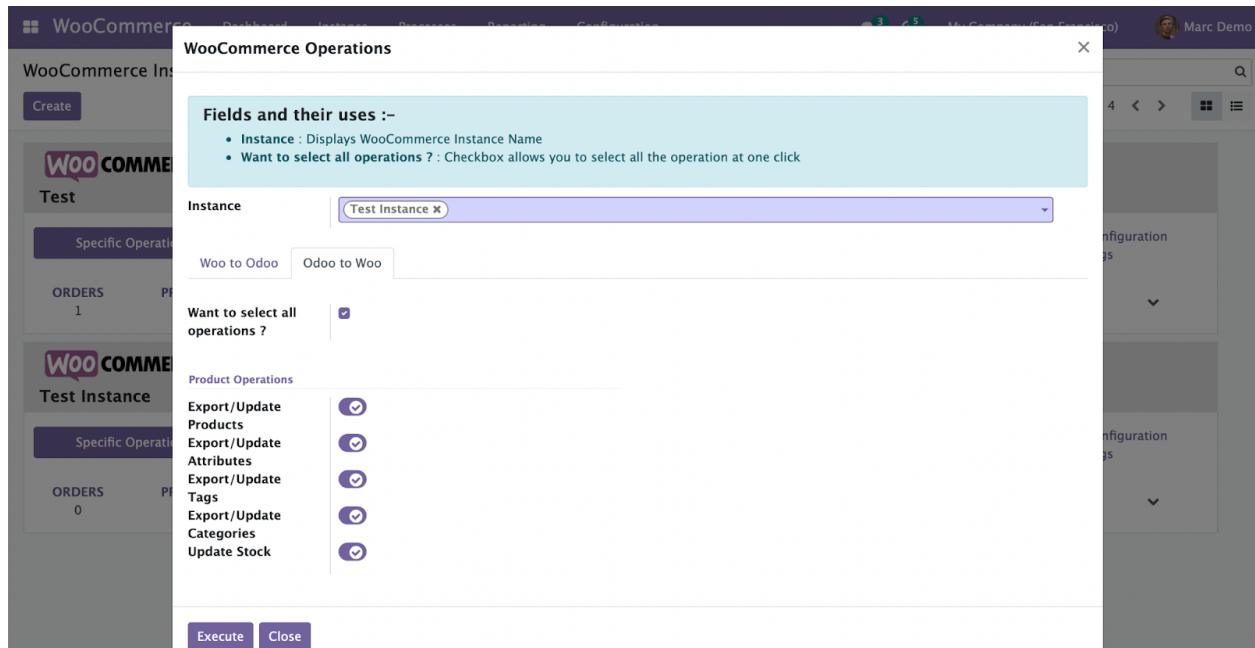
**Step 3:** In the Woo to Odoo segment and Odoo to Woo segment, there are Product Operations, Order Operations, and Customer Operations with switch-boxes for multiple options.



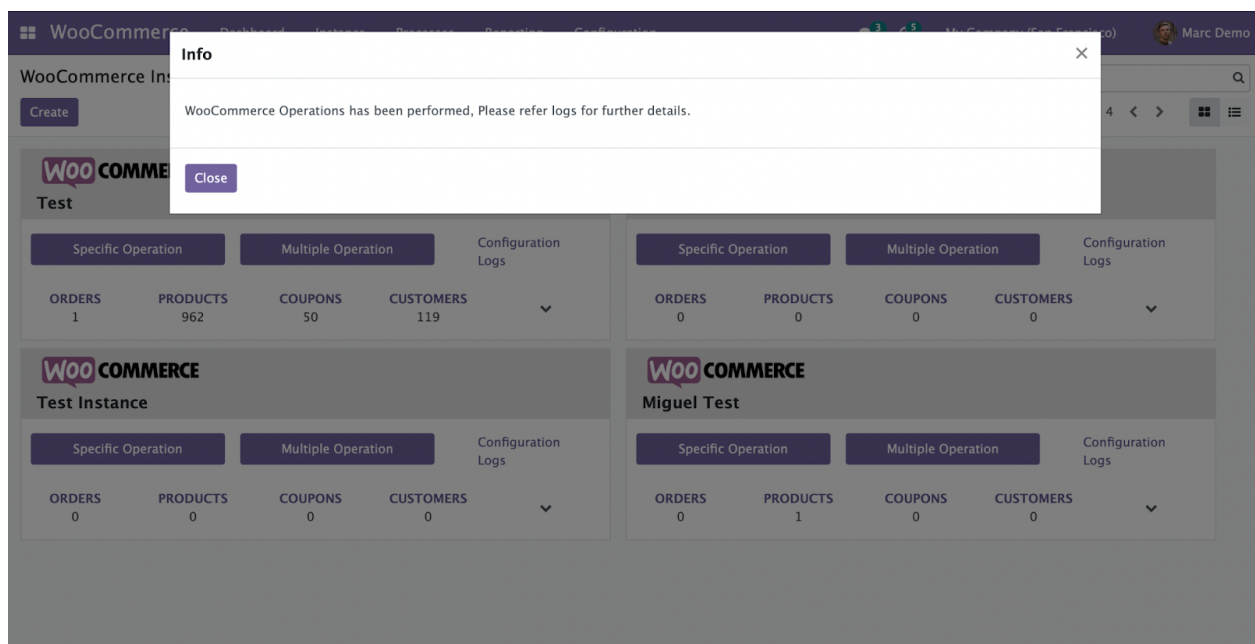


**Step 4 :** [ Note: Both Woo to Odoo and Odoo to Woo segments have a checkbox for “Want To Select All Operations”. If you check it, then all the options will be selected at once. ]





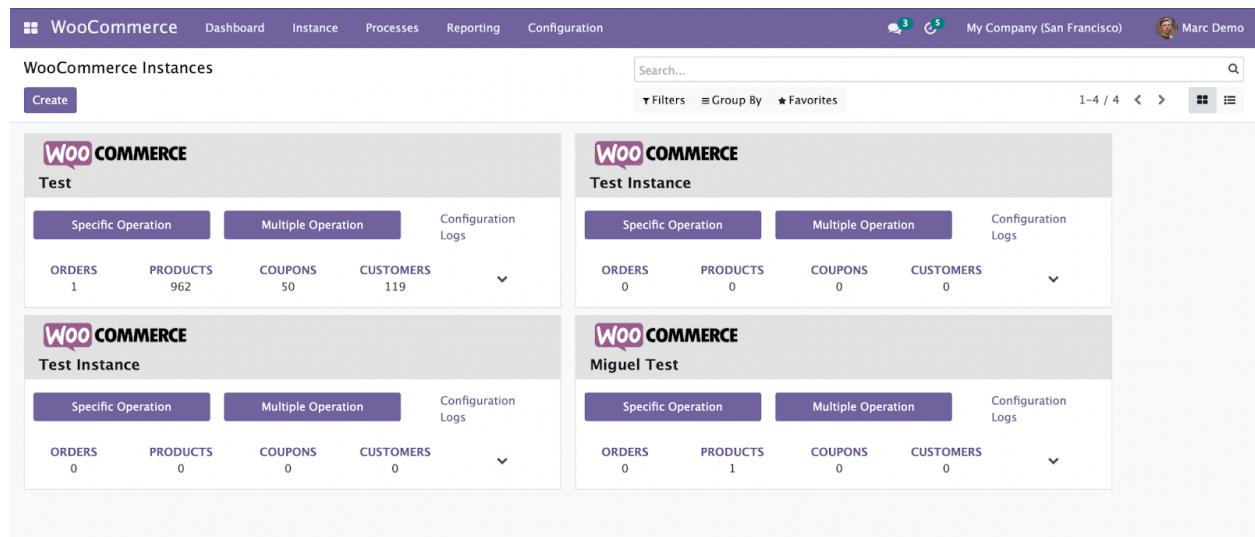
**Step 5:** After setting up the operations, click on Execute. A confirmation message will pop up and all the data will be added to the Queue Job.



**Step 6:** You can go to Processes>Queue Jobs in the menu, and check all the records that are either waiting-to-be-processed or in-progress or done or failed status.

### 3.1.3 Logs

If you click on the logs, you can select all the logs generated for successful/failed entries. If there is an anomaly, you will get the details for the failed logs regarding the mismatch.



## 4. Import/Export Functionality

The import and export functions can be performed in two ways, whether you can import/export at once from the Instance or individually using the Push and Pull functionality that is described later in this User Guide.

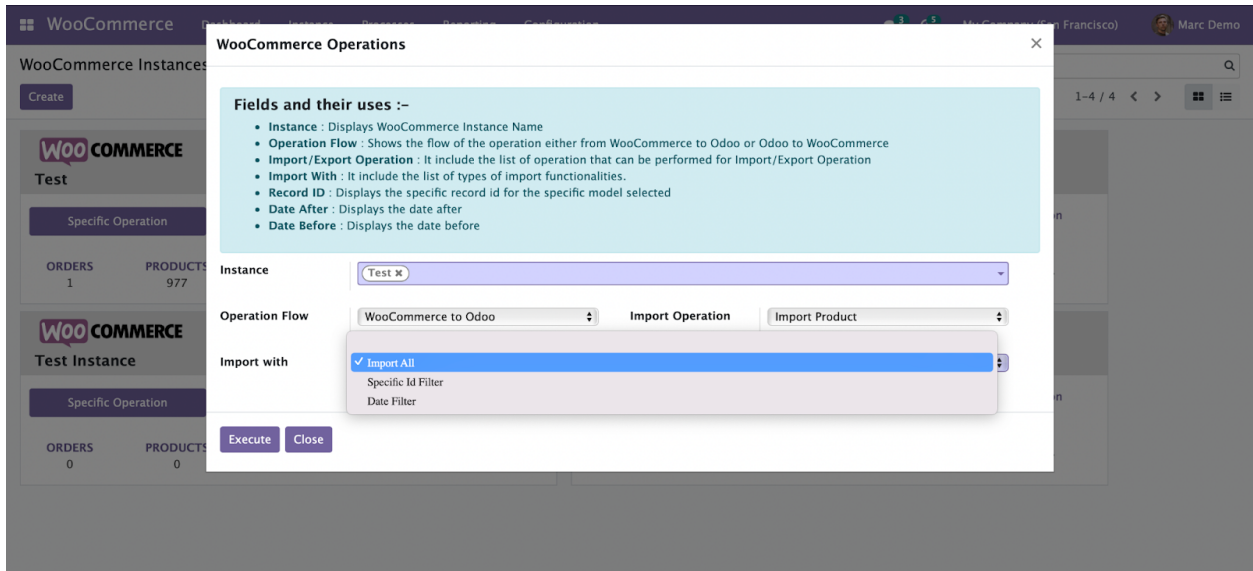
### 4.1 Import Products

*Importing the Product using the Specific Operation feature.*

Go to the instance from the menu bar and select the WooCommerce instance you wish to perform the import/export function. For example, you pick the Test instance.

Click on **Specific Operation**>Select **Instance** name>Select **Import Product**

You can import products in three ways: Import All, Specific Id Filter, or Date Filter.

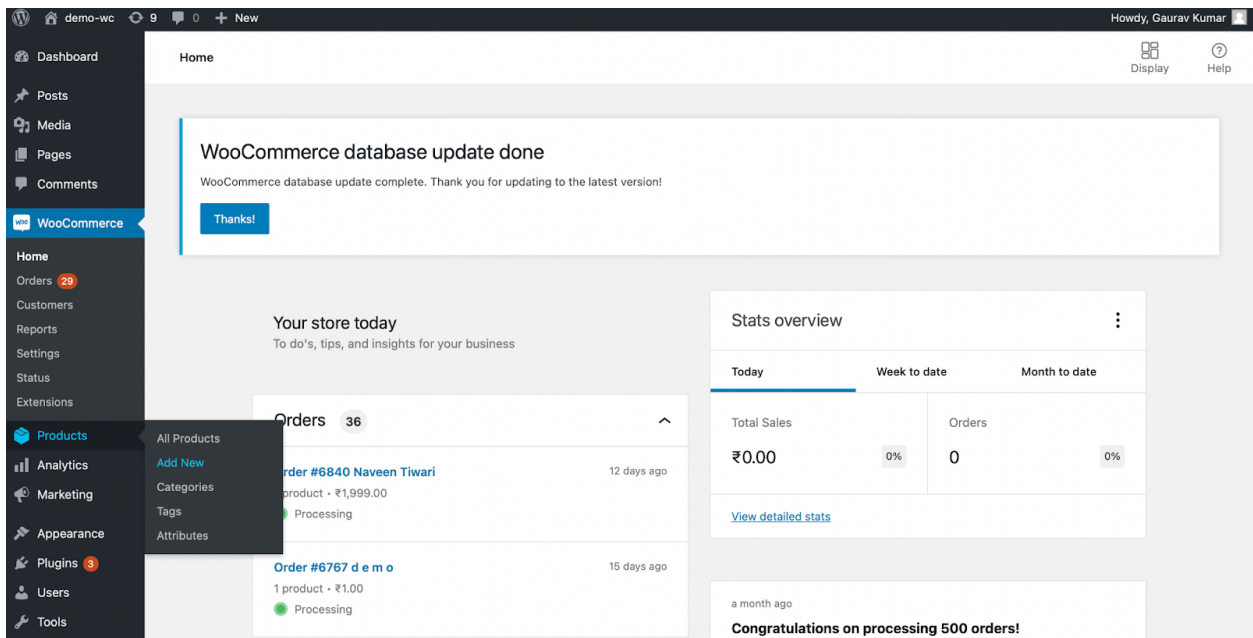


Suppose you want to import a product using a Special Id Filter. You can visit the WooCommerce backend and track the specific id of an existing product or you can create a new product.

#### 4.1.1 Create a New Product

Follow the steps below to add a new product in WooCommerce and import it into Odoo using its specific id.

**Step 1:** Go to WooCommerce>Go to Products>Select **Add New**





## Step 2: Give product name.

The screenshot shows the WordPress 'Add New Product' interface. The main content area has a text input field for the 'Product name' which is currently empty. Below it, a permalink is shown as 'http://51.91.73.235:4000/product/books-2/'. To the right of the input field is an 'Add Media' button. Below the input field is a rich text editor with a toolbar containing options for Paragraph, Bold, Italic, Text, and various alignment and link options. The right sidebar contains a 'Publish' section with buttons for 'Save Draft', 'Preview', and 'Publish', and a 'Product categories' section with a list of categories including 'aayu', 'All', 'Alltryyy', 'bag', 'Bat', 'Category\_Auto\_One', 'chilli', and 'chilliplane'. The left sidebar shows the 'Products' menu with options like 'All Products', 'Add New', 'Categories', 'Tags', 'Attributes', 'Analytics', 'Marketing', 'Appearance', 'Plugins', 'Users', 'Tools', 'Settings', and 'Collapse menu'.

## Step 3: Give product description.

The screenshot shows the WordPress 'Add New Product' interface. The main content area has a text input field for the 'Product short description' which is currently empty. Below it, a rich text editor with a toolbar containing options for Paragraph, Bold, Italic, Text, and various alignment and link options. The right sidebar contains a 'Product tags' section with an 'Add' button and a 'Product image' section with a 'Set product image' button. The left sidebar shows the 'Products' menu with options like 'All Products', 'Add New', 'Categories', 'Tags', 'Attributes', 'Analytics', 'Marketing', 'Appearance', 'Plugins', 'Users', 'Tools', 'Settings', and 'Collapse menu'.

## Step 4: Fill in the general, inventory, shipping, and other information about the product as required.



demo-wc 9 0 + New Howdy, Gaurav Kumar

Dashboard Posts Media Pages Comments WooCommerce **Products** All Products Add New Categories Tags Attributes Analytics Marketing Appearance Plugins 3 Users Tools Settings Collapse menu

**Add New**

Paragraph B I [List Icons] [Link Icon] [Image Icon]

Reading books.

P

**Product data** — Simple product Virtual: ☐ Downloadable: ☐

General	Regular price (₹)	500
Inventory	Sale price (₹)	<input type="text"/> <a href="#">Schedule</a>
Shipping	Tax status	Taxable
Linked Products	Tax class	Standard
Attributes		
Advanced		
Get more options		

Product image [Set product image](#)

Separate tags with commas [Choose from the most used tags](#)

Inbox

**Step 5:** After giving all the information, scroll upwards and click on the Publish button.

demo-wc 9 0 + New Howdy, Gaurav Kumar

Dashboard Posts Media Pages Comments WooCommerce **Products** All Products Add New Categories Tags Attributes Analytics Marketing Appearance Plugins 3 Users Tools Settings Collapse menu

**Add New**

**Add new product**

Books

Permalink: <http://51.91.73.235:4000/product/books-2/> [Edit](#)

[Add Media](#) Visual Text

Paragraph B I [List Icons] [Link Icon] [Image Icon]

Word count: 0 Draft saved at 6:11:59 am.

**Product gallery**

**Publish**

[Save Draft](#) [Preview](#)

Status: Draft [Edit](#)

Visibility: Public [Edit](#)

[Publish immediately](#) [Edit](#)

Catalog visibility: Shop and search results [Edit](#)

[Copy to a new draft](#) [Move to Trash](#) [Publish](#)

**Product categories**

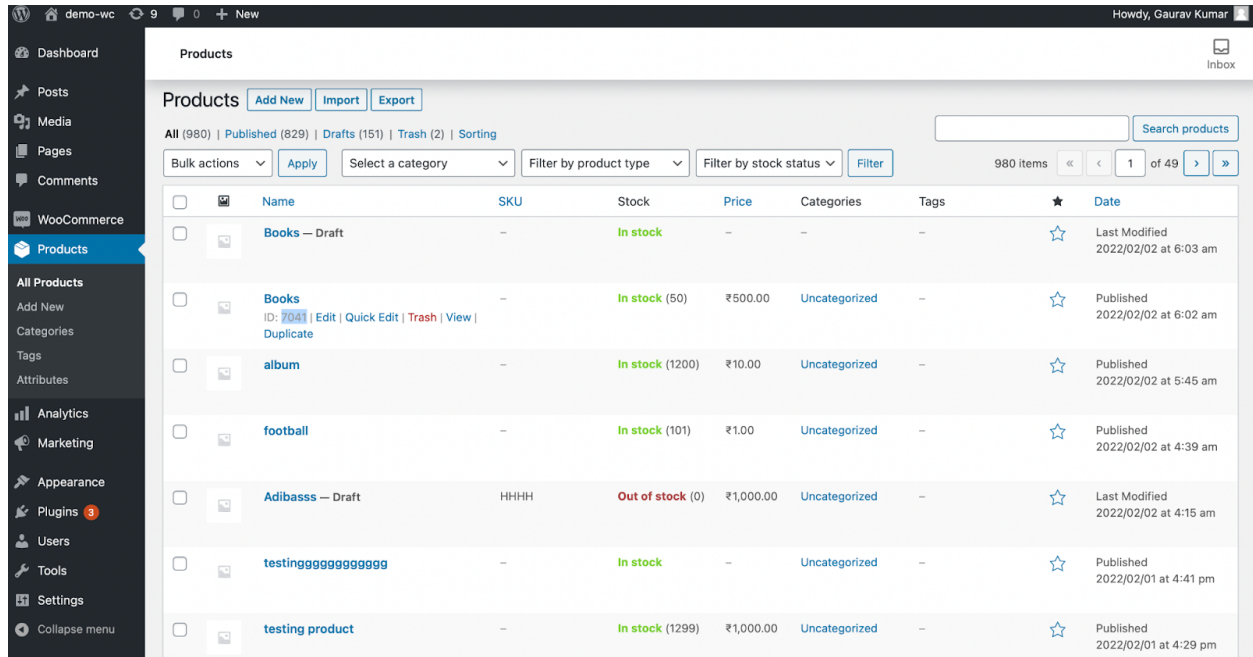
All categories Most Used

- ☐ aayu
- ☐ All
- ☐ Alltryyy
- ☐ bag
- ☐ Bat
- ☐ Category\_Auto\_One
- ☐ chilli
- ☐ chilliplane

**Step 6:** Go to Products>Select All Products

You will find your product in the list and if you hover your mouse over it, you will find its ID. Copy that ID and paste it into the Odoo WooCommerce Operations.

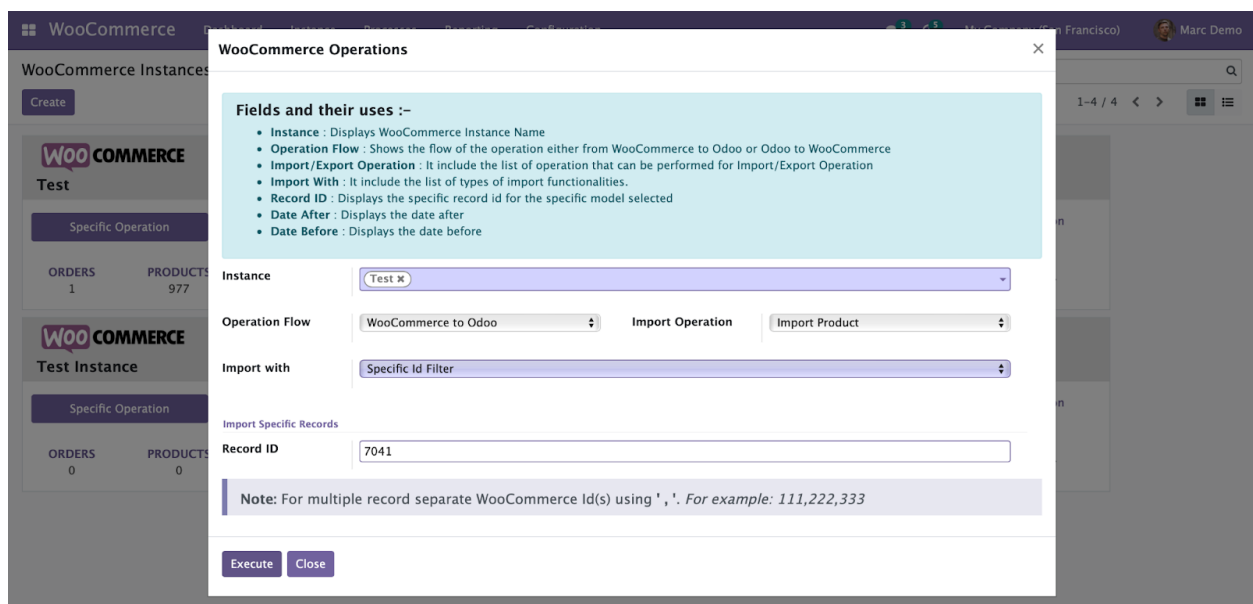
For example, the ID of **Books** Product here is **7041**.



The screenshot shows the WooCommerce 'Products' list. The 'Books' product is selected, and its ID, 7041, is visible in the product details. The table lists various products with their names, SKUs, stock status, price, categories, and dates.

Name	SKU	Stock	Price	Categories	Tags	Date
Books — Draft	—	In stock	—	—	—	Last Modified 2022/02/02 at 6:03 am
Books ID: 7041   Edit   Quick Edit   Trash   View   Duplicate	—	In stock (50)	₹500.00	Uncategorized	—	Published 2022/02/02 at 6:02 am
album	—	In stock (1200)	₹10.00	Uncategorized	—	Published 2022/02/02 at 5:45 am
football	—	In stock (101)	₹1.00	Uncategorized	—	Published 2022/02/02 at 4:39 am
Adbasss — Draft	HHHH	Out of stock (0)	₹1,000.00	Uncategorized	—	Last Modified 2022/02/02 at 4:15 am
testinggggggggggg	—	In stock	—	Uncategorized	—	Published 2022/02/01 at 4:41 pm
testing product	—	In stock (1299)	₹1,000.00	Uncategorized	—	Published 2022/02/01 at 4:29 pm

**Step 7:** After filing the product id into the **Record ID** section, click on the **Execute** button.



The screenshot shows the 'WooCommerce Operations' modal window. The 'Record ID' field is filled with '7041'. The 'Execute' button is visible at the bottom.

**WooCommerce Operations**

**Fields and their uses :-**

- Instance : Displays WooCommerce Instance Name
- Operation Flow : Shows the flow of the operation either from WooCommerce to Odoo or Odoo to WooCommerce
- Import/Export Operation : It include the list of operation that can be performed for Import/Export Operation
- Import With : It include the list of types of import functionalities.
- Record ID : Displays the specific record id for the specific model selected
- Date After : Displays the date after
- Date Before : Displays the date before

Instance: Test X

Operation Flow: WooCommerce to Odoo | Import Operation: Import Product

Import with: Specific Id Filter

Import Specific Records

Record ID: 7041

Note: For multiple record separate WooCommerce Id(s) using ', '. For example: 111,222,333

Execute Close

Queue Jobs is a list of queuing processes in which all the records that are to be imported or exported are listed over here and executed one by one.

This means that the product is imported successfully.

WooCommerce

Dashboard

Instance

Proceses

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Configuration

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My Company (San Francisco)

Marc Demo

All Queue Jobs / Books

Action

1 / 1 < >

New

In Progress

Done

Failed

Books

Instance Information

Domain

Product Template

WooCommerce ID

7041

Odoo ID

992

Woo Instance

Test

Other Information

Operation Flow

WooCommerce to Woo Layer

Operation Performed

Import

Operation Type

Import

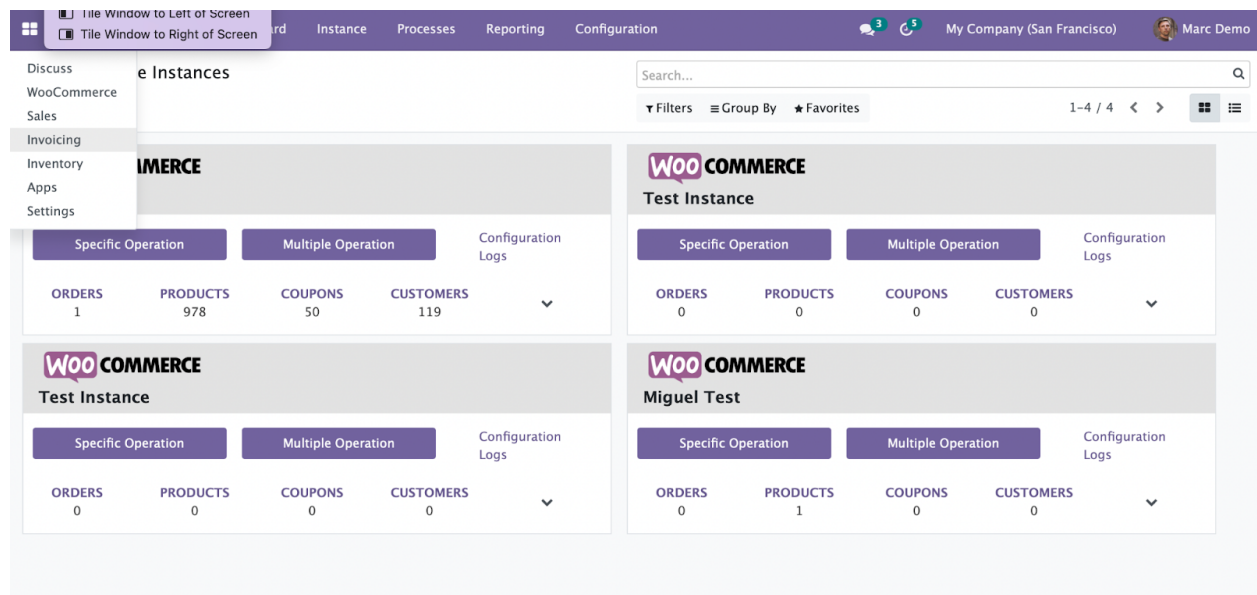
Created on

02/02/2022 11:36:05

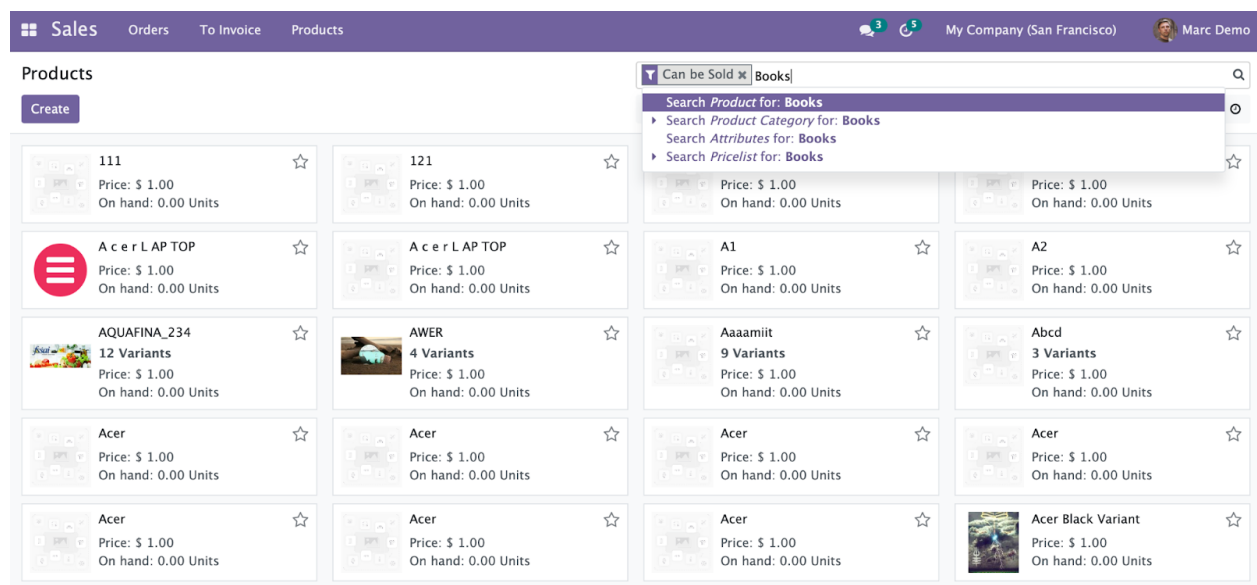
Data

```
{
  "id": 7041,
  "name": "Books",
  "slug": "books",
  "permalink": "http://51.91.73.235:4000/product/books/",
  "date_created": "2022-02-02T06:02:14",
  "date_created_gmt": "2022-02-02T06:02:14",
  "date_modified": "2022-02-02T06:02:22",
  "date_modified_gmt": "2022-02-02T06:02:22",
  "type": "simple",
  "status": "publish",
  "featured": false,
  "catalog_visibility": "visible",
  "description": "",
  "short_description": "<p>Reading books.</p>\n",
  "sku": "",
  "price": "500",
  "regular_price": "500",
  "sale_price": "",
  "date_on_sale_from": null,
  "date_on_sale_from_gmt": null,
  "date_on_sale_to": null,
  "date_on_sale_to_gmt": null,
  "on_sale": false,
  "purchasable": true,
  "total_sales": 0,
  "virtual": false,
  "downloadable": false,
  "downloads": [],
  "download_limit": -1,
  "download_expiry": -1,
  "external_url": "",
  "button_text": "",
  "tax_status": "taxable",
  "tax_class": "",
  "manage_stock": true,
  "stock_quantity": 50,
  "backorders": "no",
  "backorders_allowed": false,
  "backordered": false,
  "sold_individually": false,
  "weight": "20",
  "dimensions": {
    "length": "12",
    "width": "3",
    "height": "4",
    "shipping_required": true,
    "shipping_taxable": true,
    "shipping_class": "",
    "shipping_class_id": 0,
    "reviews_allowed": true,
    "average_rating": "0.00",
    "rating_count": 0,
    "upsell_ids": [],
    "cross_sell_ids": [],
    "parent_id": 0,
    "purchase_note": "",
    "categories": [
      {
        "id": 15,
        "name": "Uncategorized",
        "slug": "uncategorized"
      }
    ],
    "tags": [],
    "images": [],
    "attributes": [],
    "default_attributes": [],
    "variations": [],
    "grouped_products": [],
    "menu_order": 0,
    "price_html": "<span class='woocommerce-Price-amount amount'><bdi><span class='woocommerce-Price-currencySymbol'>&#8377;</span>500.00</bdi></span>",
    "related_ids": [
      3837,
      3858,
      3835,
      3823,
      3857
    ],
    "meta_data": [
      {
        "id": 152117,
        "key": "_wpm_gtin_code",
        "value": ""
      },
      {
        "id": 152118,
        "key": "_wpm_gtin_code_label",
        "value": ""
      }
    ],
    "stock_status": "instock",
    "ean_code": "",
    "links": [
      {
        "self": "http://51.91.73.235:4000/wp-json/wc/v3/products/7041",
        "collection": "[\"href\"]"
      }
    ]
  }
}
```

**Step 10:** To verify your product, Go to **Sale** from the App menu>Click on **Products>Products**

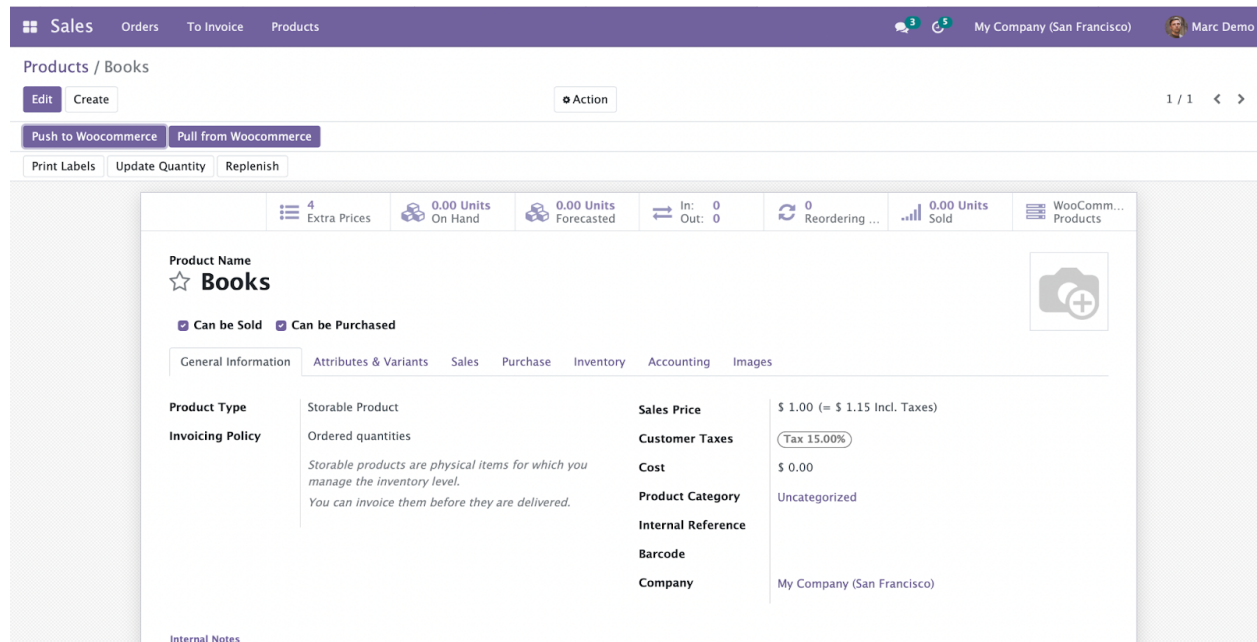


**Step 11:** Search for your product using the search bar and click enter.



**Step 12:** If you will open your product you will find all the details associated with your product.





**Note: Pull From WooCommerce:** This button is used to import the data from WooCommerce to Odoo. However, there is a restriction to this particular button, which is the products must already be imported once so that next time you can pull them individually from the WooCommerce end.

## 4.2 Export Products

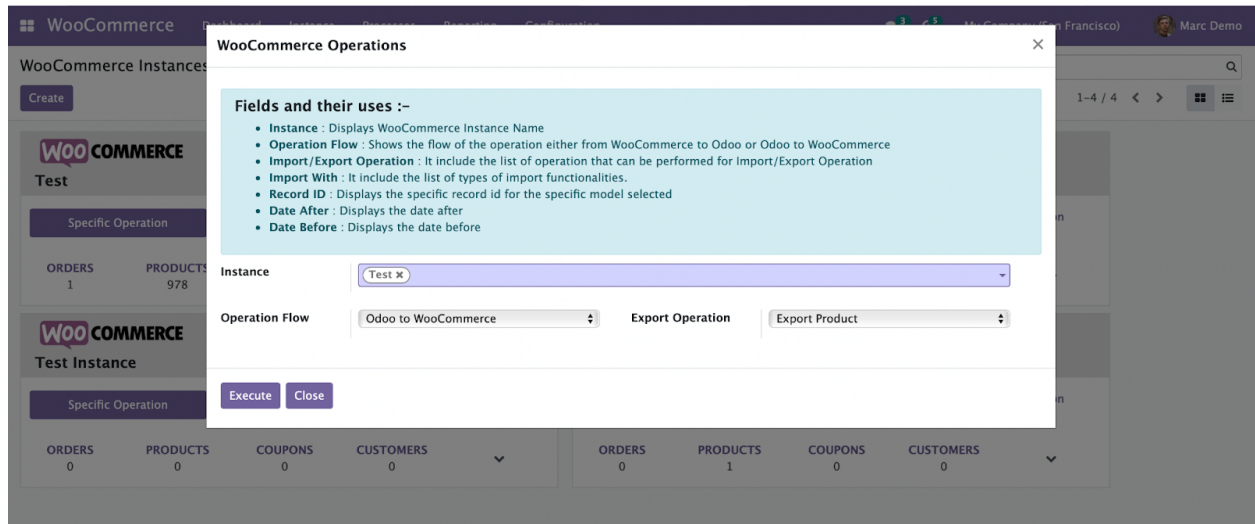
**Note:** Products can be exported in two ways. Through 'Instance', you can export all products (that have been once synced) and through 'Push to WooCommerce', you can export products individually.

- **First exporting products through 'Instance'**

**Step 1:** Go to **Instance**>select **Specific Operations**>Select Operation flow as **Odoo to WooCommerce**

In Export Operation, select Export Product





**Step 2:** Click Execute>Click on Processes>Select Queue Jobs

You will find all the products to be exported in the Queue list.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

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My Company (San Francisco)

Marc Demo

All Queue Jobs

Search...

Filters

Group By

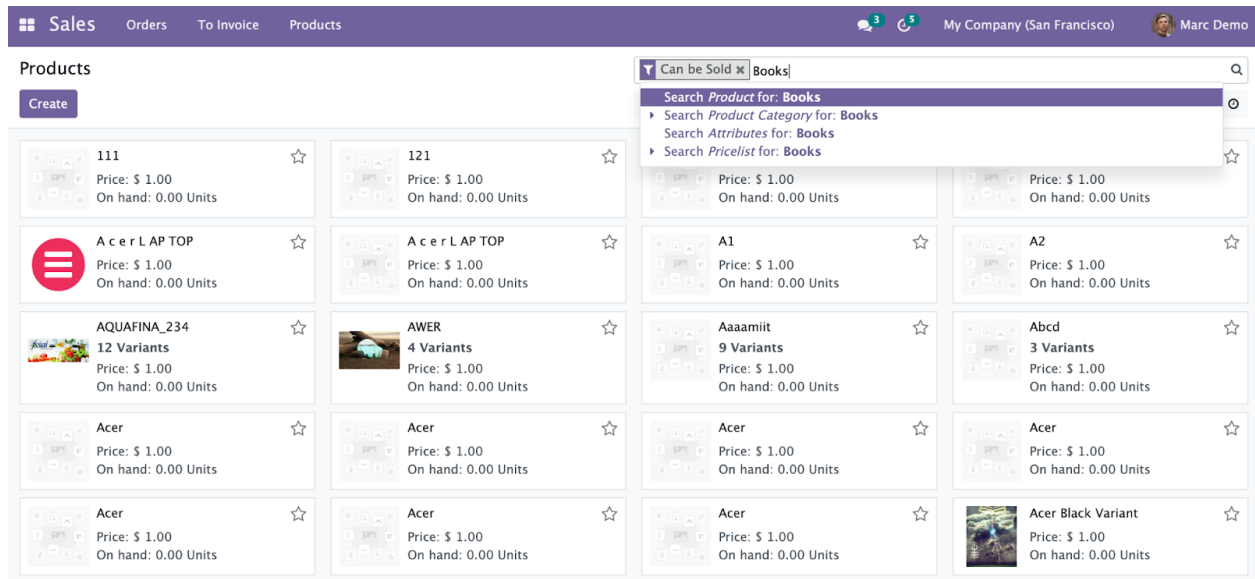
Favorites

1-80 / 1957

<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/>	Books	7041	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	bell	7018	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	chair55	7017	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	Migule123	7015	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	Cheese Burger	7011	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	new 22	7009	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	via instance	7008	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	serial product	7007	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	theeee product serial	7006	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	theeee product serial	7005	Product Template	Product Template o Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	The product	7001	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	product name storable	7000	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	testing simple product	6999	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	testing variable	6995	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	[HREM] Testing Unsynced	6992	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	product name also	6989	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	product name stock	6988	Product Template	Woo Layer to WooCommerce	Export	Test	New
<input type="checkbox"/>	Kites	6985	Product Template	Woo Layer to WooCommerce	Export	Test	New

- **Exporting products through ‘Pust to WooCommerce’**

**Step 1:** Go to Sale from the App Menu>Go to Products>Click on Products



**Step 2:** Click Create, a page will appear to create a new product.

The screenshot shows the 'Products / New' form in a software interface. The form is titled 'Product Name' and includes fields for 'Product Name', 'Can be Sold', 'Can be Purchased', 'General Information', 'Variants', 'Sales', 'Purchase', 'Inventory', 'Images', and 'WooCommerce Info'. The 'Product Type' is set to 'Consumable' and the 'Product Category' is set to 'All'. The 'Sales Price' is \$1.00 and the 'Cost' is 0.00.

**Step 3:** Give a name to your product. Select the product type as Storable, Consumable, or Service based on the nature of your product.

**Step 4:** Give **Sale price** and fill in the **Inventory** details as required and click on save.

a.

The screenshot shows the 'Mobile Phones' product form in the 'General Information' tab. The product name is 'Mobile Phones'. The 'Can be Sold' checkbox is unchecked, and the 'Can be Purchased' checkbox is checked. The 'Product Type' is 'Consumable' and the 'Product Category' is 'All'. The 'Sales Price' is '\$1,000.00' and the 'Customer Taxes' are 'Tax 15.00%'. The 'Cost' is '0.00'. The 'Internal Reference', 'Barcode', 'HSN/SAC Code', and 'HSN/SAC Description' fields are empty. The 'WooCommerce Info' tab is also visible.

b.

The screenshot shows the 'Mobile Phones' product form in the 'Inventory' tab. The 'Can be Sold' and 'Can be Purchased' checkboxes are both checked. The 'Operations' section shows 'Routes' with a 'Buy' option and a 'View Diagram' link. The 'Logistics' section shows 'Responsible' as 'Marc Demo', 'Weight' as '8.00', 'Length' as '10.00', 'Width' as '12.00', 'Height' as '9.00', and 'Volume' as '1,080.00'. The 'WooCommerce Info' tab is also visible.

## 4.2.1 Update Product Quantity

While performing the export function and creating a new product, you can update the product as well.

For example, if you update the Stock of the product, Click Update Quantity followed by the below steps.

Sales Orders To Invoice Products

Products / Mobile Phones / Update Quantity

Create

On Hand Search...

Filters Group By Favorites

Product	On Hand Quantity	Counted Quantity	Difference	Scheduled Date	User	
Laoreet id	42.72	97.14	17.08	01/22/2022	Thomas Passot	History Apply Clear
Laoreet id	28.20			12/27/2021	Henry Campbell	History Set
Integer vitae	88.19			12/28/2021	Henry Campbell	History Set
Laoreet id	56.70	75.96	54.04	02/04/2022	John Miller	History Apply Clear
Laoreet id	24.31	80.73	46.46	02/02/2022	Thomas Passot	History Apply Clear
Laoreet id	98.29	16.59	98.18	01/22/2022	Henry Campbell	History Apply Clear
Voluptat blandit	88.19				John Miller	History Apply Clear
In massa	28				John Miller	History Apply Clear
Viverra nam	28				John Miller	History Apply Clear
In massa	88				John Miller	History Apply Clear

**Your stock is currently empty**

Press the CREATE button to define quantity for each product in your stock or import them from a spreadsheet throughout Favorites → Import

Click on create and enter the ‘On Hand Quantity’ click on Apply and save.

Sales Orders To Invoice Products

Products / Mobile Phones / Update Quantity

Create

On Hand Search...

Filters Group By Favorites

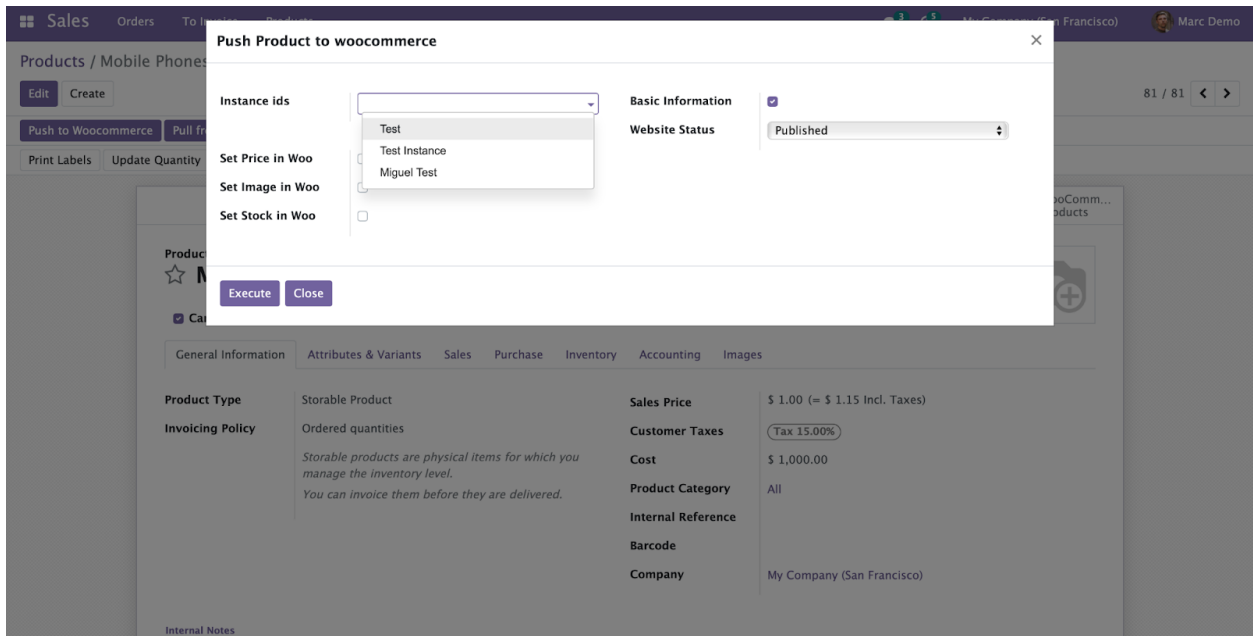
Product	On Hand Quantity	Counted Quantity	Difference	Scheduled Date	User	
Mobile Phones	0.00	500.00	500.00	02/02/2022		History Apply Clear

1-1 / 1 < >

Now you have all the details of the product. Click on the product to perform the push/pull function.

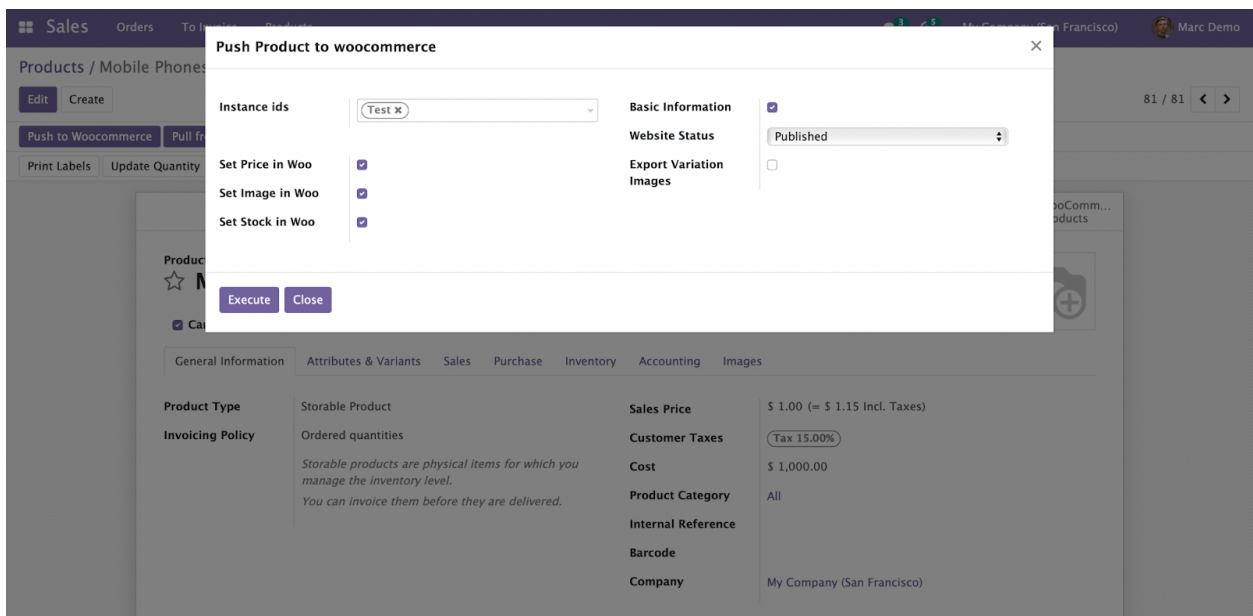
Here, in this case, the product is Mobile Phones, so click on it.

Click on ‘Push to WooCommerce’, and a dialogue box will appear and ask for further details that you need to export with the product.



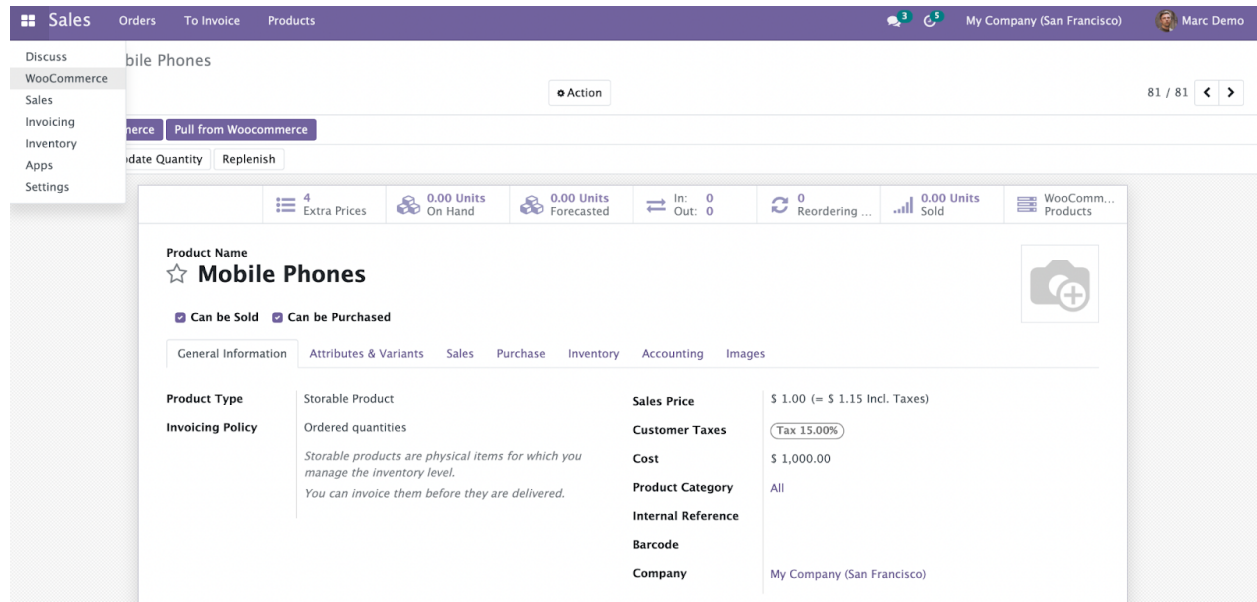
Select the **Instance**, you can select multiple Instances and export the same product into different WooCommerce stores.

Now, as per your requirement, you can select the Basic Information, Price, Image, Stock, or Product status(published/unpublished) you need to export or not with the product. After deciding which features of the product you want to export, click on the **Execute** button.



Now go to WooCommerce from the App menu.





Go to Processes>Select Queue Jobs>Type your product name in the search bar and press enter.

WooCommerce

Dashboard

Instance

Processes

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My Company (San Francisco)

Marc Demo

All Queue Jobs

Search...

Filters

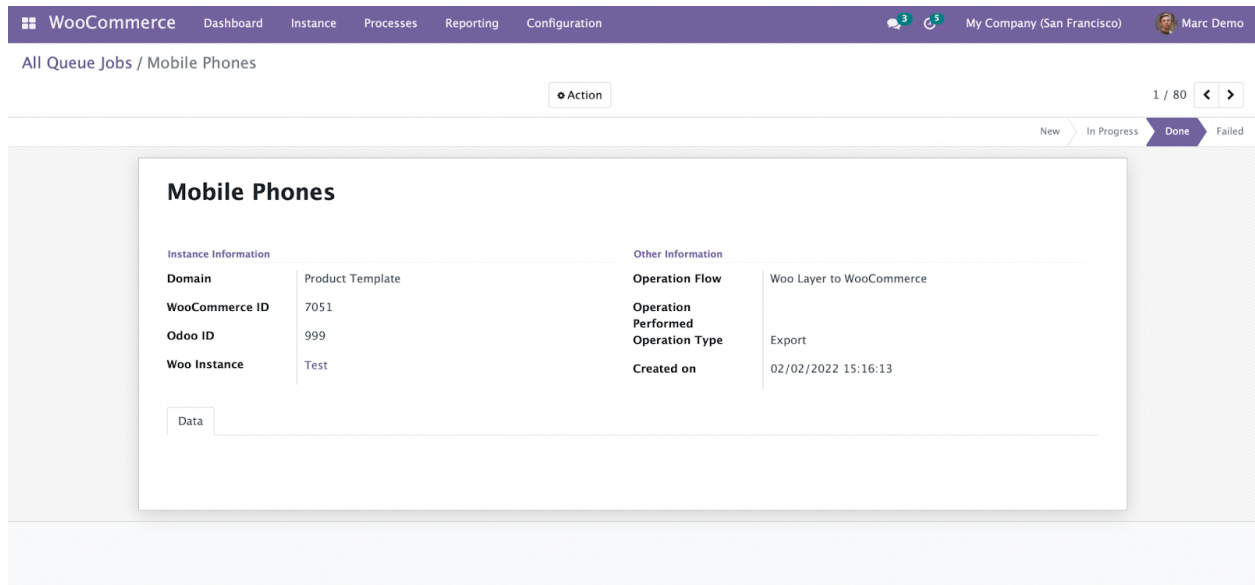
Group By

★ Favorites

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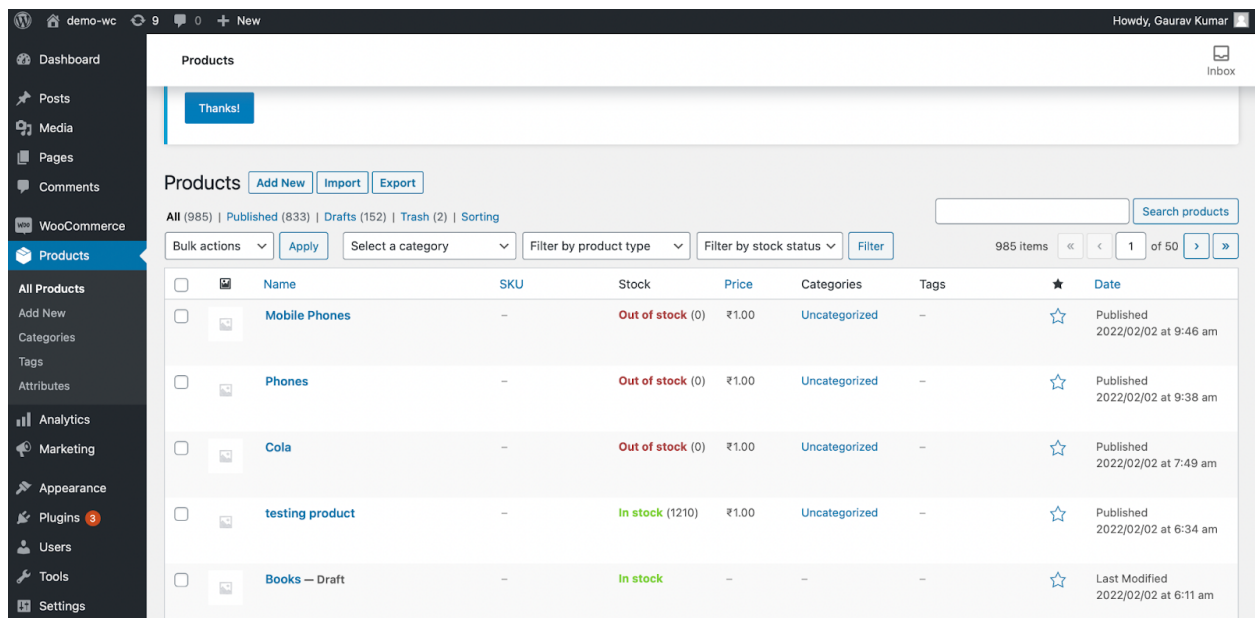
<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/>	Mobile Phones	7051	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	Phones	7050	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	Girl Handbags	0	Product Template	Woo Layer to WooCommerce	Export	Test Instance	Failed
<input type="checkbox"/>	Cola	7045	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	Books	7041	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	bell	7018	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	chair55	7017	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	Migule123	7015	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	Cheese Burger	7011	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	new 22	7009	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	via instance	7008	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	serial product	7007	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	theeee product serial	7006	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	theeee product serial	7005	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	The product	7001	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	product name storable	7000	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	testing simple product	6999	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<input type="checkbox"/>	testing variable	6995	Product Template	Woo Layer to WooCommerce	Export	Test	Done

Once you click on your product you will find all the details associated with it and its status will be in 'Done' state.



Check the product at the WooCommerce backend.

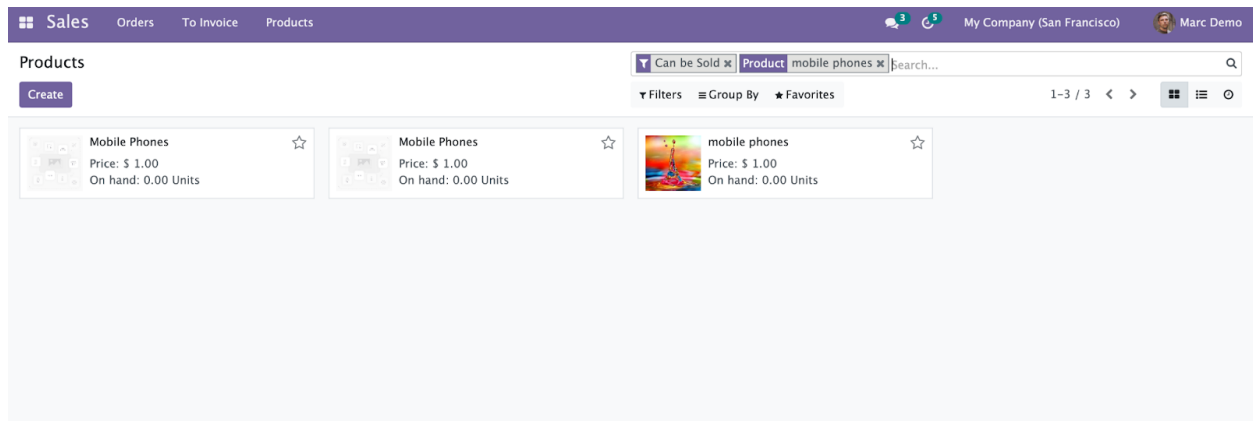
Visit the WooCommerce backend and click on all products, there you will find your product being exported to WooCommerce.



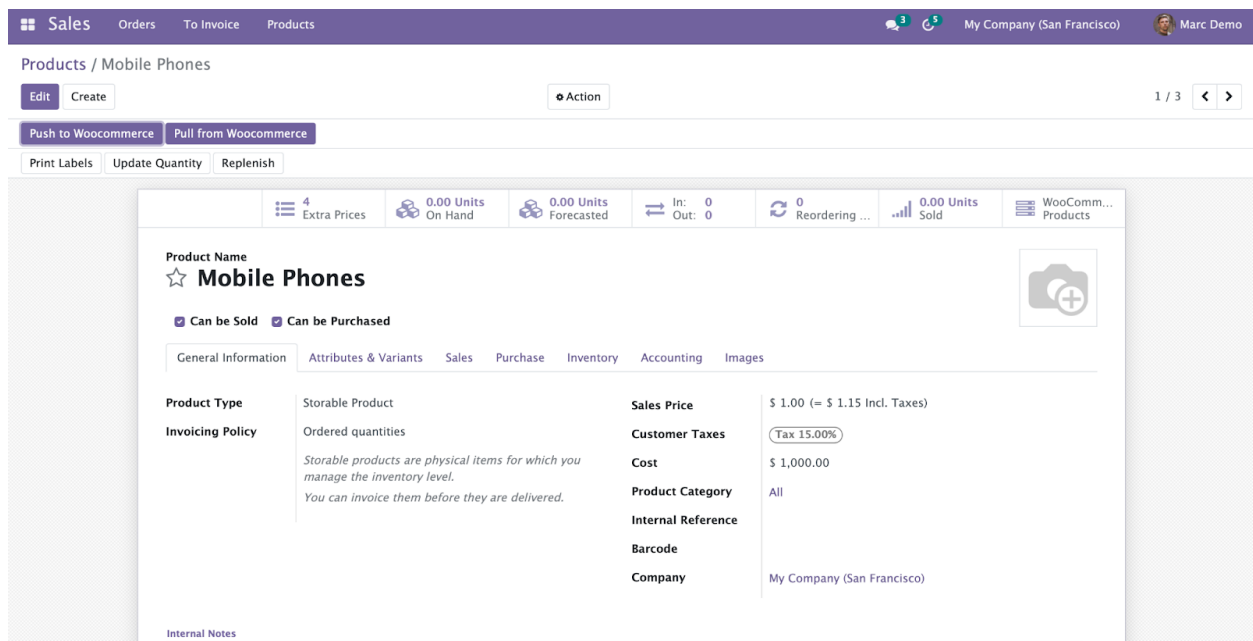
This way you can export a particular product using the Push functionality of our connector.

## 4.2.2 Check Product Sync Status

If you want to check the sync status of your product with other details—Go to Sales>Products>Products>Search your product name.



Click on your product which you have created recently. For instance, here our recently created product is ‘Mobile Phones’.



On the right corner, you will see the option “WooComm...Products”. When you click on it a window will appear as given below:

Sales Orders To Invoice Products						
My Company (San Francisco) Marc Demo						
Products / Mobile Phones / WooCommerce Product Template						
Search...						
<div> <div> <div></div> <div>Filters</div> </div> <div> <div></div> <div>Group By</div> </div> <div> <div></div> <div>Favorites</div> </div> </div> <div>1-1 / 1 &lt; &gt;</div>						
	Woo Product ID	Odoo Product Template	Instance	Date Created	Date Updated	Sync Status
<input type="checkbox"/>	7,051	Mobile Phones	Test	02/02/2022 15:16:47	02/02/2022 15:16:47	

Here you can see the Sync Status of your product. This layered model is used to check the MetaData related to a particular product.

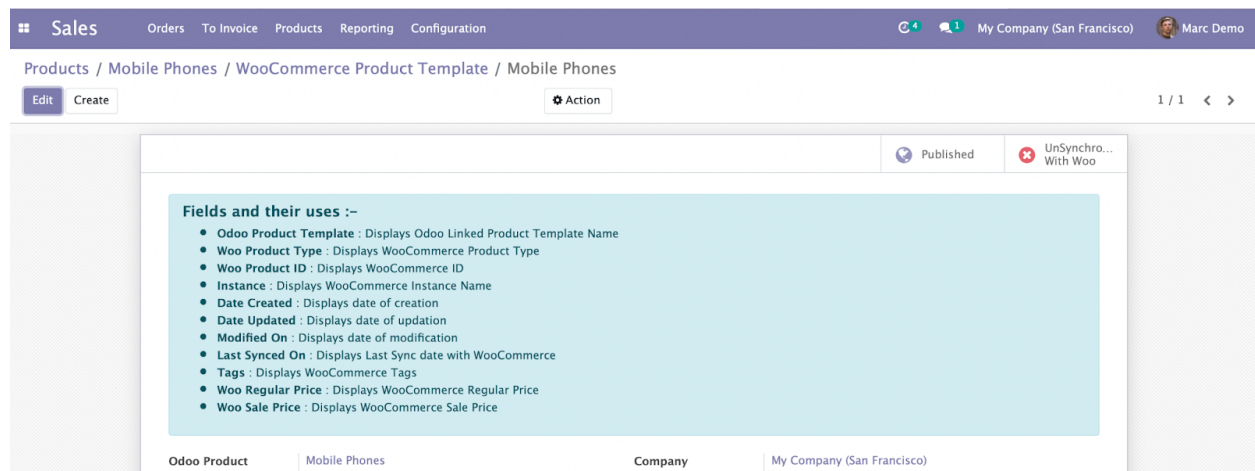
If you click on your product, you will find all the details, such as when the product was created, modified, or synced, which instance it is associated with, the price lists associated with the products, the variants (if any) associated with the products, and the woo commerce id of the exported product.

At the top right corner, you will see that this particular product is Synchronised with Woo.

Sales Orders To Invoice Products			
My Company (San Francisco) Marc Demo			
Products / Mobile Phones / WooCommerce Product Template / Mobile Phones			
<div> <div>Edit</div> <div>Create</div> </div> <div>Action</div>		1 / 1 < >	
		<div> <div>Unpublished</div> <div>Synchronised With Woo</div> </div>	
<div> <div>Fields and their uses :-</div> <ul style="list-style-type: none"> <li>Odoo Product Template : Displays Odoo Linked Product Template Name</li> <li>Woo Product Type : Displays WooCommerce Product Type</li> <li>Woo Product ID : Displays WooCommerce ID</li> <li>Instance : Displays WooCommerce Instance Name</li> <li>Date Created : Displays date of creation</li> <li>Date Updated : Displays date of updation</li> <li>Modified On : Displays date of modification</li> <li>Last Synced On : Displays Last Sync date with WooCommerce</li> <li>Tags : Displays WooCommerce Tags</li> <li>Woo Regular Price : Displays WooCommerce Regular Price</li> <li>Woo Sale Price : Displays WooCommerce Sale Price</li> </ul> </div>			
Odoo Product Template	Mobile Phones	Company	My Company (San Francisco)
Woo Product Type	Simple Product	Woo Product ID	7,051
		Instance	Test
		Date Created	02/02/2022 15:16:47
		Date Updated	02/02/2022 15:16:47
		Modified On	02/02/2022 15:16:47
		Last Synced On	02/02/2022 15:16:47
Tags			

If you click on the **Edit** button and change the **Sale Price>Save>WooComm...Products**, you will find a layered model similar to the

previous one. If you open it, you will see that the product is **Unsyncronized with Woo**.



Purpose of **Sync/Unsync...with Woo** function: This will help to identify whether your product is in the synced state, a completely new product that has never been exported, or it is in the unsynced state but exported once.

**Note:** Import/Export of other entities (Customers, Orders, Product Attributes, Tags, Coupons, and more) can be performed similarly to the above-mentioned steps.

## 4.3 Import/Export of Customers

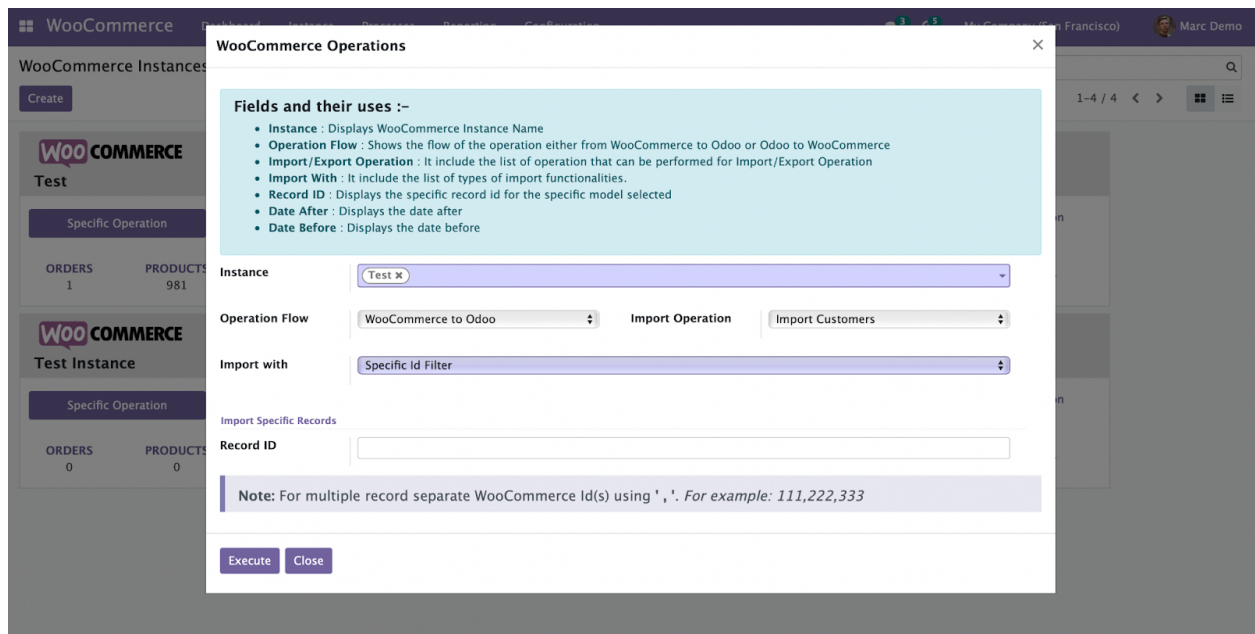
### 4.3.1 Import of Customers

You can import customers using the same steps as you performed for importing products.

If you want to import a customer using a specific Id, follow these steps:

Go to WooCommerce Instance>Special Operations>Select Import Customers>Special Id Filter



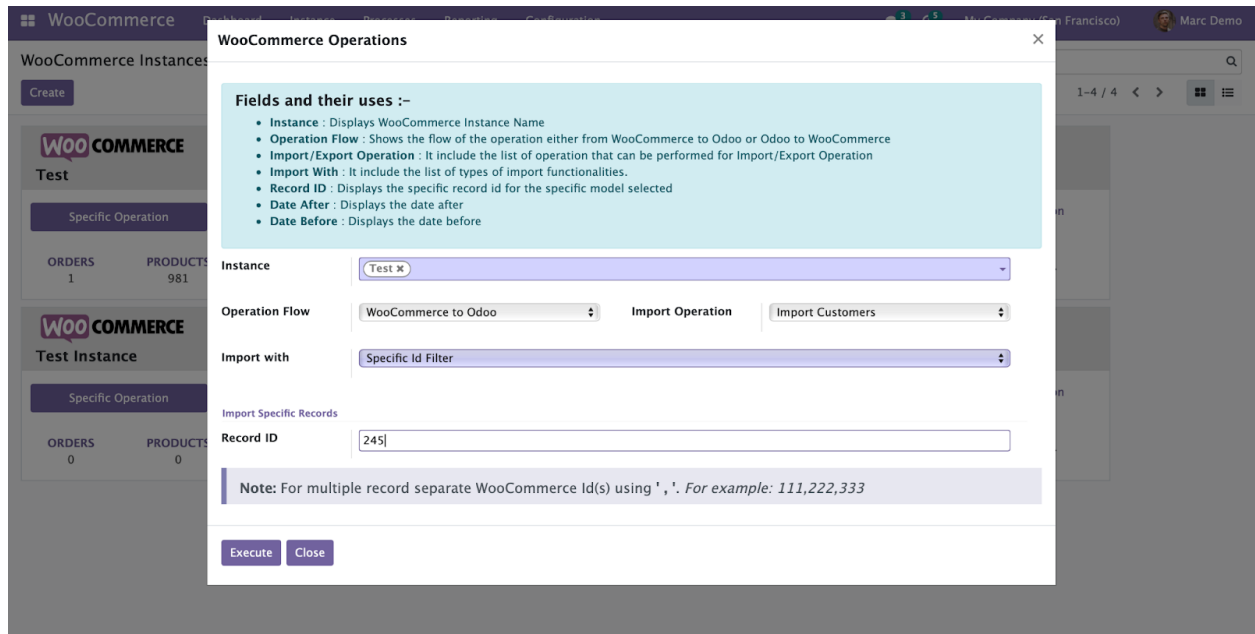


To retrieve the Id of the customer. Go to WooCommerce backend, and click on all customers.

You can either create a new customer or select the customer you wish to Import to Odoo.

Name	Username	Last Active	Date Registered	Email	Orders	Total Spend	All
hekk		February 2, 2022	—	<a href="mailto:hekkkkkk@gmail.com">hekkkkkk@gmail.com</a>	0	₹0.00	₹0
<a href="#">Jhetha Lal</a>	jethaalal24	February 2, 2022	February 2, 2022	<a href="mailto:jethaalal24@gmail.com">jethaalal24@gmail.com</a>	0	₹0.00	₹0
<a href="#">Gaurav Kumar</a>	gaurav_ksolves	February 2, 2022	March 19, 2021	<a href="mailto:gaurav.k@ksolves.com">gaurav.k@ksolves.com</a>	2	₹1,001.00	₹500
st		January 31, 2022	—	<a href="mailto:lo@gmail.com">lo@gmail.com</a>	0	₹0.00	₹0
lovely invoice		January 31, 2022	—	<a href="mailto:lovelyinvoice@gmail.com">lovelyinvoice@gmail.com</a>	0	₹0.00	₹0
<a href="#">Naveen Tiwari</a>	jhunsi	January 31, 2022	January 21, 2022	<a href="mailto:jhunsi@gmail.com">jhunsi@gmail.com</a>	5	₹25,988.00	₹5,197
<a href="#">lovely</a>	lovely23	January 31, 2022	January 31, 2022	<a href="mailto:lovely23@gmail.com">lovely23@gmail.com</a>	0	₹0.00	₹0

For example, you pick the customer of your choice. Now, select its URL, there you will find the Id of that particular customer. Copy that Id and paste it into the Odoo.



Click on the Execute button, and click on the Processes>Go to Queue Jobs.

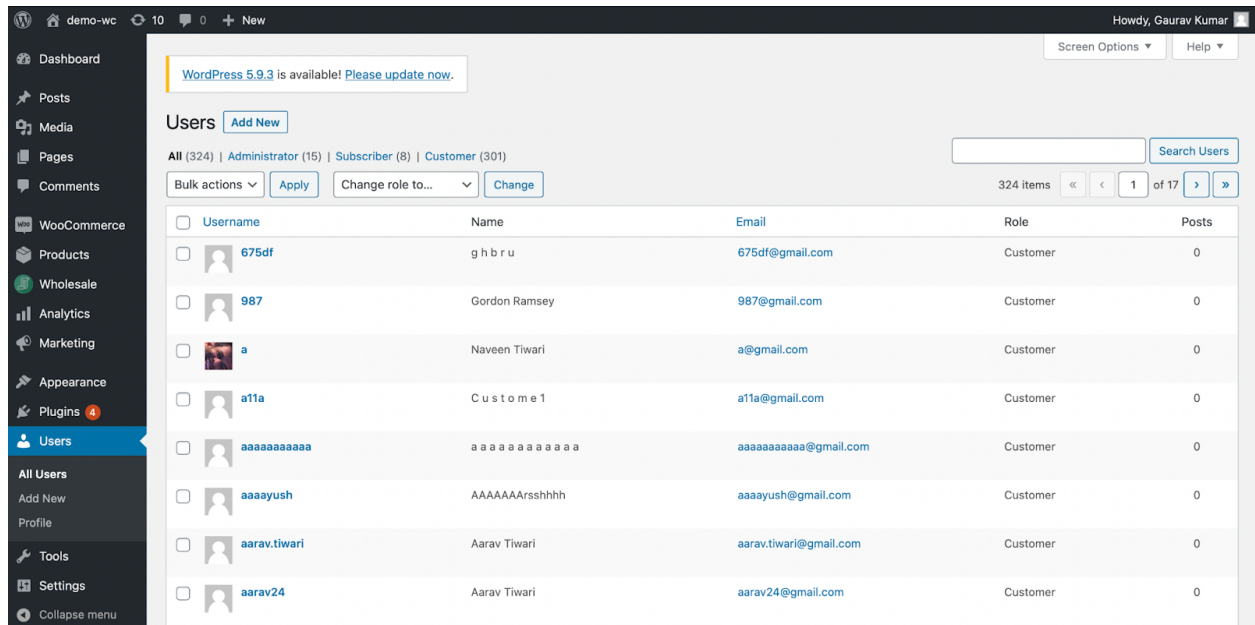
WooCommerce						
Dashboard	Instance	Processes	Reporting	Configuration	My Company (San Francisco)	Marc Demo
All Queue Jobs						
<div>Search...</div> <div> <div>Filters</div> <div>Group By</div> <div>Favorites</div> </div> <div>1-80 / 2638</div>						
Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/> Harry	245	Customer	WooCommerce to Woo Layer	Import	Test	New
<input type="checkbox"/> Sale Order #1049	1049	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1050	1050	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1067	1067	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1094	1094	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1906	1906	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1932	1932	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1985	1985	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #1991	1991	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #2032	2032	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #2036	2036	Sale Order	Woo To Odoo	Import	Test	Failed
<input type="checkbox"/> Sale Order #2037	2037	Sale Order	Woo To Odoo	Import	Test	Failed

Here you will see the customer that you have imported using the specific id.

### 4.3.1.1 Create a New Customer

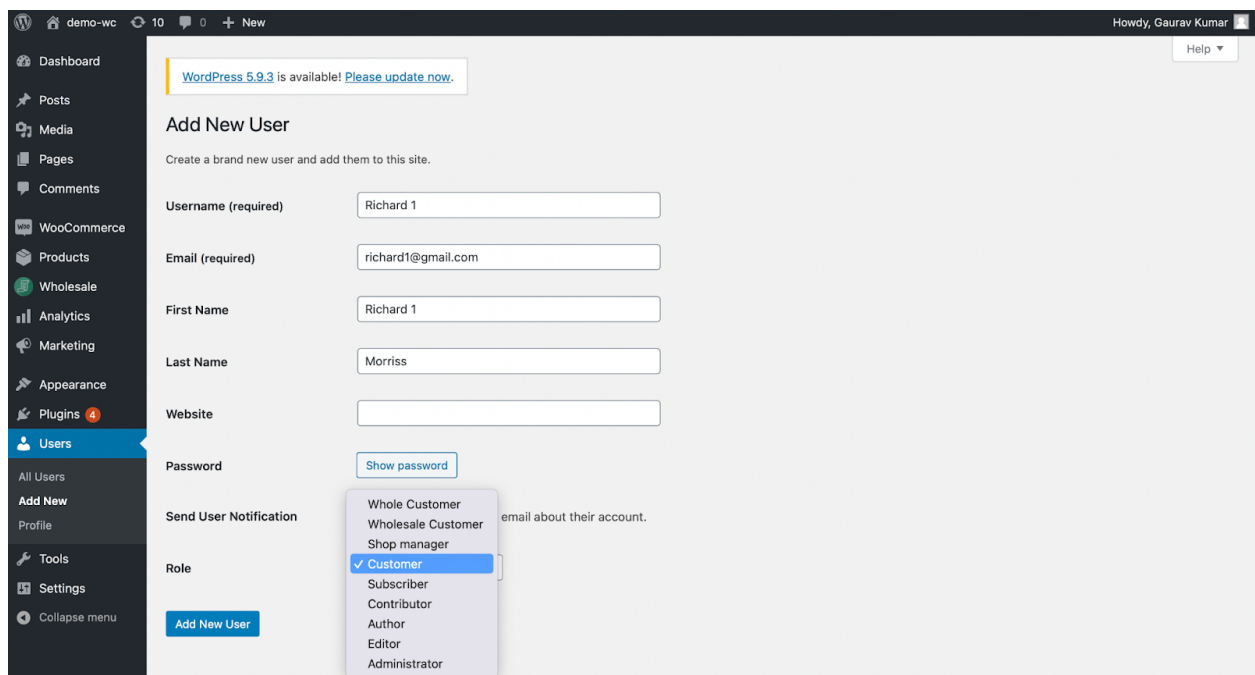
Though you can pick the customer ID of your choice and perform the import function. However, if you want to create a new customer at the WooCommerce end, follow these steps:

**Step 1:** Go to WooCommerce end>Click **Users**>Click **'Add New'**



**Step 2:** Fill in the necessary details. It is important to give the email address (must be unique) as it will help distinguish between two customers with the same name. Fill in Name, Email, First & Last Name, and Select the Role as 'Customer'.

After filling in all the details click on the 'Add New User'



**Step 3:** Now go to 'All Users' and search for the newly created customer in the search bar.

demo-wc 10 0 + New Howdy, Gaurav Kumar

WordPress 5.9.3 is available! [Please update now.](#)

Screen Options Help


## Users

[Add New](#) Search results for "Richard 1"

All (325) | Administrator (15) | Subscriber (8) | Customer (302)

Richard 1 [Search Users](#)

Bulk actions [Apply](#) Change role to... [Change](#) 1 item

<input type="checkbox"/>	Username	Name	Email	Role	Posts
<input type="checkbox"/>	 Richard 1	Richard Morriss	<a href="mailto:richard@gamil.com">richard@gamil.com</a>	Customer	0

Bulk actions [Apply](#) Change role to... [Change](#) 1 item

**Step 4:** Open the user and fill in the Billing Address details and Shipping address details and click on 'Update User'.

demo-wc 10 0 + New View User Howdy, Gaurav Kumar

### Customer billing address

First name

Last name

Company

Address line 1

Address line 2

City

Postcode / ZIP

Country / Region

State / County

State / County or state code

Phone

Email address

**Customer shipping address**

Copy from billing address [Copy](#)

First name

Last name

Company

Address line 1

Address line 2

City

Postcode / ZIP

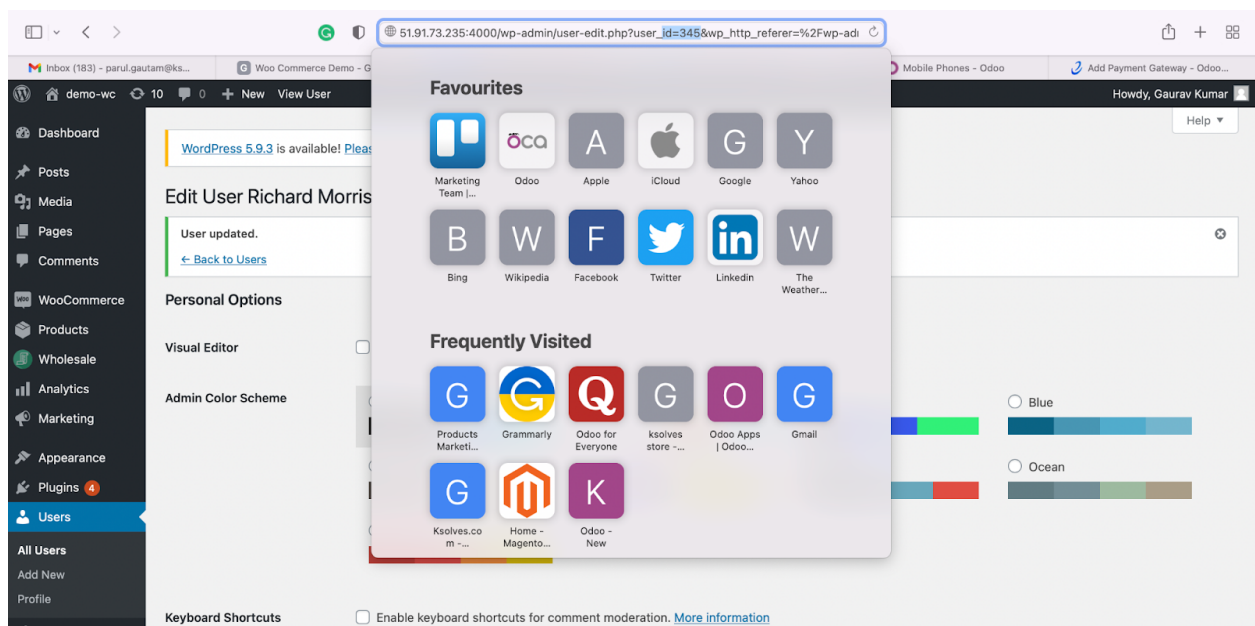
Country / Region

State / County

State / County or state code

[Update User](#)

**Step 5:** After updating the user, you can find the specific id of the user as mentioned below in the image. For instance, here the ID of the newly created user is 345. Use this Id to import the customer.

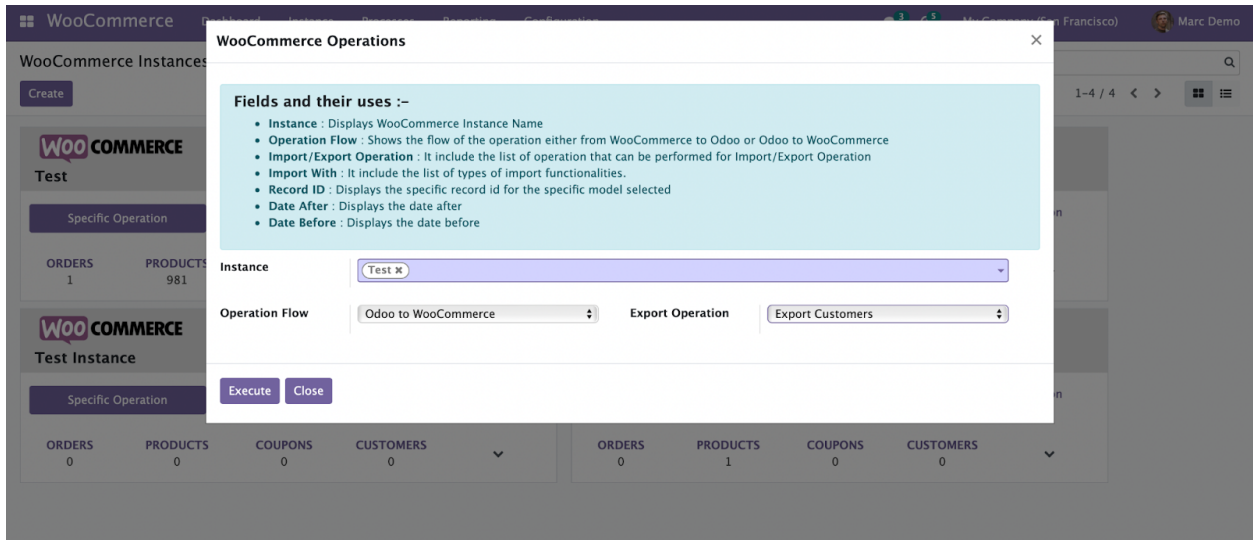


## 4.3.2 Export Customers



- **Exporting customers through Instance**

Click on the Specific Operation>Select the Instance>Select Odoo to WooCommerce as Operation flow



Click on the Execute button and refer to Queue Jobs to see the customers to be exported.








WooCommerce							
Dashboard Instance Processes Reporting Configuration							
All Queue Jobs							
<input type="button" value="Download"/> <input type="text" value="Search..."/> <input type="button" value="Filters"/> <input type="button" value="Group By"/> <input type="button" value="Favorites"/> <span>1-80 / 2758</span>							
<input type="checkbox"/> Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State	
<input type="checkbox"/> Harry James	245	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aarav Tiwari	173	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Gaurav Kumar	24	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aayush aarsh	22	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Sumit Huria	7	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Gordon Ramsey	83	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Naveen Tiwari	135	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> C u s t o m e 1	97	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aarav Tiwari	145	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aayush Aarsh	65	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aayush Aarsh	28	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Hello Shyam	134	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Manager 1	123	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> demo user	15	Customer	Woo Layer to WooCommerce	Export	Test	New	
<input type="checkbox"/> Aarav Tiwari	131	Customer	Woo Layer to WooCommerce	Export	Test	New	

Here you will see the list of exported customers.

- **Exporting a customer through Push functionality.**

Go to Sales>Orders>Customers

Sales							
Orders		To Invoice		Products		My Company (San Francisco)	
Quotations		Orders		Customers		My Quotations	
Create						Search...	
Filters		Group By		Favorites		1-18 / 18	
Company Data		Quotation Layout		Order Confirmation		Sample Quotation	
Set your company's data for documents header/footer.		Customize the look of your quotations.		Choose between electronic signatures or online payments.		Send a quotation to test the customer portal.	
Let's start!		Customize		Set payments		Send sample	
Number	Creation Date	Customer	Salesperson	Next Activity	Company	Total	Status
S00025	12/31/2021	M o r g a n	Marc Demo		My Company (San Francisco)	\$ 2,875.00	Quotation
S00023	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	1,990.00 €	Sales Order
S00022	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	4,350.00 €	Sales Order
S00021	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	1,475.00 €	Sales Order
S00020	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	2,175.00 €	Sales Order
S00015	12/06/2021	Gemini Furniture	Marc Demo	Order Upsell	My Company (San Francisco)	1,186.50 €	Sales Order
S00013	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	1,582.00 €	Sales Order
S00012	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	415.50 €	Sales Order
S00011	12/06/2021	Gemini Furniture	Marc Demo	Email	My Company (San Francisco)	556.00 €	Sales Order
S00009	12/06/2021	Gemini Furniture	Marc Demo	Confirm Delivery	My Company (San Francisco)	751.00 €	Sales Order
Test/001	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	462.00 €	Sales Order
S00008	12/06/2021	Gemini Furniture	Marc Demo		My Company (San Francisco)	654.00 €	Sales Order

Sales							
Orders		To Invoice		Products		My Company (San Francisco)	
Customers						Customer Invoices	
Create						Search...	
Filters		Group By		Favorites		1-7 / 7	
 <b>Azure Interior</b> Services Fremont, United States azure.interior24@example.com		 <b>CoCo, Brandy</b> Sales Executive at CoCo brandy@coco.com		 <b>Deco Addict</b> Vendor / Desk Manufacturers Pleasant Hill, United States deco.addict82@example.com \$ 2		 <b>Guitar &amp; Drums</b> Consulting Services ff, Chile guitaranddrums@gmail.com	
 <b>Morgan</b> NOIDA, India MORGAN1@GMAIL.COM \$ 1		 <b>Morgan, MORGAN1</b> Morgan NOIDA, India MORGAN1@GMAIL.COM		 <b>Morgan, MORGAN2</b> Morgan NOIDA, India MORGAN2@GMAIL.COM			

You can choose the existing customer to export from the list or you can create a new customer.

Click Create to create a new customer.

Customers / New

Save Discard

Push to Woocommerce Pull from Woocommerce

\$ 0 Sales 0.00 Invoiced WooComm... Customers

☐ Individual ☒ Company

e.g. Brandom Freeman

Address

Street... Street 2... City State ZIP Country

Tax ID e.g. BE0477472701

Phone Mobile Email Website Tags

Contacts & Addresses Sales & Purchase Invoicing Internal Notes

Add

Select whether you want to create a new customer as an Individual or a Company.

Fill in all the required fields, such as Name, Address, Phone, Email id (mandatory), tags, and other information.

Customers / Spider

Save Discard

Push to Woocommerce Pull from Woocommerce

\$ 0 Sales \$ 0.00 Invoiced WooComm... Customers

☒ Individual ☐ Company

Spider

Company Name...

Contact delhi Street 2... delhi Delhi (IN) 201009 India

Tax ID e.g. BE0477472701

Job Position e.g. Sales Director

Phone 123456

Mobile

Email spider@gmail.com

Website e.g. https://www.odoo.com

Title e.g. Mister

Tags Vendor x Tags...

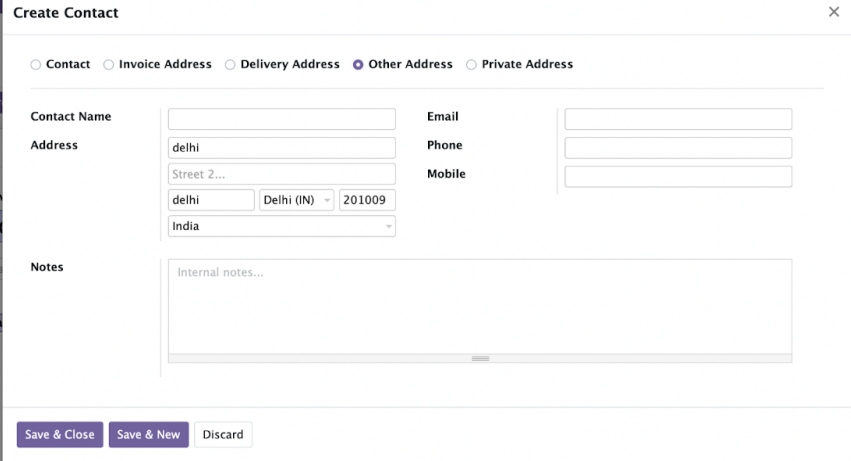
Contacts & Addresses Sales & Purchase Invoicing Internal Notes

Add

To add a single address or multiple addresses, in the Contacts & Addresses section, click on the Add button. A Create Contact window will appear, where you will have to fill in all the required details.



Choose from Contact, Invoice Address, Delivery Address, Other Address, or Private Address option.



**Create Contact**

☐ Contact ☐ Invoice Address ☐ Delivery Address ☒ Other Address ☐ Private Address

**Contact Name**

**Address**

**Email**

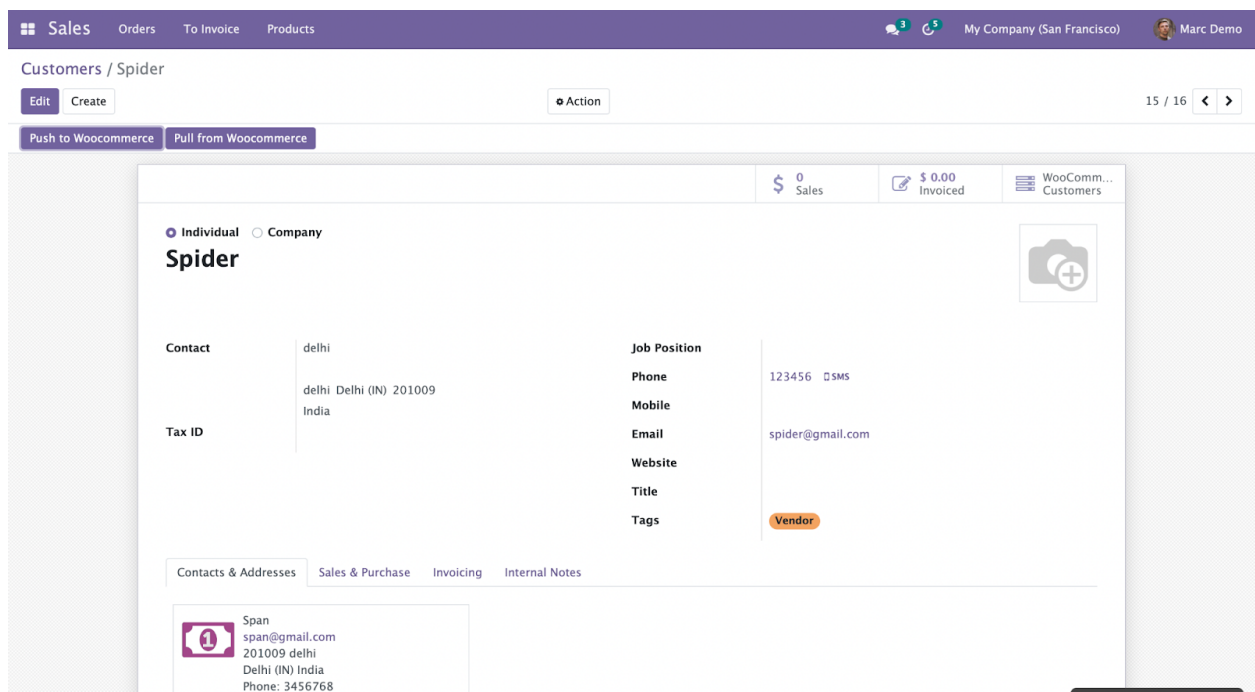
**Phone**

**Mobile**

**Notes**

**Save & Close** **Save & New** **Discard**

After filling in all the details click on the Save & Close button.



**Sales** **Orders** **To Invoice** **Products** **My Company (San Francisco)** **Marc Demo**

**Customers / Spider** **Edit** **Create** **Action** **15 / 16**

**Push to Woocommerce** **Pull from Woocommerce**

**Individual** **Company**

**Spider**

**Contact** **delhi** **Job Position** **123456 SMS**

**Phone** **123456** **Mobile** **SMS**

**Email** **spider@gmail.com** **Website**

**Title** **Tags** **Vendor**

**Tax ID**

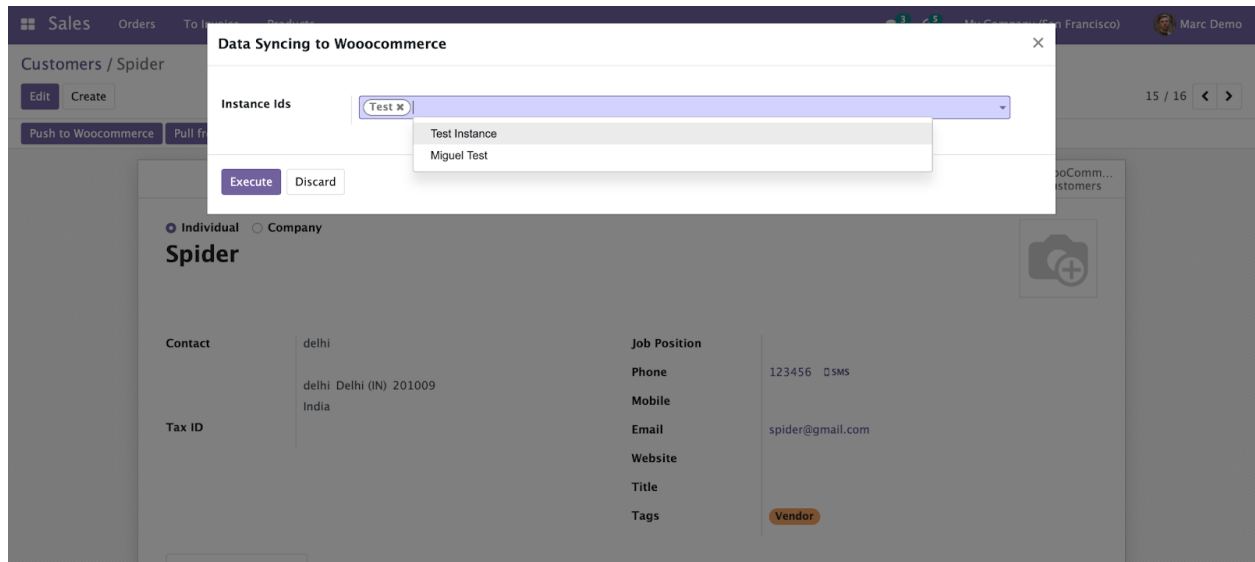
**Contacts & Addresses** **Sales & Purchase** **Invoicing** **Internal Notes**

**Span** **span@gmail.com** **201009 delhi** **Delhi (IN) India** **Phone: 3456768**

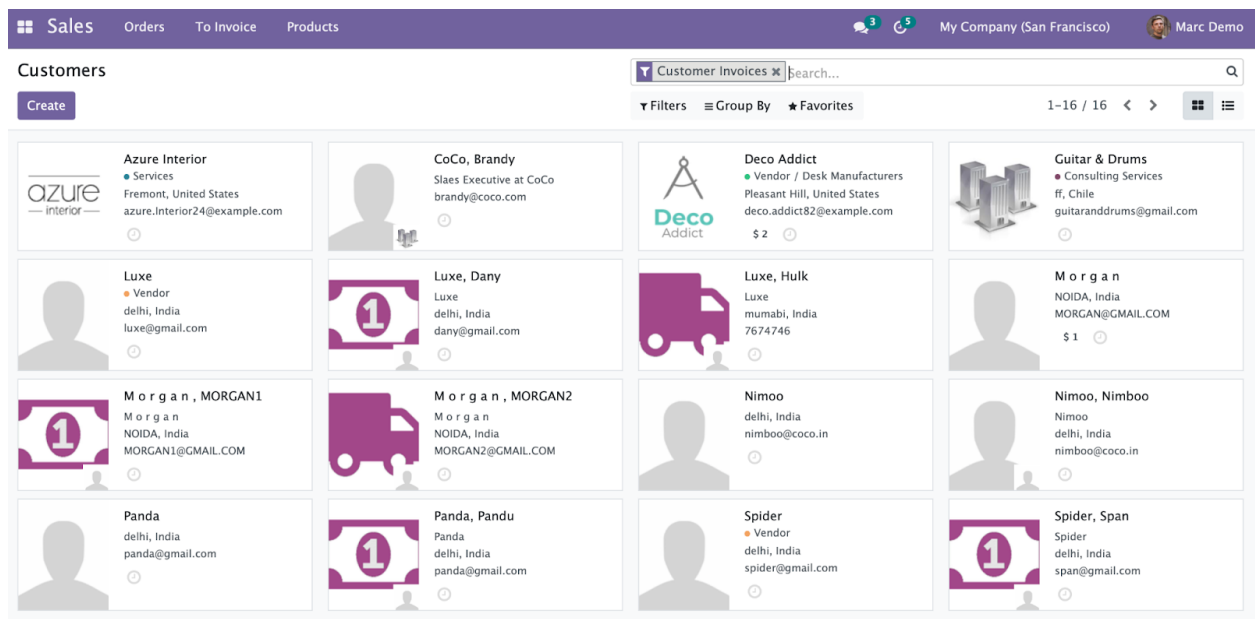
Now click on the 'Push to WooCommerce' button and the dialogue box will open.

Select the instance and click on the 'Execute' button.

**Note:** Pop-up to choose the instance appears only when there are multiple instances created in the woocommerce connector. In case there is only one instance created, then the pop-up for the customer won't appear.



Once you click on the Customers, you will find the customer name that you have newly created.



Click on your customer to check its Sync Status.



Sales Orders To Invoice Products							
Customers / Spider / WooCommerce Customers							
<div> <div>Search...</div> <div> <div>Filters</div> <div>Group By</div> <div>Favorites</div> </div> </div>							
1-1 / 1 < >							
	Woo Customer ID	Odoo Partner	Instance	Company	Date Created	Date Updated	Sync Status
<input type="checkbox"/>	284	Spider	Test	My Company (San Francisco)	02/02/2022 17:36:16	02/02/2022 17:36:16	

If you click on the customer, a detailed window will appear, containing all the necessary details. Details like when the customer was created, modified, or synchronized, instance name and woo commerce id of the exported customer .

SalesOrdersTo InvoiceProducts

35

My Company (San Francisco)

Marc Demo

Customers / Spider / WooCommerce Customers / Spider

Action

1 / 1<>

Synchronised With Woo

Fields and their uses :-

- Company : Displays Company Name
- Odoo Partner : Displays Odoo related record name
- Woo Customer ID : Displays WooCommerce Customer ID
- Instance : Displays WooCommerce Instance Name
- Date Created : Displays date of creation
- Date Updated : Displays date of updation
- Modified On : Displays date of modification
- Last Synced On : Displays Last Sync date with WooCommerce

Company	My Company (San Francisco)	Woo Customer ID	284
Odoo Partner	Spider	Instance	Test
		Date Created	02/02/2022 17:36:16
		Date Updated	02/02/2022 17:36:16
		Modified On	02/02/2022 17:36:16
		Last Synced On	02/02/2022 17:36:16

To check the status of customers in logs.

Go to WooCommerce Instance>Logs

WooCommerce Dashboard Instance Processes Reporting Configuration

My Company (San Francisco) Marc Demo

### WooCommerce Instances

Create

Search...

Filters Group By Favorites 1-4 / 4

#### WooCommerce Test

Specific Operation Multiple Operation Configuration Logs

ORDERS	PRODUCTS	COUPONS	CUSTOMERS	
1	981	50	129	▼

#### WooCommerce Test Instance

Specific Operation Multiple Operation Configuration Logs

ORDERS	PRODUCTS	COUPONS	CUSTOMERS	
0	0	0	0	▼

#### WooCommerce Test Instance

Specific Operation Multiple Operation Configuration Logs

ORDERS	PRODUCTS	COUPONS	CUSTOMERS	
0	1	0	1	▼

#### WooCommerce Miguel Test

Specific Operation Multiple Operation Configuration Logs

ORDERS	PRODUCTS	COUPONS	CUSTOMERS	
0	1	0	0	▼

Here you will find all the details (status) of the intermediate steps that are followed to export customers. Depending on the time and date the customer was created you can check its status.

Prepare Update log verifies that customer data is mapped to the woo commerce format, click on it to see if it is in a successful state or not.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

WooCommerce Instances / Logs

Search...

Q

▼ Filters

≡ Group By

★ Favorites

1 - 80 / 295812

◀

▶

<input type="checkbox"/>	LOG423858	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:55:01	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423856	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:55:01	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423854	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:55:00	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423852	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:55:00	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423850	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:55:00	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423848	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:59	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423846	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:59	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423844	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:59	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423842	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423837	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423838	Customer	Update	Success	Odoo to WooCommerce	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423840	Customer	Update	Success	Odoo to WooCommerce	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423841	Customer	Prepare Update	Success	Odoo to WooCommerce	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423835	Product	Fetch	Failed	WooCommerce to Odoo to WooCommerce	02/02/2022 17:54:58	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423833	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:57	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423831	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:57	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423829	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:56	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423827	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:56	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423825	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:56	Test	My Company (San Francisco)
<input type="checkbox"/>	LOG423823	Product	Fetch	Failed	WooCommerce to Odoo	02/02/2022 17:54:55	Test	My Company (San Francisco)

Here you will find that the customer you have created has been successfully exported to the WooCommerce store.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

My Company (San Francisco)

Marc Demo

WooCommerce Instances / Logs / LOG423841

Action

44 / 80

Fields and their uses :-

- Operation Performed : Displays operation type which is performed
- Created on : Displays the created date
- Operation Status : Displays the status of the operation Success/Failed
- Operation Flow : Shows the flow of the operation either from WooCommerce to Odoo or Odoo to WooCommerce
- Domain : Shows name of the model
- WooCommerce Instance : Displays WooCommerce Instance Name
- Layer Model Associated : Displays the layer model which is associated
- Odoo Model Associated : Displays the odoo default model which is associated
- Odoo Record ID : Displays the odoo record ID
- Summary : Displays the Summary of the Logs

LOG423841

Basic Info

Operation Performed

Created on

Prepare Update

02/02/2022 17:54:58

Status

Operation Status

Operation Flow

Success

Odoo to WooCommerce

WooCommerce Information

Domain

WooCommerce Instance

Customer

Test

Model Info

Odoo Model Associated

Layer Model Associated

Odoo Record ID

Customer

Contact

Custom Partner to Connect Multiple Connectors

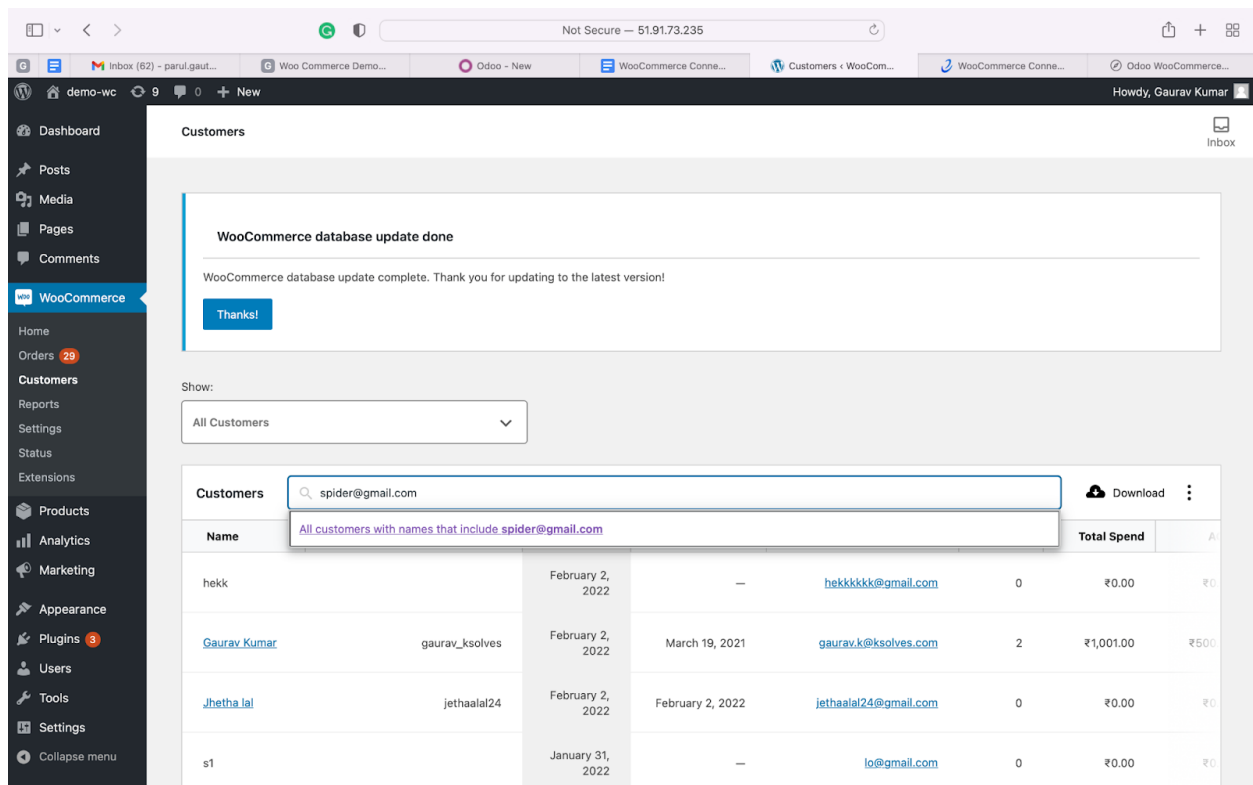
551

Spider

To check your customer at the WooCommerce end, visit the WooCommerce backend and select Customers.

Enter the email address of the customer in the search bar, as an email id is one that differentiates between two customers of the same name.

After entering the email address, click enter and you will find that the customer is successfully exported.



The screenshot shows the WooCommerce Customers page. A notification at the top states: "WooCommerce database update done. WooCommerce database update complete. Thank you for updating to the latest version! Thanks!". Below the notification, there is a "Show:" dropdown menu set to "All Customers". A search bar contains the text "spider@gmail.com", and a dropdown menu below it shows "All customers with names that include spider@gmail.com". The main table lists customers with columns for Name, Date, and Total Spend. The table data is as follows:

Name	Date	Total Spend
hekk	February 2, 2022	0
Gaurav Kumar	February 2, 2022	2
Jhetha Lal	February 2, 2022	0
s1	January 31, 2022	0

## 4.4 Import/Export of Orders

### 4.4.1 Import Orders

Note: Creating Orders in woocommerce can be with customers and without the customer. The order without a customer is considered to have a guest customer.

For example, some buyers log in and then shop, while others do not login/sign up and just use their addresses to shop from the website.

#### A. Importing Orders with Customers

##### A.1 First, creating a new order

**Step 1:** Go to WooCommerce>Orders>Add Order



The screenshot shows the WooCommerce 'Orders' page. The left sidebar contains navigation links: Dashboard, Posts, Media, Pages, Comments, WooCommerce (active), Home, Orders (35), Customers, Reports, Settings, Status, Extensions, Products, Wholesale, Analytics, Marketing, Appearance, Plugins (4), and Users. The main content area is titled 'Orders' and includes a search bar, filters, and a table of orders.

**Orders** [Add order](#) Screen Options Help

All (787) | Mine (245) | Draft (1) | Pending payment (516) | Processing (35) | On hold (6) | Completed (194) | Cancelled (9) | Refunded (2) | Failed (24)

Bulk actions ▼ [Apply](#) All dates ▼ [Show all order types](#) ▼ Filter by registered customer ▼ [Filter](#)

Show all order types 786 items « < 1 of 40 > »

<input type="checkbox"/>	Order	Date	Status	Total	Order Type
<input type="checkbox"/>	#7677 Parle Ge	23 hours ago	Completed	₹1,000.00	Retail
<input type="checkbox"/>	#7675 Vikram Sarabhai	Apr 6, 2022	Pending payment	₹10,000.00	Retail
<input type="checkbox"/>	#7670 Vikram Sarabhai	Apr 5, 2022	Pending payment	₹10.00	Retail
<input type="checkbox"/>	#7657 Gaurav Guasj dfsdf	Apr 4, 2022	Completed	₹2,330.00	Retail
<input type="checkbox"/>	#7655 Akansh1 Singh	Apr 4, 2022	Cancelled	₹1,000.00	Retail
<input type="checkbox"/>	#7654 Vikram Sarabhai	Apr 4, 2022	Completed	₹1,000.00	Retail
<input type="checkbox"/>	#7653 Akansh1 Singh	Apr 4, 2022	Cancelled	₹500.00	Retail

**Step 2:** We will give the name of the newly created customer as we are importing an order with the customer. We will add the product, for example, mobile phones, update the quantity and add. After that, we will click on the create button, and our new order will be created.

The screenshot shows the 'Add New' order form in WooCommerce. The left sidebar is the same as the previous screenshot. The main content area is titled 'Add New' and 'Add new order'.

**Add New** Screen Options Help

**Add new order**

Order #7685 details

**General**

Date created: 2022-04-08 @ 10:16

Status: Pending payment ▼

Customer: Richard Morris (#345 - richard@gam... ▼)

**Billing** [Load billing address](#)

First name: Richard Last name: Morris

Company:

Address line 1: new york Address line 2:

City: new york Postcode / ZIP: 123456

Country / Region: United States (Select an option) State / County: Select an option

Email address: richard@gamil.com Phone: 8764253628

EU VAT Number:

Payment method: N/A ▼

Transaction ID:

**Shipping** [Load shipping address](#) [Copy billing address](#)

First name: Richard 1 Last name: Morris

Company:

Address line 1: delhi Address line 2:

City: delhi Postcode / ZIP: 34546

Country / Region: India (Select an option) State / County: Select an option

Customer provided note:

Customer notes about the order

**Order actions**

Choose an action... ▼ [Create](#)

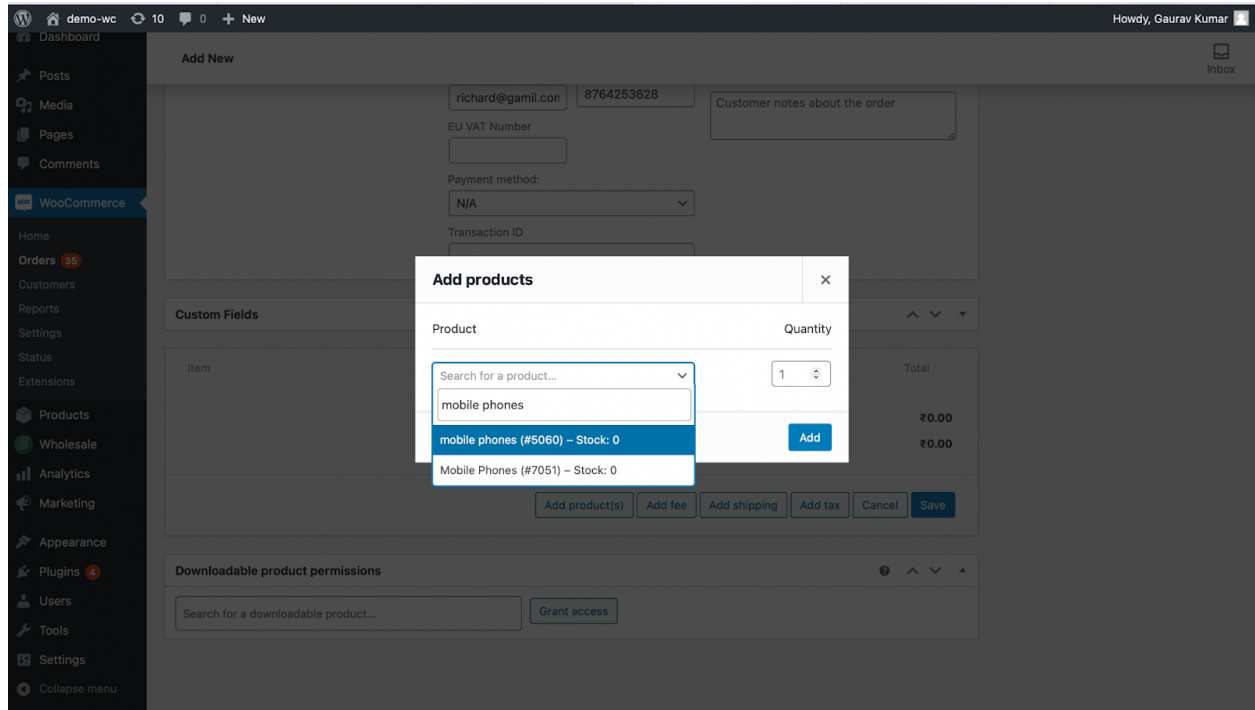
**Order notes**

There are no notes yet.

Add note +

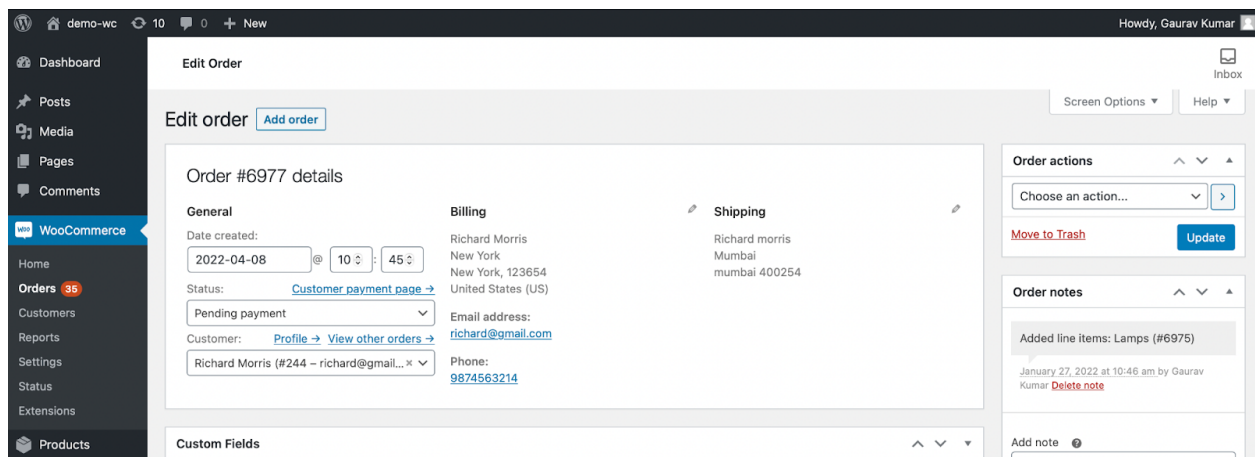
Private note ▼ [Add](#)





**Step 3:** Click on WooCommerce>Instance>Select the Instance>Specific Operation

**Step 4:** Select Operation Flow as WooCommerce to Odoo; Import with specific id filter. You can find the id of the order from the WooCommerce end as given below.



**Step 5:** Put the id in the Record ID field and click the 'Execute' button.

**WooCommerce Operations**

**Fields and their uses :-**

- **Instance** : Displays WooCommerce Instance Name
- **Operation Flow** : Shows the flow of the operation either from WooCommerce to Odoo or Odoo to WooCommerce
- **Import/Export Operation** : It include the list of operation that can be performed for Import/Export Operation
- **Import With** : It include the list of types of import functionalities.
- **Record ID** : Displays the specific record id for the specific model selected
- **Date After** : Displays the date after
- **Date Before** : Displays the date before

**WooCommerce Product Configuration**

Instance: Test Instance x

Operation Flow: WooCommerce to Odoo Import Operation: Import Orders

Import with: Specific Id Filter

**Import Specific Records**

Record ID: 6977

Note: For multiple record separate WooCommerce Id(s) using ', '. For example: 111,222,333

Execute Close

## Step 6: Click Processes>Queue Jobs

Here you will find all the new, successful, and failed jobs.

Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/> Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/> Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/> Sale Order #1049	1049	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1050	1050	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1067	1067	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1094	1094	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1906	1906	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1932	1932	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1985	1985	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #1991	1991	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2032	2032	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2036	2036	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2037	2037	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2038	2038	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/> Sale Order #2039	2039	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2040	2040	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2041	2041	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2042	2042	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2043	2043	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2045	2045	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/> Sale Order #2046	2046	Sale Order	Woo To Odoo	Import	Test Instance	Failed

Remember: If the cron (which is responsible for executing the queue records) behind executing the record is taking too long and you want to do the process manually, we have given an option the 'Process Record'. It will help you to manually execute any record that is stuck in your queue job.

When you click on the Process Record it will quickly move to the Done state.

WooCommerce Dashboard Instance Processes Reporting Configuration My Company (San Francisco) Mitchell Admin

All Queue Jobs / Sale Order #6977

Action 1/4

Process Record New In Progress Done Failed

### Sale Order #6977

**Instance Information**

Domain	Sale Order
WooCommerce ID	6977
Odoo ID	0
Woo Instance	Inst D

**Other Information**

Operation Flow	Woo To Odoo
Operation Performed	
Operation Type	Import
Created on	01/27/2022 16:18:44

Data

```
{
  "id": 6977, "parent_id": 0, "status": "pending", "currency": "INR", "version": "4.9.3", "prices_include_tax": false, "date_created": "2022-01-27T10:45:41", "date_modified": "2022-01-27T10:46:20", "discount_total": "0.00", "discount_tax": "0.00", "shipping_total": "0.00", "shipping_tax": "0.00", "cart_tax": "0.00", "total": "3000.00", "total_tax": "0.00", "customer_id": 244, "order_key": "wc_order_0jksqEPqVrs6M", "billing": { "first_name": "Richard", "last_name": "Morris", "company": "", "address_1": "New York", "address_2": "", "city": "New York", "state": "", "postcode": "123654", "country": "US", "email": "richard@gmail.com", "phone": "9874563214", "shipping": { "first_name": "Richard", "last_name": "Morris", "company": "", "address_1": "Mumbai", "address_2": "", "city": "Mumbai", "state": "", "postcode": "400254", "country": "IN", "payment_method": "", "payment_method_title": "", "transaction_id": "", "customer_ip_address": "", "customer_user_agent": "", "created_via": "admin", "customer_note": "", "date_completed": null, "date_paid": null, "cart_hash": "", "number": "6977", "meta_data": { [{"id": 147693, "key": "billing_eu_vat_number", "value": ""}], "line_items": { [{"id": 931, "name": "Lamps", "product_id": 6975, "variation_id": 0, "quantity": 2, "tax_class": "", "subtotal": "3000.00", "subtotal_tax": "0.00", "total": "3000.00", "total_tax": "0.00", "taxes": [], "meta_data": [], "sku": "", "price": 1500, "parent_name": null}], "tax_lines": [], "shipping_lines": [], "fee_lines": [], "coupon_lines": [], "refunds": [], "date_created_gmt": "2022-01-27T10:45:41", "date_modified_gmt": "2022-01-27T10:46:20", "date_completed_gmt": null, "date_paid_gmt": null, "currency_symbol": "\u20b9", "links": { "self": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/orders/6977"}], "collection": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/orders"}], "customer": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/customers/244"}]
  }
```

New In Progress Done Failed

### Sale Order #6977

**Instance Information**

Domain	Sale Order
WooCommerce ID	6977
Odoo ID	26,281
Woo Instance	Test Instance

**Other Information**

Operation Flow	Woo To Odoo
Operation Performed	
Operation Type	Import
Created on	04/08/2022 16:34:16

Data

```
{
  "id": 6977, "parent_id": 0, "status": "pending", "currency": "INR", "version": "4.9.5", "prices_include_tax": false, "date_created": "2022-04-08T10:45:41", "date_modified": "2022-04-08T10:54:44", "discount_total": "0.00", "discount_tax": "0.00", "shipping_total": "0.00", "shipping_tax": "0.00", "cart_tax": "0.00", "total": "3000.00", "total_tax": "0.00", "customer_id": 244, "order_key": "wc_order_0jksqEPqVrs6M", "billing": { "first_name": "Richard", "last_name": "Morris", "company": "", "address_1": "New York", "address_2": "", "city": "New York", "state": "", "postcode": "123654", "country": "US", "email": "richard@gmail.com", "phone": "9874563214", "shipping": { "first_name": "Richard", "last_name": "Morris", "company": "", "address_1": "Mumbai", "address_2": "", "city": "Mumbai", "state": "", "postcode": "400254", "country": "IN", "payment_method": "", "payment_method_title": "", "transaction_id": "", "customer_ip_address": "", "customer_user_agent": "", "created_via": "admin", "customer_note": "", "date_completed": null, "date_paid": null, "cart_hash": "", "number": "6977", "meta_data": { [{"id": 147693, "key": "billing_eu_vat_number", "value": ""}], "line_items": { [{"id": 931, "name": "Lamps", "product_id": 6975, "variation_id": 0, "quantity": 2, "tax_class": "", "subtotal": "3000.00", "subtotal_tax": "0.00", "total": "3000.00", "total_tax": "0.00", "taxes": [], "meta_data": [], "sku": "", "price": 1500, "parent_name": null}], "tax_lines": [], "shipping_lines": [], "fee_lines": [], "coupon_lines": [], "refunds": [], "date_created_gmt": "2022-04-08T10:45:41", "date_modified_gmt": "2022-04-08T10:54:44", "date_completed_gmt": null, "date_paid_gmt": null, "currency_symbol": "\u20b9", "links": { "self": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/orders/6977"}], "collection": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/orders"}], "customer": [{"href": "http://51.91.73.235:4000/wp-json/wc/v3/customers/244"}]
  }
```

You can check the imported sale order by clicking on the 'Sale' option from the menu button. Here you will find all the imported entities.



Sales

OrdersTo InvoiceProductsReportingConfiguration

C41

My Company (San Francisco)

Marc Demo

Quotations

Create

My Quotations

Search...

Filters

Group By

Favorites

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<input type="checkbox"/>	Number	Creation Date	Customer	Salesperson	Next Activity	Company	Total	Status
<input type="checkbox"/>	S00088	04/07/2022	John Doe, Vawas Gogis	Marc Demo		My Company (San Francisco)	\$ 0.00	Quotation
<input type="checkbox"/>	WC #5691	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 210.00	Sales Order
<input type="checkbox"/>	WC #5692	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 280.00	Quotation
<input type="checkbox"/>	WC #5693	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 380.00	Quotation
<input type="checkbox"/>	WC #5601	03/03/2022	رامي عبد الحميد	Marc Demo		My Company (San Francisco)	\$ 380.00	Quotation
<input type="checkbox"/>	WC #5570	03/03/2022	tawfek Shalaby	Marc Demo		My Company (San Francisco)	\$ 80.00	Quotation
<input type="checkbox"/>	WC #4354	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ -300.00	Quotation
<input type="checkbox"/>	WC #3677	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3676	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3675	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 430.00	Quotation
<input type="checkbox"/>	WC #3674	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3672	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3671	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3670	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3669	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3668	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation
<input type="checkbox"/>	WC #3658	03/03/2022	Mohamed Salah	Marc Demo		My Company (San Francisco)	\$ 230.00	Quotation

## B. Importing Orders without Customers

- Enable Actual/Guest Customer

**Step 1:** Go to the **WooCommerce** backend and create a **new order** for the Guest user. Fill in the **billing** and **shipping details**, and add the product associated with it. After that click on the **Create button**.

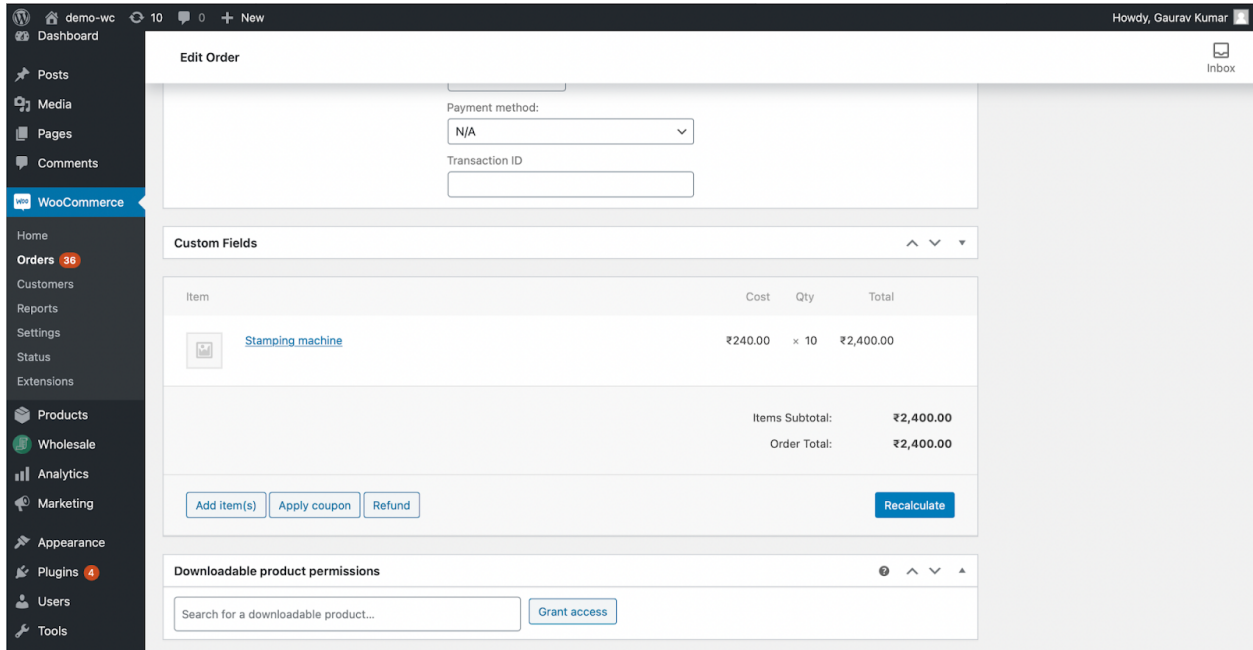
Comments
WooCommerce
Home
Orders 36
Customers
Reports
Settings
Status
Extensions
Products
Wholesale
Analytics
Marketing
Appearance
Plugins 4
Users
Tools
Settings

General
Date created: 2022-01-27 @ 08 : 43
Status: Pending payment
Customer: Guest

Billing
Load billing address
First name: Peter
Last name: Green
Company:
Address line 1: Pune
Address line 2:
City: Pune
Postcode / ZIP: 78792
Country / Region: India
State / County: Maharashtra
Email address: petergreen@gmail
Phone: 765499723
EU VAT Number:
Payment method: N/A
Transaction ID:

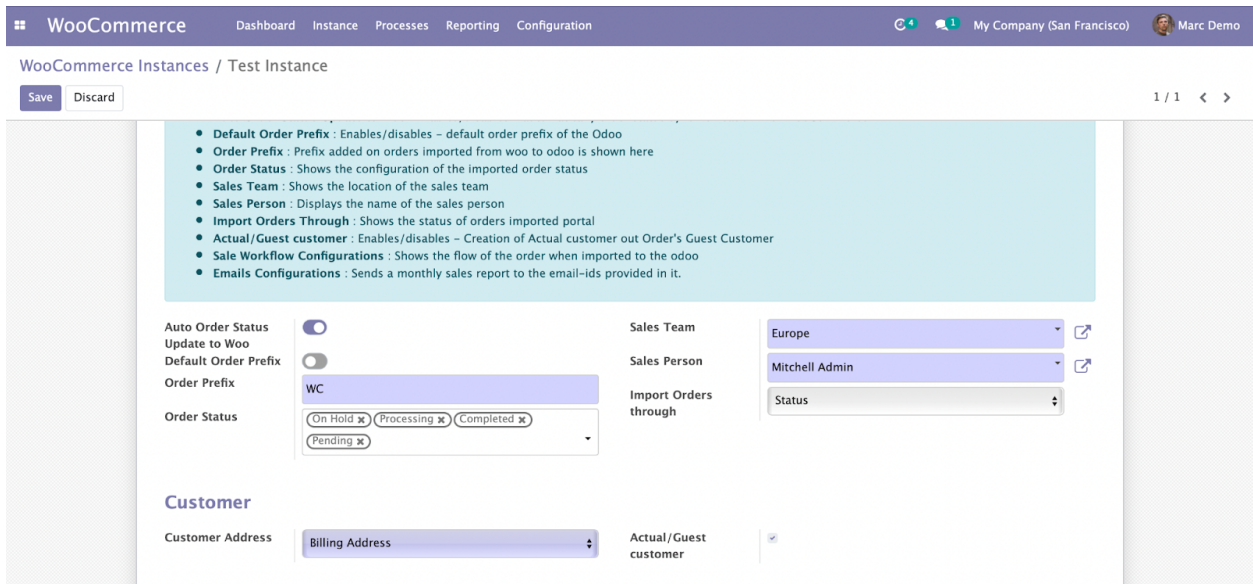
Shipping
Load shipping address Copy billing address
First name: Peter
Last name: Green
Company:
Address line 1: Noida
Address line 2:
City: Noide
Postcode / ZIP: 34456
Country / Region: India
State / County: Uttar Pradesh
Customer provided note:
Customer notes about the order:

Create new order...
Create
Order notes
There are no notes yet.
Add note
Private note Add



**Step 2:** Go to Instance> Configuration> Order Information>Enable the Actual/Guest Customer option and click save.

**Note:** If the above configuration is enabled, then the imported order's shipping and billing addresses will be treated as legit customers, instead of addresses of a static Guest Customer record. **If disabled**, the shipping and billing address will be a part of the static Guest Customer record in Odoo.





**Step 3:** Go to Instance again>Choose Specific Operation>Import Order using specific Id. Fill in the specific Id in the Record Id and click Execute.

You can find the Specific ID from the WooCommerce Orders' Page. For Instance, here the specific id in the given image is: 6979.

The screenshot shows the 'Edit Order' page for order #6979. The left sidebar contains the WordPress dashboard menu with 'WooCommerce' expanded. The main content area is divided into three columns: General, Billing, and Shipping. The General column shows the order date (2022-01-27), status (Pending payment), and customer (Guest). The Billing column shows the customer's name (Peter Green), address (Pune 400215, Maharashtra), email (peter@gmail.com), and phone (9874569852). The Shipping column shows the same address. Below these columns is a table of items, with one item 'Stamping machine' at a cost of ₹240.00 and a quantity of 10, totaling ₹2,400.00. The bottom right shows the 'Order actions' and 'Order notes' sections. The 'Order actions' section has a 'Move to Trash' button and an 'Update' button. The 'Order notes' section shows a note added on January 27, 2022, at 10:57 am by Gaurav Kumar, with a 'Delete note' button.

The screenshot shows the 'WooCommerce Operations' dialog box. It contains a list of fields and their uses, followed by a section for 'WooCommerce Product Configuration'. The configuration section includes fields for 'Instance' (Test Instance), 'Operation Flow' (WooCommerce to Odoo), 'Import Operation' (Import Orders), and 'Import with' (Specific Id Filter). Below this is the 'Import Specific Records' section, which has a 'Record ID' field containing the value 6979. A note at the bottom states: 'Note: For multiple record separate WooCommerce Id(s) using ', '. For example: 111,222,333'. At the bottom of the dialog are 'Execute' and 'Close' buttons.

**Step 4:** Go to Processes>Queue Jobs, here you will find the status of the latest queue jobs.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

4

My Company (San Francisco)

Marc Demo

All Queue Jobs

Search...

Filters

Group By

Favorites

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<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/>	Sale Order #6979	6979	Sale Order	Woo To Odoo	Import	Test Instance	New
<input type="checkbox"/>	Sale Order #7689	7689	Sale Order	Woo To Odoo	Import	woo DEmo	Done
<input type="checkbox"/>	Sale Order #7689	7689	Sale Order	Woo To Odoo	Import	woo DEmo	Done
<input type="checkbox"/>	S00089	7689	Sale Order	Odoo to Woo	Export	Test Instance	Done
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #1049	1049	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1050	1050	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1067	1067	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1094	1094	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1906	1906	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1932	1932	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1985	1985	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1991	1991	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2032	2032	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2036	2036	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2037	2037	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2038	2038	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #2039	2039	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2040	2040	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2041	2041	Sale Order	Woo To Odoo	Import	Test Instance	Failed

If you will open your guest customer order, you will find all the customer details as displayed in the given image:

Sales				My Company (San Francisco) Marc Demo			
Orders To Invoice Products Reporting Configuration							
Quotations / WC #7701							
Edit Create		Print Action		1 / 1 < >			
WC #7701							
<div>Customer</div> <div>lisa</div> <div>77</div> <div>prime city</div> <div>indore 452010</div> <div>Madhya Pradesh MP</div> <div>India</div>		<div>Expiration</div> <div>Pricelist</div> <div>Payment Terms</div> <div>Auto Workflow</div> <div>Process</div>		<div>Public Pricelist (USD)</div> <div>Immediate Payment</div> <div>KS: Automatic Validation</div>			
Invoice Address		lisa , lisa					
Delivery Address		lisa , lisa					
Quotation Template							
Order Lines Optional Products Other Info WooCommerce Info							
Product	Description	Quantity	Unit Price	Taxes	Discount Amount	Subtotal	
table	table	1.00	1.00		0.0000	\$ 1.00	

This way you can import an order without a customer.

- **Disable Actual/Guest Customer**

Now we will import an order without enabling the Actual/Guest Customer.

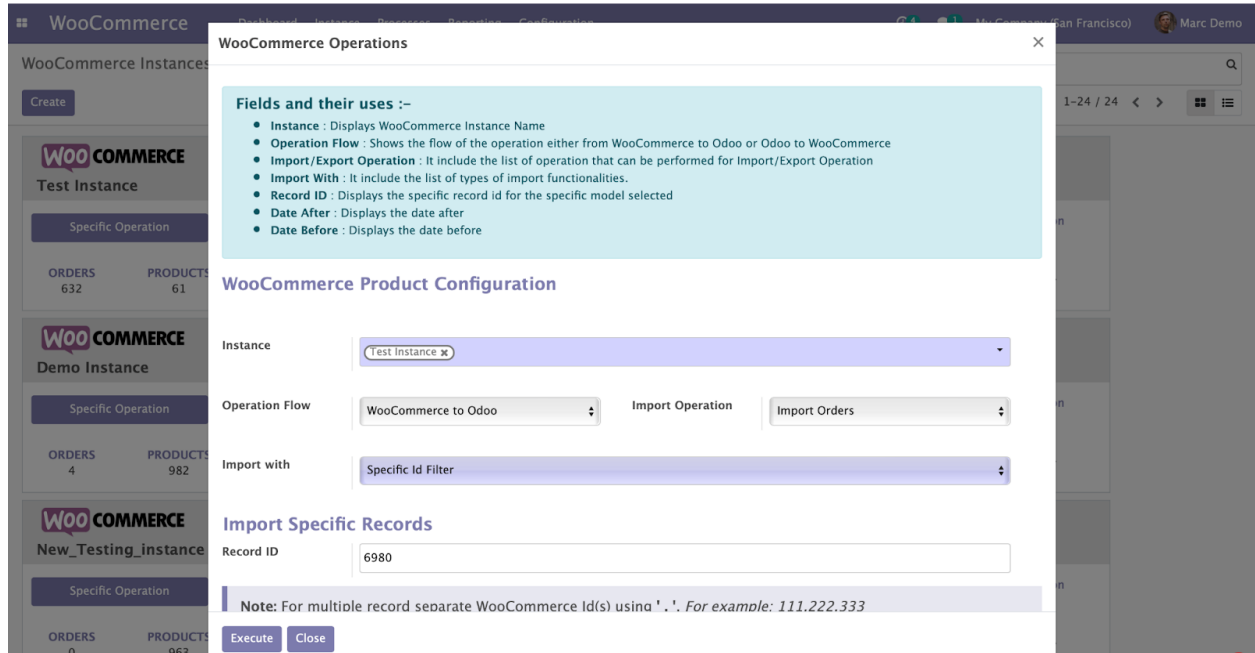
**Step 1:** Go to Instance> Configuration> Order Information>Disable the Actual/Guest Customer option and click save.

The screenshot shows the WooCommerce Configuration page for 'Test Instance'. The 'Order Information' tab is active. Under 'Customer Address', the 'Billing Address' dropdown is selected, and the 'Actual/Guest' checkbox is unchecked. Below this, the 'Sale Workflow Configurations' section shows a table with one entry: 'KS: Automatic Validation' with a 'Payment Gateway' of 'Processing' and an 'Order Status' of 'Processing'. The 'Emails Configurations' section is also visible at the bottom.

**Step 2:** Go to the WooCommerce backend and create a new order for the Guest user. Fill in the billing and shipping details, and add the product associated with it. After that click on the Update button.

The screenshot shows the 'Add New' order form in the WooCommerce backend. The form is divided into several sections: 'General' (Date created: 2022-04-11, Status: Pending payment, Customer: Guest), 'Billing' (First name: jacob, Last name: black, Address line 1: Hyderabad, Postcode / ZIP: 23456, Country / Region: India, State / County: Andhra Pradesh, Email address: jacobblack@gmail.com, Payment method: N/A), and 'Shipping' (First name: jacob, Last name: black, Address line 1: Hyderabad, Postcode / ZIP: 23456, Country / Region: India, State / County: Andhra Pradesh). There is also a section for 'Customer provided note' and 'Order notes'. The 'Create' button is visible at the top right.

**Step 3:** Go to Instance>Choose Specific Operation>Import Order using specific Id. Fill in the specific Id in the Record Id and click Execute.



Go to Processes>Queue Jobs. Here you will find all the New, Done, and Failed logs.

All Queue Jobs						
<input type="button" value="Download"/>		Search...				
<input type="button" value="Filters"/>		<input type="button" value="Group By"/>		<input type="button" value="Favorites"/>		
1-80 / 759		<input type="button" value="Previous"/> <input type="button" value="Next"/>				
<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance
<input type="checkbox"/>	Sale Order #6980	6980	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #6979	6979	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #7689	7689	Sale Order	Woo To Odoo	Import	woo DEMO
<input type="checkbox"/>	Sale Order #7689	7689	Sale Order	Woo To Odoo	Import	woo DEMO
<input type="checkbox"/>	S00089	7689	Sale Order	Odoo to Woo	Export	Test Instance
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1049	1049	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1050	1050	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1067	1067	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1094	1094	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1906	1906	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1932	1932	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1985	1985	Sale Order	Woo To Odoo	Import	Test Instance
<input type="checkbox"/>	Sale Order #1991	1991	Sale Order	Woo To Odoo	Import	Test Instance

Imported Order's address will be added to a static Guest Customer record's child address.

**Sales** Orders To Invoice Products Reporting Configuration My Company (San Francisco) Marc Demo

Quotations / WC #7697

[Edit](#) [Create](#) [Print](#) [Action](#) 1 / 1 < >

[Send by Email](#) [Confirm](#) [Cancel](#) [Quotation](#) [Quotation Sent](#) [Sales Order](#)

**WC #7697**

**Customer** priya  
9999  
Ill  
Indore 452010  
Madhya Pradesh MP  
India

**Invoice Address** priya , priya  
**Delivery Address** priya , priya  
**Quotation Template**

**Expiration**  
**Pricelist** Public Pricelist (USD)  
**Payment Terms** Immediate Payment  
**Auto Workflow** KS: Automatic Validation  
**Process**

when actual/guest customer is disabled

[Order Lines](#) [Optional Products](#) [Other Info](#) [WooCommerce Info](#)

Product	Description	Quantity	Unit Price	Taxes	Discount Amount	Subtotal
---------	-------------	----------	------------	-------	-----------------	----------

## 4.4.2 Export Order

**Note:** While exporting any order associated with a customer, the product and the customer must be already synced.

### 4.4.2.1 Create a New Order

Step 1: Click on Sales>Create

Step 2: Fill in the required details and click save.

Quotations / New

[Save](#) [Discard](#) [Customer Preview](#) [UnSynchronised With Woo](#)

**New**

**Customer** Harry James [Expiration](#)

**Invoice Address** Harry James, H a r i s h [Pricelist](#) Public Pricelist (USD) [Update Prices](#)

**Delivery Address** Harry James, M u k e s h [Payment Terms](#)

**Quotation Template** [Auto Workflow Process](#)

[Order Lines](#) [Optional Products](#) [Other Info](#) [WooCommerce Info](#)

Product	Description	Quantity	Unit Price	Taxes	Discount ...	Subtotal
✚ **FREE GIFT** Coconut almo...	**FREE GIFT** Coconut almond bar 22g pza (9050)	12.00	0.00	Tax 15.00%	0.0000	\$ 0.00

[Add a product](#) [Add a section](#) [Add a note](#)

Step 3: Click on the WooCommerce Info>Edit



As per your requirement, you can change the Woo Status and select the Instance.

Quotations / S00089

Save Discard 75 / 75

Order Lines Optional Products Other Info WooCommerce Info

**Fields and their uses :-**

- Instance : Displays WooCommerce Instance Name
- Woocommerce Id : Displays WooCommerce ID
- Created On : Displays date of creation
- Updated On : Displays date of updation
- Woo Status : Displays WooCommerce Order Status
- Woo Payment Gateway : Displays WooCommerce Order Payment Gateway
- Transaction Id : Displays WooCommerce Order Transaction ID
- Customer IP : Displays WooCommerce Customer IP
- WooCommerce Coupons : Displays WooCommerce Order Coupons
- Modified On : Displays date of modification
- Last Synced On : Displays Last Sync date with WooCommerce

Instance  Woo Status

Created On  
Updated On  
Modified On  
Last Synced On

WooCommerce  
Coupons

Woo Payment  
Gateway  
Transaction Id  
Customer IP

Step 4: Click on the Action button and click on the Export Order in WooCommerce.

Sales Orders To Invoice Products Reporting Configuration 75 / 75 Marc Demo

Quotations / S00089

Edit Create Print Action

Send by Email Confirm Cancel

Quotation Quotation Sent Sales Order

Customer Preview UnSynchron... With Woo

**S00089**

Customer Harry James  
Delhi  
Delhi 100214  
Delhi DL  
India

Expiration  
Pricelist  
Payment Terms  
Auto Workflow  
Process

Invoice Address Harry James, H a r i s h  
Delivery Address Harry James, M u k e s h  
Quotation Template

Public Pricelist (USD) Update Prices

Order Lines Optional Products Other Info WooCommerce Info

**Fields and their uses :-**

- Instance : Displays WooCommerce Instance Name
- Woocommerce Id : Displays WooCommerce ID
- Created On : Displays date of creation

Step 5: Go to WooCommerce from App Menu>Processes>Queue Jobs

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

C4

1

My Company (San Francisco)

Marc Demo

All Queue Jobs

Search...

▼ Filters

≡ Group By

★ Favorites

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<

>

<input type="checkbox"/>	Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<input type="checkbox"/>	S00089	0	Sale Order	Odoo to Woo	Export	Test Instance	New
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #6977	6977	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #1049	1049	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1050	1050	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1067	1067	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1094	1094	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1906	1906	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1932	1932	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1985	1985	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #1991	1991	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2032	2032	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2036	2036	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2037	2037	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2038	2038	Sale Order	Woo To Odoo	Import	Test Instance	Done
<input type="checkbox"/>	Sale Order #2039	2039	Sale Order	Woo To Odoo	Import	Test Instance	Failed
<input type="checkbox"/>	Sale Order #2040	2040	Sale Order	Woo To Odoo	Import	Test Instance	Failed

You will find the new order to be exported in the queue. If you click on it you will see all the details related to it.

WooCommerce							Dashboard	Instance	Processes	Reporting	Configuration	4	1	My Company (San Francisco)	Marc Demo									
All Queue Jobs / S00089																								
							Action						1 / 80											
													New In Progress Done Failed											
S00089																								
Instance Information							Other Information																	
Domain		Sale Order					Operation Flow		Odoo to Woo															
WooCommerce ID		7689					Operation Performed																	
Odoo ID		33,385					Operation Type		Export															
Woo Instance		Test Instance					Created on		04/08/2022 17:24:20															
Data																								

**Step 6:** Go to the WooCommerce backend>click on Order, and there you will find your exported order.

Orders

Screen Options Help

All (790) | Mine (247) | Draft (1) | Pending payment (518) | Processing (36) | On hold (6) | Completed (194) | Cancelled (9) | Refunded (2) | Failed (24)

Bulk actions Apply All dates Show all order types Filter by registered customer Filter

789 items 1 of 40

Order	Date	Status	Total	Order Type
#7689 H a r i s h	3 mins ago	Processing	₹0.00	Retail
#7687 Parle Ge	23 mins ago	Pending payment	₹0.00	Retail
#6977 Richard Morris	1 hour ago	Pending payment	₹3,000.00	Retail
#7685 Richard Morris	2 hours ago	Pending payment	₹13,993.00	Retail
#7677 Parle Ge	Apr 7, 2022	Completed	₹1,000.00	Retail
#7675 Vikram Sarabhai	Apr 6, 2022	Pending payment	₹10,000.00	Retail
#7670 Vikram Sarabhai	Apr 5, 2022	Pending payment	₹10.00	Retail
#7657 Gaurav Guasj dfsdf	Apr 4, 2022	Completed	₹2,330.00	Retail

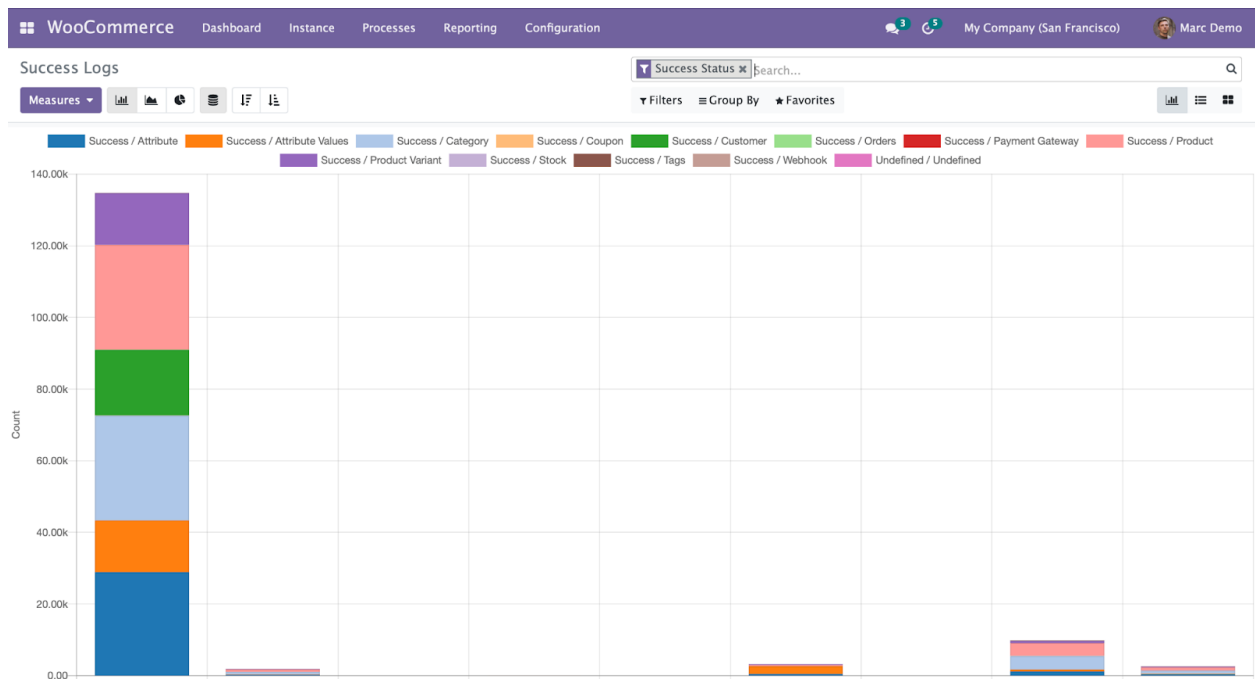
- [Note: By following the same Import/Export process, you can import/export other entities as well.]

## 5. Processes

If you want to directly check successful/failed logs, you can follow the process like this:

Go to Processes > Success Logs/ Failed Logs

- Success Logs



With this interactive chart, you can see logs generated so far.

Moreover, if you click on the list icon in the top right corner the logs will appear like this:

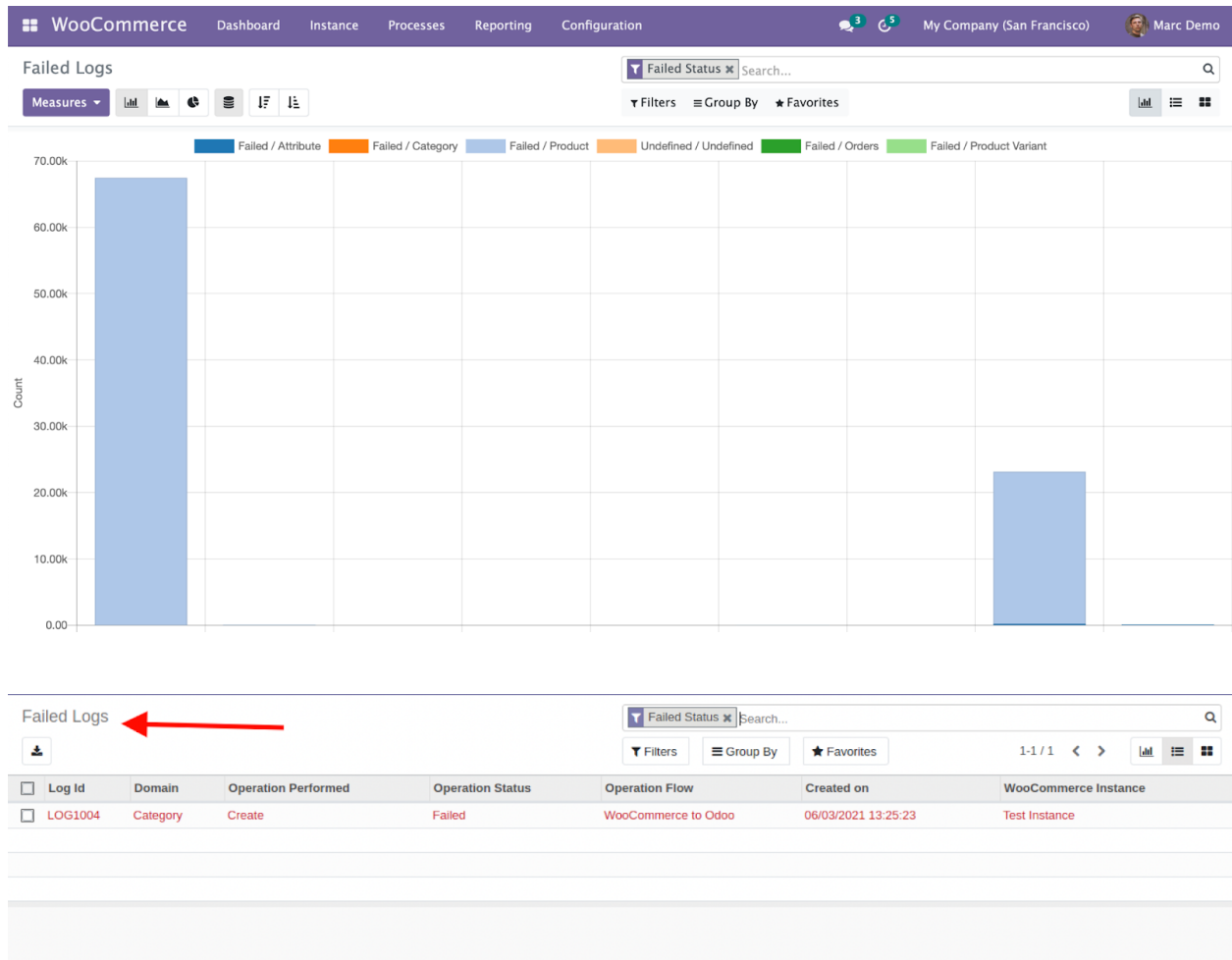
The image shows the 'Success Logs' table view. A red arrow points to the list icon in the top right corner of the dashboard. The table has the following columns: Log Id, Domain, Operation Performed, Operation Status, Operation Flow, Created on, and WooCommerce Instance. The table contains 15 rows of log entries, all with a status of 'Success' and a 'Created on' date of '05/31/2021 17:46:57'. The 'WooCommerce Instance' column shows 'Test Instance' for all entries.

<input type="checkbox"/>	Log Id	Domain	Operation Performed	Operation Status	Operation Flow	Created on	WooCommerce Instance
<input type="checkbox"/>	LOG1001	Product	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0999	Category	Fetch	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG1002	Orders	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG1000	Category	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0998	Product	Fetch	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0997	Orders	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0995	Category	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0994	Category	Fetch	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0996	Product	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0993	Product	Fetch	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0992	Customer	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0991	Customer	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0990	Customer	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance
<input type="checkbox"/>	LOG0989	Customer	Update	Success	WooCommerce to Odoo	05/31/2021 17:46:57	Test Instance

- **Failed Logs**

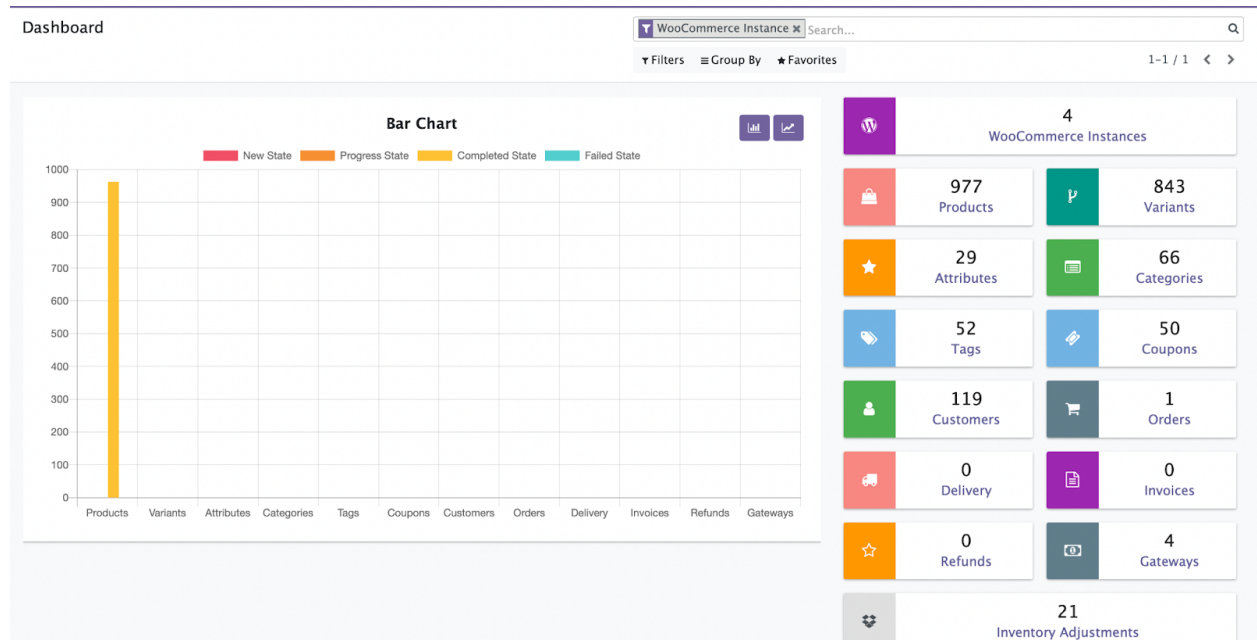
Similarly, you can check the Failed log by following the same process.



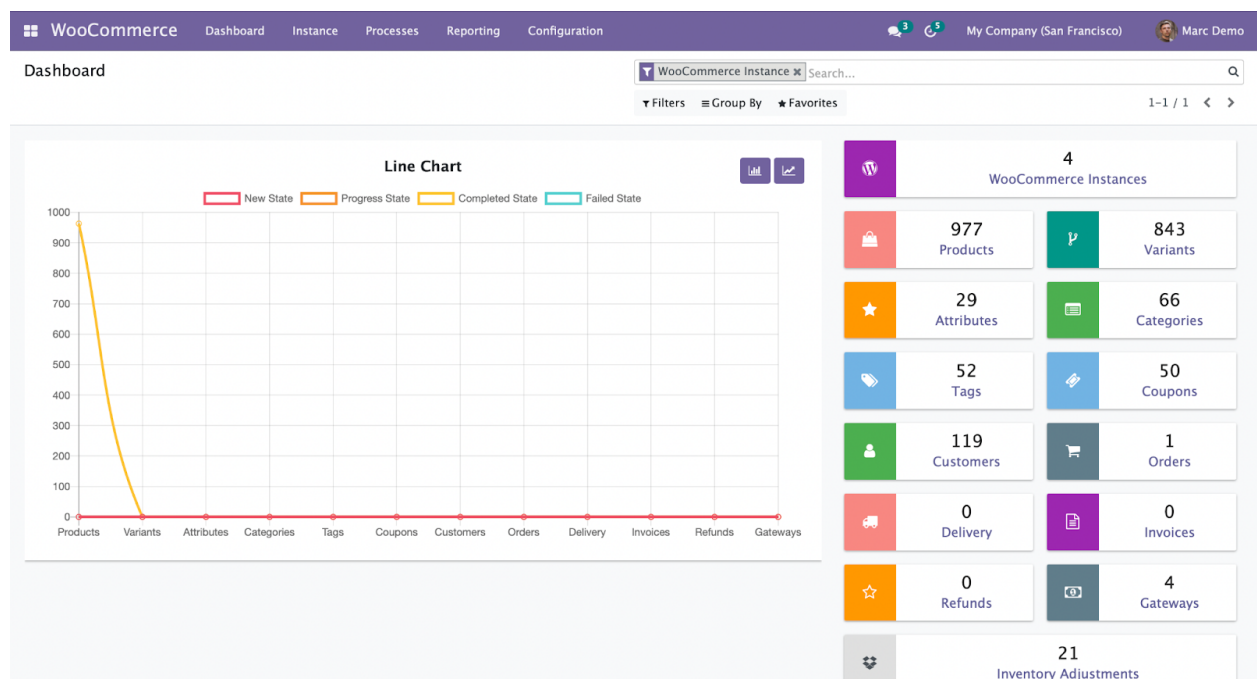


## 6. Dashboard

Inside the Dashboard, the states of all the products, variants, attributes, and categories enqueued to the Queue Jobs are visible. For instance, if you hover your mouse over the bar in the bar chart, you can see the counts of the products.

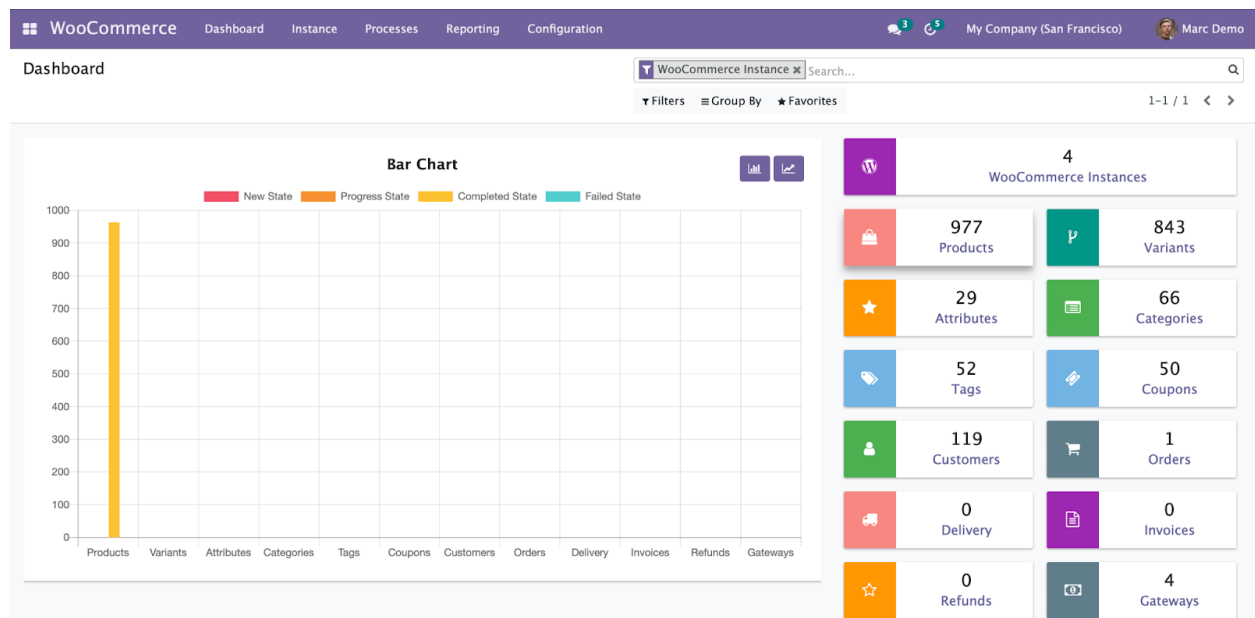


You can change the bar chart into a line chart by clicking on the line chart icon in the right corner of the graph.



In the right panel, there are buttons to display the counts of various domains. For instance, if you are syncing products, you can see that the counter will be

updated in the Products. These counts for each domain are combined for every instance.



If you click on the Products tab, you will be redirected to the Product model. Here, you can see the total number of tags, the number of synced products, and more.

The screenshot shows the 'WooCommerce Product Template' table. The table has 7 columns: Woo Product ID, Odoo Product Template, Instance, Date Created, Date Updated, and Sync Status. The table contains 18 rows of data. The 'Sync Status' column shows a heart icon for each row, indicating that all products are synced.

Woo Product ID	Odoo Product Template	Instance	Date Created	Date Updated	Sync Status
4,159	Alpha_1	Test	12/06/2021 22:40:31	01/21/2022 12:45:44	✓
4,161	Alpha_2	Test	12/06/2021 22:42:49	12/06/2021 22:44:04	✓
3,848	hat	Test	11/29/2021 10:24:57	01/21/2022 12:45:46	✓
3,526	Acer	Test	11/19/2021 16:50:46	01/14/2022 13:35:51	✓
3,538	Acer Odoo	Test	11/22/2021 16:04:25	01/14/2022 13:35:51	✓
3,769	vqar_lip	Test	11/25/2021 17:49:46	11/25/2021 17:54:16	✓
3,783	Sony	Test	11/25/2021 17:58:53	11/25/2021 18:41:31	✓
3,785	testing_p	Test	11/25/2021 18:13:49	01/14/2022 13:35:45	✓
3,789	less	Test	11/25/2021 18:17:04	01/21/2022 12:45:31	✓
3,814	[MONEYHEIST] Test_image	Test	11/25/2021 22:15:48	01/21/2022 12:47:16	✓
3,820	Ambi Pure	Test	11/25/2021 22:20:49	11/25/2021 22:20:49	✓
3,823	Nayasa	Test	11/25/2021 22:23:01	12/21/2021 16:17:41	✓
3,828	Werew	Test	11/25/2021 22:27:51	01/14/2022 13:34:05	✓
3,829	75 104 97 110	Test	11/25/2021 23:48:19	01/14/2022 13:34:05	✓
3,831	KSolves Product	Test	11/26/2021 10:44:36	01/21/2022 12:45:37	✓
3,833	uni product	Test	11/26/2021 10:51:30	12/06/2021 18:05:35	✓
3,835	Iphone 97	Test	11/26/2021 10:59:58	01/21/2022 12:45:48	✓

If you click on any specific product, you can see details such as:  
 Instance: to which WooCommerce instance it is associated.  
 Date Created & Date Updated: On which date the product was created and updated.

Modified on, Last Synced on, Woo Product Type, and more details can be found for a particular product.

The screenshot shows the 'WooCommerce Product Template / Alpha\_1' page. The top navigation bar includes 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The page title is 'Dashboard / WooCommerce Product Template / Alpha\_1'. Below the title are 'Edit' and 'Create' buttons, and an 'Action' button. A list of fields and their uses is provided:

- **Odoo Product Template** : Displays Odoo Linked Product Template Name
- **Woo Product Type** : Displays WooCommerce Product Type
- **Woo Product ID** : Displays WooCommerce ID
- **Instance** : Displays WooCommerce Instance Name
- **Date Created** : Displays date of creation
- **Date Updated** : Displays date of updation
- **Modified On** : Displays date of modification
- **Last Synced On** : Displays Last Sync date with WooCommerce
- **Tags** : Displays WooCommerce Tags
- **Woo Regular Price** : Displays WooCommerce Regular Price
- **Woo Sale Price** : Displays WooCommerce Sale Price

The product details are displayed in a table format:

<b>Odoo Product Template</b>	Alpha_1	<b>Company</b>	My Company (San Francisco)
<b>Woo Product Type</b>	Simple Product	<b>Woo Product ID</b>	4,159
		<b>Instance</b>	Test
		<b>Date Created</b>	12/06/2021 22:40:31
		<b>Date Updated</b>	01/21/2022 12:45:44
		<b>Modified On</b>	02/01/2022 12:41:06
		<b>Last Synced On</b>	02/01/2022 12:41:06
<b>Tags</b>			
<b>Woo Regular Price</b>	\$ 1200.00 →	<b>Woo Sale Price</b>	\$ 0.00 →

At the bottom, there are tabs for 'General' and 'Gallery Images'.

In case you are syncing customers, the customer name will be shown on the left. If you click on the Odoo Partner name, all the details regarding the customer will be visible.



Dashboard / WooCommerce Customers

Search...

Filters

Group By

Favorites

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	Woo Customer ID	Odoo Partner	Instance	Company	Date Created	Date Updated	Sync Status
<input type="checkbox"/>	150	M o r g a n	Test	My Company (San Francisco)	12/06/2021 22:35:56	12/06/2021 22:35:56	
<input type="checkbox"/>	149	M A S M	Test	My Company (San Francisco)	12/06/2021 16:03:39	12/06/2021 16:11:54	
<input type="checkbox"/>	33	ZLack Last	Test	My Company (San Francisco)	04/12/2021 15:32:39	11/26/2021 10:43:38	
<input type="checkbox"/>	67	Xin shaung	Test	My Company (San Francisco)	07/23/2021 15:51:25	11/18/2021 11:42:55	
<input type="checkbox"/>	114	webhook_cus_test1 name2	Test	My Company (San Francisco)	10/13/2021 18:56:54	11/26/2021 10:43:39	
<input type="checkbox"/>	136	Vikram Sarabhai	Test	My Company (San Francisco)	12/01/2021 10:23:45	12/01/2021 10:36:23	
<input type="checkbox"/>	46	Vibraium Bleeding Edge Armour	Test	My Company (San Francisco)	04/23/2021 16:39:14	11/18/2021 11:42:54	
<input type="checkbox"/>	80	Azure Interior	Test	My Company (San Francisco)	09/09/2021 13:22:11	11/18/2021 11:42:54	
<input type="checkbox"/>	66	Uni Ke	Test	My Company (San Francisco)	07/23/2021 15:29:54	11/18/2021 11:42:52	
<input type="checkbox"/>	31	Trion Hyper	Test	My Company (San Francisco)	04/02/2021 11:06:55	11/18/2021 11:42:51	
<input type="checkbox"/>	30	Tony Stark	Test	My Company (San Francisco)	04/01/2021 18:38:09	11/18/2021 11:42:51	
<input type="checkbox"/>	61	T o m	Test	My Company (San Francisco)	07/09/2021 10:06:28	11/18/2021 11:42:50	
<input type="checkbox"/>	47	the subtle art	Test	My Company (San Francisco)	04/23/2021 20:13:12	11/18/2021 11:42:49	
<input type="checkbox"/>	36	testing odoo	Test	My Company (San Francisco)	04/15/2021 13:58:53	11/18/2021 11:42:48	
<input type="checkbox"/>	119	Testing C3	Test	My Company (San Francisco)	10/19/2021 15:04:36	11/18/2021 11:42:47	
<input type="checkbox"/>	118	Testing C2	Test	My Company (San Francisco)	10/19/2021 15:04:33	11/18/2021 11:42:46	
<input type="checkbox"/>	117	Testing C1	Test	My Company (San Francisco)	10/19/2021 15:04:30	11/18/2021 11:42:45	
<input type="checkbox"/>	141	Test Con	Test	My Company (San Francisco)	12/02/2021 13:11:42	12/02/2021 13:13:25	
<input type="checkbox"/>	82	test_server_cus_1 test_server_cus_1	Test	My Company (San Francisco)	09/09/2021 18:43:46	11/26/2021 10:43:48	
<input type="checkbox"/>	112	Test Cust	Test	My Company (San Francisco)	10/11/2021 12:18:03	11/26/2021 10:43:39	

Dashboard / WooCommerce Customers / M o r g a n

Action

1 / 80

Synchronised With Woo

Fields and their uses :-

- Company : Displays Company Name
- Odoo Partner : Displays Odoo related record name
- Woo Customer ID : Displays WooCommerce Customer ID
- Instance : Displays WooCommerce Instance Name
- Date Created : Displays date of creation
- Date Updated : Displays date of updation
- Modified On : Displays date of modification
- Last Synced On : Displays Last Sync date with WooCommerce

Company	My Company (San Francisco)	Woo Customer ID	150
Odoo Partner	M o r g a n	Instance	Test
		Date Created	12/06/2021 22:35:56
		Date Updated	12/06/2021 22:35:56
		Modified On	12/06/2021 22:56:22
		Last Synced On	12/06/2021 22:56:22

Once you click on the Odoo Partner name, the window containing all the details will appear.

The screenshot shows the Odoo Partner form for a customer named Morgan. The interface includes a top navigation bar with 'WooCommerce' and various menu items like 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The breadcrumb trail indicates the path: 'Dashboard / WooCommerce Customers / Morgan / Morgan'. The form itself is titled 'Morgan' and has tabs for 'Individual' (selected) and 'Company'. It displays contact information, including a phone number, mobile number, email, and website. Below the main form, there are three cards representing different addresses: 'MORGAN2' (201308 NOIDA, Chandigarh (IN) India), 'MORGAN1' (201308 NOIDA, Chandigarh (IN) India, Phone: 76766711132), and 'MORGAN2' (201308 NOIDA, Chandigarh (IN) India). The right sidebar shows statistics: 1 Sales, \$ 0.00 Invoiced, and a link to 'WooComm... Customers'.

WooCommerce Dashboard Instance Processes Reporting Configuration 3 5 My Company (San Francisco) Marc Demo

Dashboard / WooCommerce Customers / Morgan / Morgan

Edit Create Action 1 / 1 < >

Individual Company

**Morgan**

Q-1804  
MINDIT  
NOIDA Chandigarh (IN) 201308  
India

Job Position

Phone 76766711132 SMS

Mobile +91 87898 78909 SMS

Email MORGAN@GMAIL.COM

Website

Title

Tags

Contacts & Addresses Sales & Purchase Invoicing Internal Notes

MORGAN2  
201308 NOIDA  
Chandigarh (IN) India

MORGAN1  
MORGAN1@GMAIL.COM  
201308 NOIDA  
Chandigarh (IN) India  
Phone: 76766711132

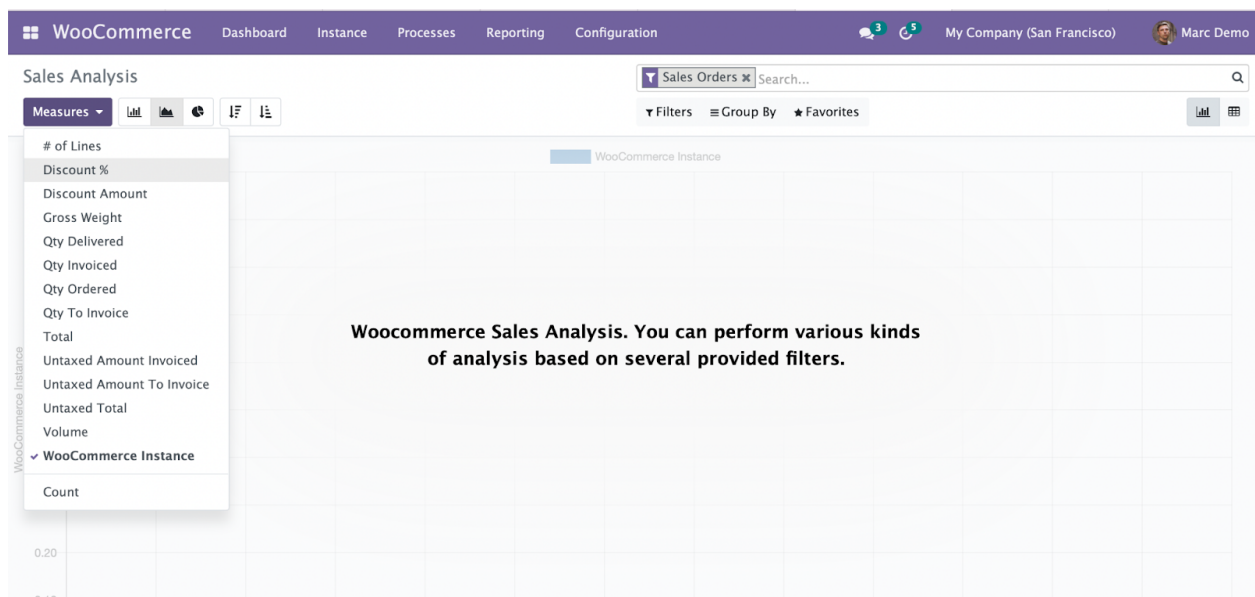
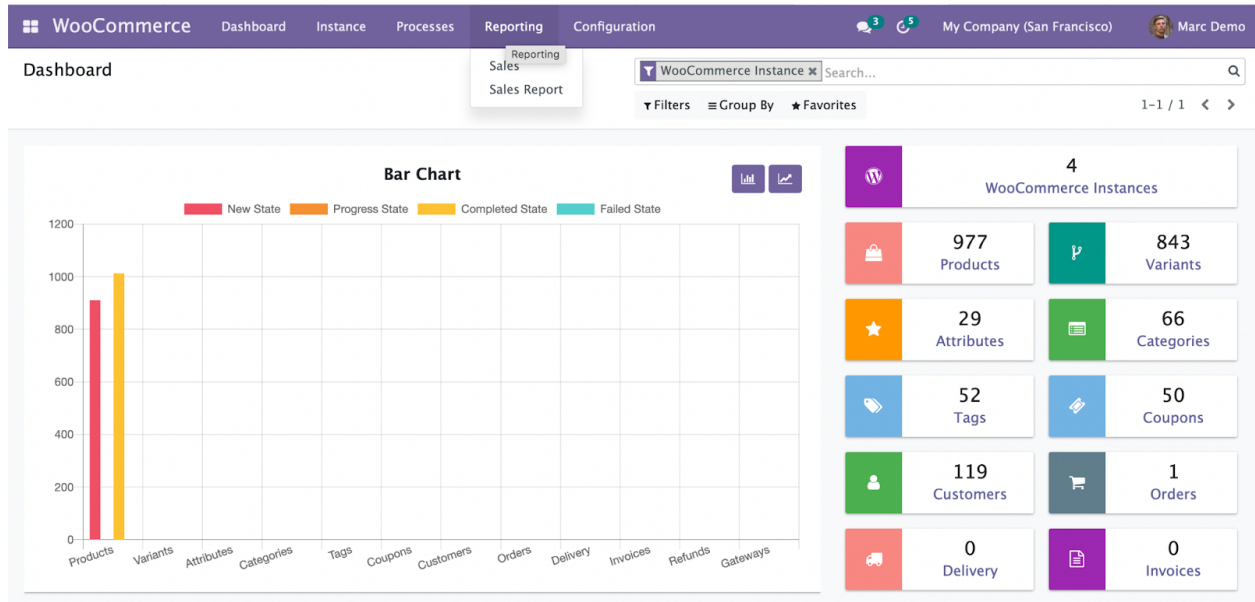
MORGAN2  
MORGAN2@GMAIL.COM  
201308 NOIDA  
Chandigarh (IN) India

1 Sales \$ 0.00 Invoiced WooComm... Customers

## 7. Reporting

### 7.1 Sales

If you visit the Sales section under Reporting, the analysis for a particular sale order will be visible here.



There are Graph Views and Pivot Views.

- Pivot: The Pivot View will display the data analysis of customers, sales, & more.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

Sales Analysis

Sales Orders

Search...

Measures

+

+

+

Filters

Group By

Favorites

Pivot

← Total

+

Laoreet id

+

Volutpat blandit

+

Integer vitae

+

Viverra nam

+

In massa

Untaxed Total

Untaxed Total

Untaxed Total

Untaxed Total

Untaxed Total

Untaxed Total

← Total

273.85

60.39

176.97

120.67

144.73

776.61

+

January 2022

91.47

86.33

120.67

16.52

314.99

+

February 2022

56.27

128.21

184.68

+

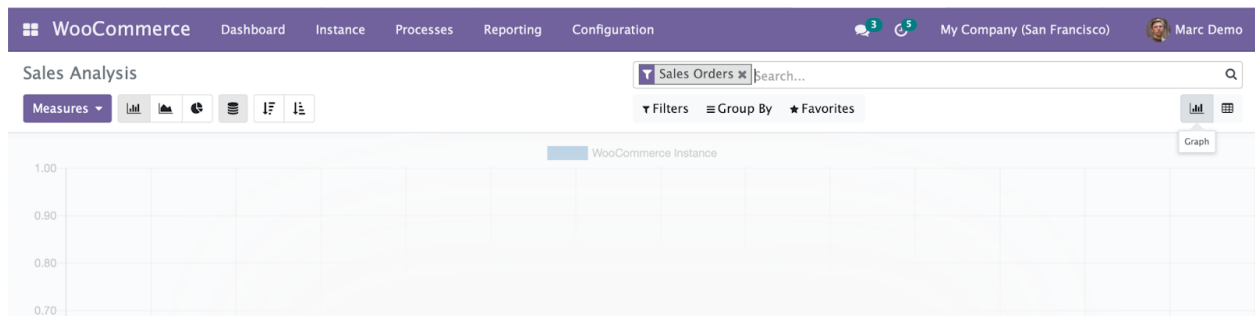
March 2022

182.38

4.12

100.92

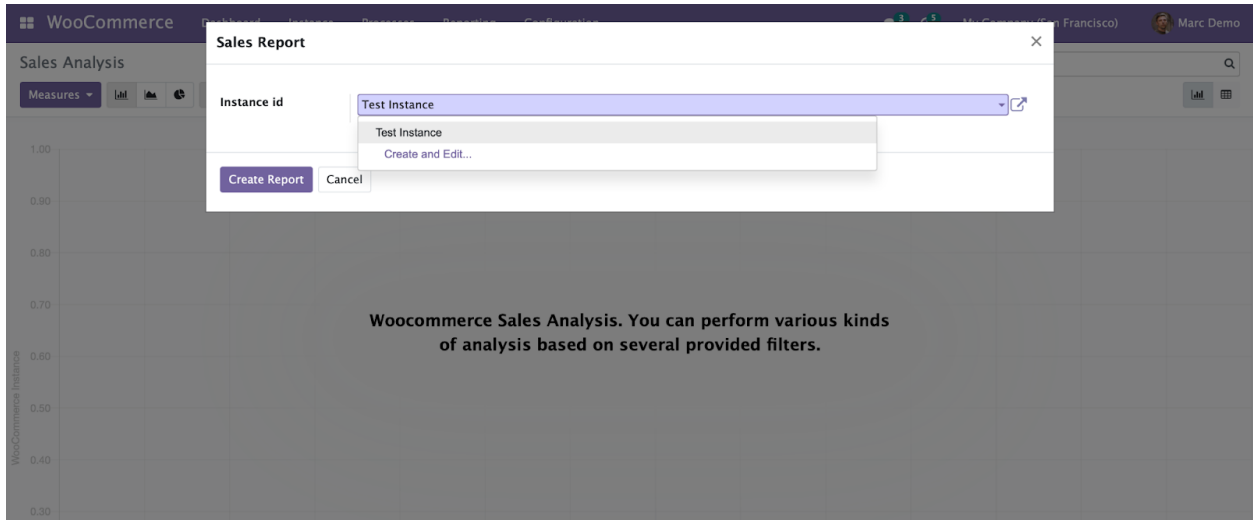
- Graph: In the Graph view, various kinds of graphs are there to represent the analysis of a particular sale order synced/associated to a WooCommerce instance.
- Bar Chart, Line Chart, Pie Chart, and more options are available to check the sale analysis.



## 7.2 Sales Report

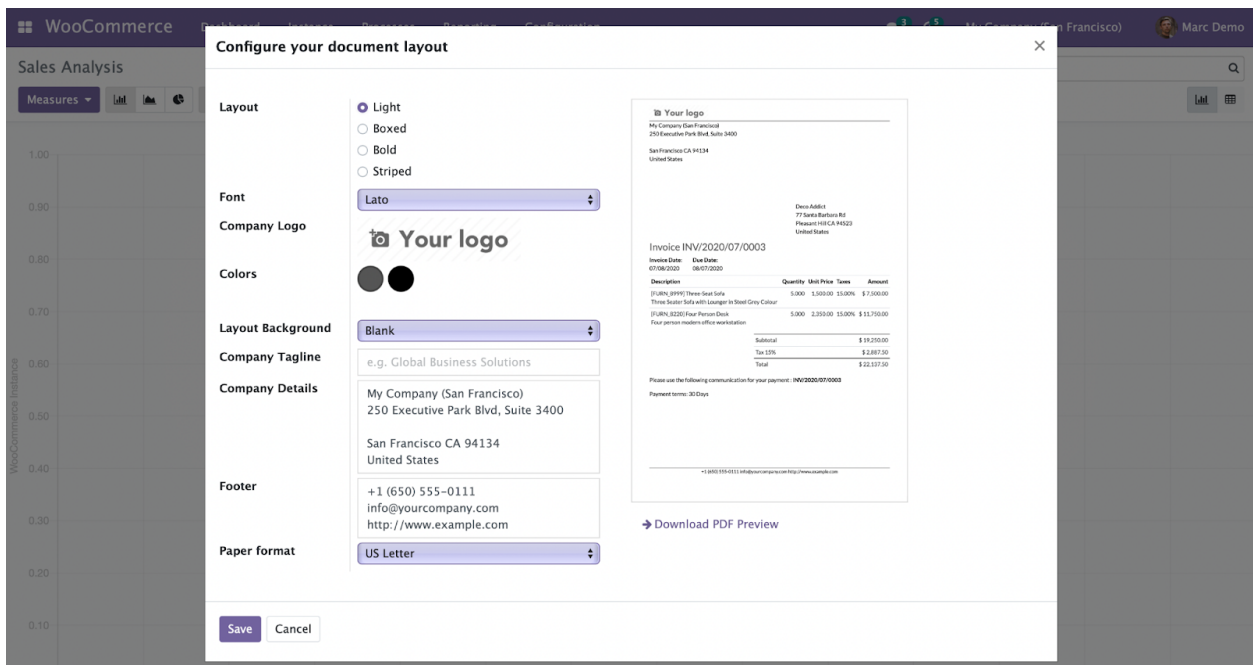
When you click on the 'Sales Report' from the reporting section, you will be allowed to create a sale report of a particular instance of your choice.





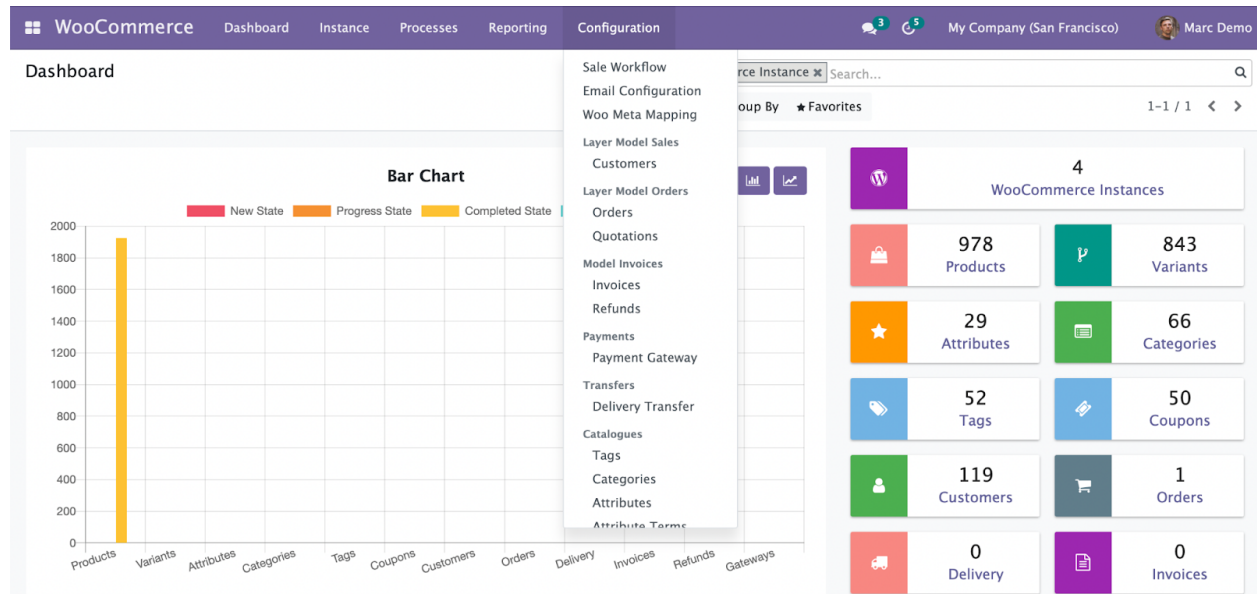
After selecting the Instance Id, click on the ‘Create Report’.

You will get a window containing all the details about the sale orders for the chosen instance . You can customize your report by selecting the Layout, Font, Colors, and more. Click on save after customizing the report.



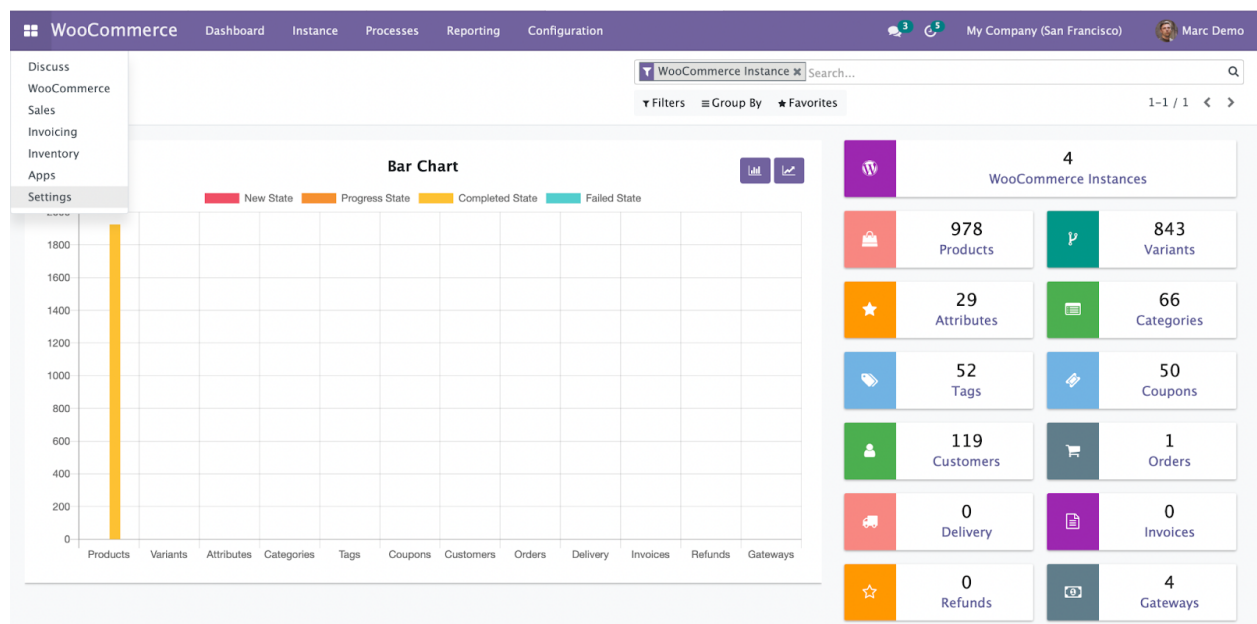
## 8. Configuration

Inside Configuration, by default, there will be three options—Sales Workflow, Email Configuration, and Meta Mapping, and when the developer mode is enabled then all the layer model manuals are there.



- How to enable the developer mode?

Step 1: In the app menu, go to 'Settings'.



Step 2: Scroll down to the Developer Tools and click on the 'Activate the developer mode (with assets)/(with tests assets)'.

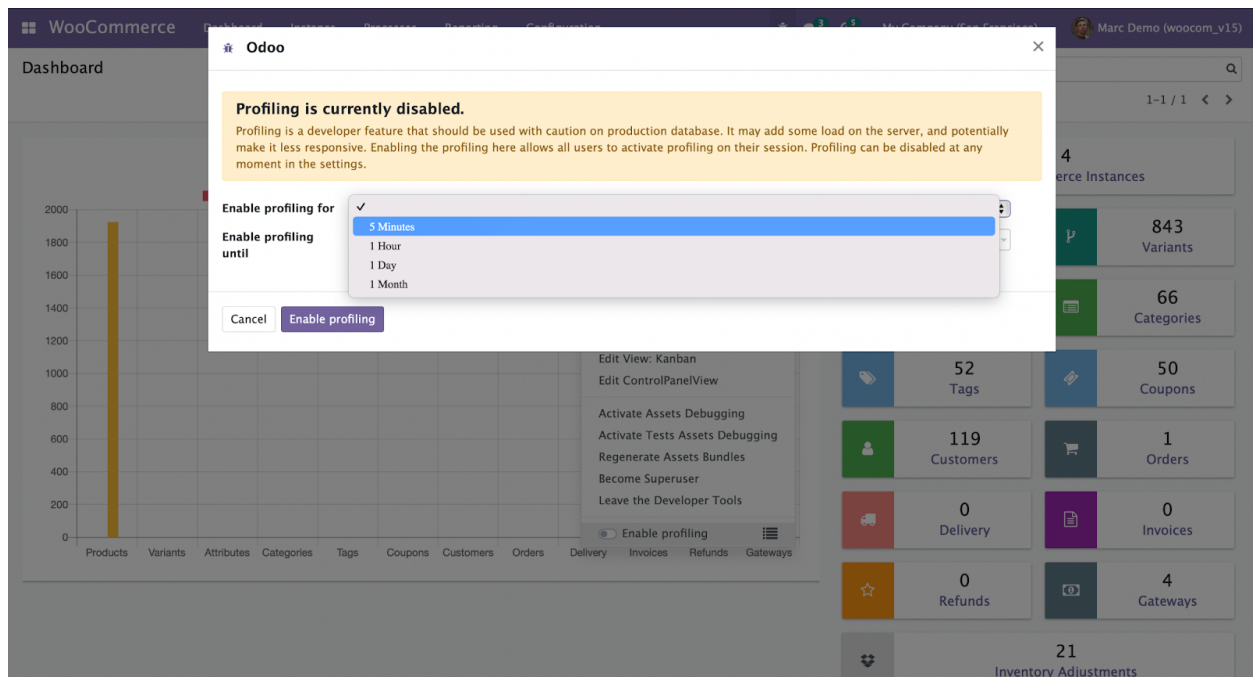
The screenshot shows the Odoo Settings interface. The top navigation bar includes 'Settings', 'General Settings', 'Users & Companies', 'Translations', and 'Technical'. The left sidebar lists 'General Settings', 'Inventory', and 'Invoicing'. The main content area is titled 'Settings' and contains several sections: 'General Settings' with options for Google Spreadsheet, LDAP Authentication, Geo Localization, OAuth Authentication, Unsplash Image Library, and reCAPTCHA; 'Performance' with a 'Profiling enabled until' dropdown set to '02/01/2022 15:43:30'; and 'Developer Tools' with three buttons: 'Activate the developer mode (with assets)', 'Activate the developer mode (with tests assets)', and 'Deactivate the developer mode'.

Step 3: You will see a 'debug' symbol on the top bar. Click on the debug icon and then click on 'Enable profiling'.

The screenshot shows the Odoo Dashboard. The top navigation bar includes 'WooCommerce', 'Dashboard', 'Instance', 'Processes', 'Reporting', and 'Configuration'. The left sidebar lists 'Dashboard', 'Products', 'Variants', 'Attributes', 'Categories', 'Tags', 'Coupons', 'Customers', 'Orders', 'Delivery', 'Invoices', 'Refunds', and 'Gateways'. The main content area is titled 'Dashboard' and features a 'Bar Chart' showing data for Products, Variants, Attributes, Categories, Tags, Coupons, Customers, Orders, Delivery, Invoices, Refunds, and Gateways. A context menu is open over the 'Products' bar, showing options like 'Run JS Tests', 'Run JS Mobile Tests', 'Run Click Everywhere Test', 'Open View', 'Start Tour', 'Edit Action', 'View Fields', 'Manage Filters', 'Technical Translation', 'View Access Rights', 'View Record Rules', 'Fields View Get', 'Edit View: Kanban', 'Edit ControlPanelView', 'Activate Assets Debugging', 'Activate Tests Assets Debugging', 'Regenerate Assets Bundles', 'Become Superuser', 'Leave the Developer Tools', and 'Enable profiling'. The right sidebar shows 'WooCommerce Instances' with a grid of statistics: 978 Products, 843 Variants, 29 Attributes, 66 Categories, 52 Tags, 50 Coupons, 119 Customers, 1 Orders, 0 Delivery, 0 Invoices, 0 Refunds, and 4 Gateways. At the bottom, there is a section for 'Inventory Adjustments' with a count of 21.

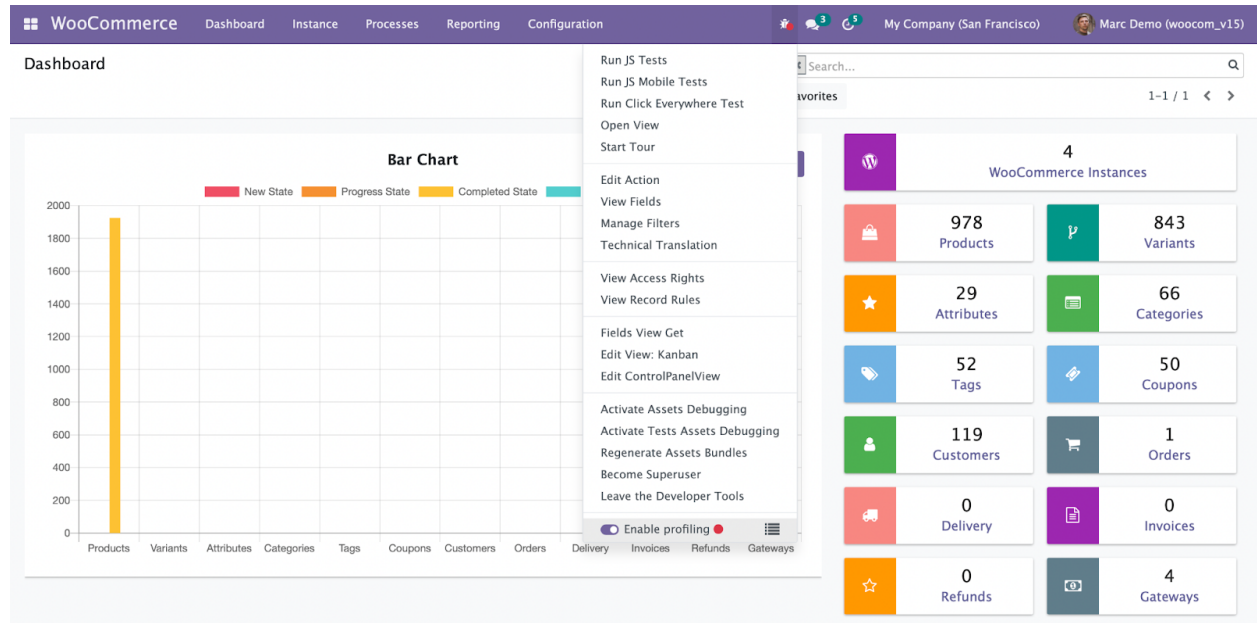
Step 4: A pop-up window will appear, where you can set the timeframe to activate the developer mode as per the given options: 5 minutes, 1 hour, 1 Day, or 1 Month.

After setting the time as per your requirement, click on the 'Enable profiling' button.



Step 5: You will find that a red dot will appear, suggesting that the developer mode is activated.

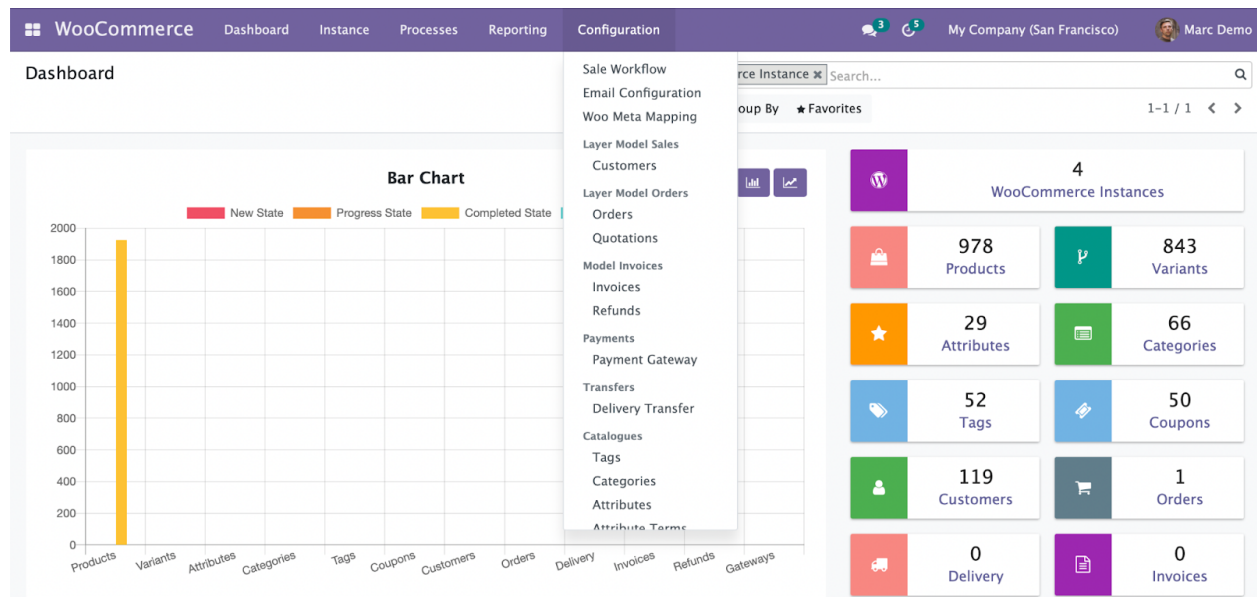




## 8.1 Sale Workflow

In simple words, the operations that you define in the Sales Workflow will complete the Odoo Order status cycle depending on the related entries that you make such as Payment Journal, Debit Method, Sales Journal, & more will be saved.

Moreover, a default workflow is provided and you can create your own workflows as well. Through orders or payment gateways, the auto workflow can be implemented on sales orders.



Click on Configurations > Sales Workflow

The screenshot shows the 'Sale Auto Workflow' configuration page. It includes a 'Create' button and a search bar. Below the search bar, there are filters and a 'Group By' dropdown. The main content is a table with the following data:

<input type="checkbox"/> Name	Validate Order	Create Invoice	Created on	Last Updated on
<input type="checkbox"/> KS: Automatic Validation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	12/06/2021 21:08:06	12/17/2021 21:11:31
<input type="checkbox"/> Test Order	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	02/01/2022 16:07:30	02/01/2022 16:07:30

Click on create if you wish to want to create a new Sale Auto Workflow. A window will appear as given below:

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

Sale Auto Workflow / New

Save

Discard

Fields and their uses :-

- Name** : Sale Auto-Workflow name
- Sales Journal** : Displays odoo sales journal
- Validate Order** : If enabled, validates the order on the basis of given conditions
- Create Invoice** : If enabled, creates invoice for the Order on the basis of given conditions
- Confirm Shipment** : If enabled, confirms shipment for the order
- Register Payment** : If enabled, auto register payment for the order
- Payment Journal** : Displays the payment journals
- Debit Method** : Displays method of collecting money
- Force Invoice Date** : If enabled, force invoice date to be set for today

Name

Sales Journal

Customer Invoices

Workflow Option

Validate Order

Let's suppose an order has been imported from WooCommerce to Odoo in quotation state. And, you want to confirm the order automatically after the order is imported. You just need to go to that particular order in the Sale Workflow and switch on the Validate Order.

If you want an invoice to be created for that order, switch on the "Create Invoice". Similarly, there are options for Register Payment, Force Invoice Date, and Confirm Shipment. Based on these details, the status of the order will proceed.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

Sale Auto Workflow / New

Save

Discard

Fields and their uses :-

- Name** : Sale Auto-Workflow name
- Sales Journal** : Displays odoo sales journal
- Validate Order** : If enabled, validates the order on the basis of given conditions
- Create Invoice** : If enabled, creates invoice for the Order on the basis of given conditions
- Confirm Shipment** : If enabled, confirms shipment for the order
- Register Payment** : If enabled, auto register payment for the order
- Payment Journal** : Displays the payment journals
- Debit Method** : Displays method of collecting money
- Force Invoice Date** : If enabled, force invoice date to be set for today

Name

Sales Journal

Customer Invoices

Workflow Option

Validate Order

Create Invoice

Register Payment

Force Invoice Date

Confirm Shipment

WooCommerce Dashboard Instance Processes Reporting Configuration

My Company (San Francisco) Marc Demo

Sale Auto Workflow / New

Save Discard

**Fields and their uses :-**

- **Name** : Sale Auto-Workflow name
- **Sales Journal** : Displays odoo sales journal
- **Validate Order** : If enabled, validates the order on the basis of given conditions
- **Create Invoice** : If enabled, creates invoice for the Order on the basis of given conditions
- **Confirm Shipment** : If enabled, confirms shipment for the order
- **Register Payment** : If enabled, auto register payment for the order
- **Payment Journal** : Displays the payment journals
- **Debit Method** : Displays method of collecting money
- **Force Invoice Date** : If enabled, force invoice date to be set for today

**Name**

**Payment Journal**

**Debit Method**

**Sales Journal**

**Workflow Option**

Validate Order	<input checked="" type="checkbox"/>
Create Invoice	<input checked="" type="checkbox"/>
Register Payment	<input checked="" type="checkbox"/>
Force Invoice Date	<input type="checkbox"/>
Confirm Shipment	<input checked="" type="checkbox"/>

- Create invoice & Confirm Shipment—visible when ‘Validate Order’ is enabled.
- Register payment & Force invoice date—visible only when ‘Create Invoice’ is enabled.
- Payment journal & Debit Method—visible only when ‘Register Payment’ is enabled.

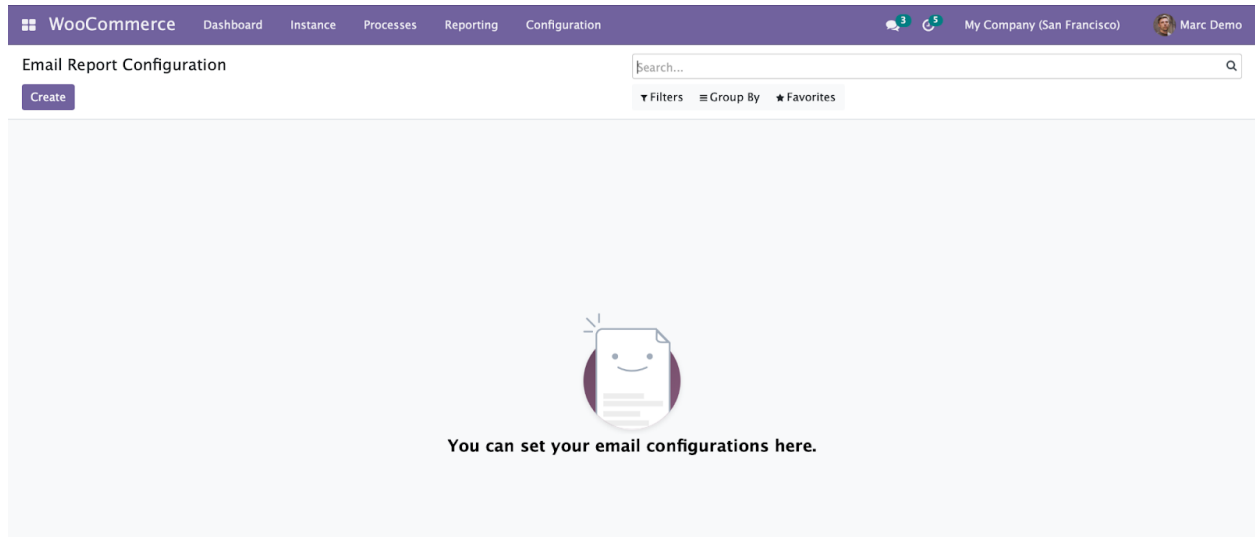
Fill in all the details and click on the Save button.

## 8.2 Email Configuration

If you require emails for a particular instance regarding sales analysis, you can do it from email configuration.

Click on Configurations > Email Configuration





**Step 1:** Click on “Create” Email Report Configuration.

**Step 2:** The Basic Configuration set-up page will open up.

This screenshot shows the 'New' form for creating an email report configuration. The top navigation bar is the same as the previous image. The page title is 'Email Report Configuration / New'. Below the title, there are 'Save', 'Discard', and 'Send Email' buttons. The main content area is titled 'Basic Configuration' and contains a 'New' form. The form has a 'WooCommerce Instance' dropdown menu, an 'Email IDs' field, and an 'Email Templates' field. Below these, there are two large text input fields for 'Email Subject' and 'Email Body'. A light blue box at the top of the form lists 'Fields and their uses :-' with the following details: 'WooCommerce Instance : Displays WooCommerce Name', 'Email IDs : Displays list of email ID's', 'Email Templates : Displays Email Template name', 'Email Subject : Display Subject of the Email', and 'Email Body : Display Body of the Email'. An 'Archive' button is located in the top right corner of the form.

**Step 3:** Select the WooCommerce Instance and the pre-designated email ids for that instance will be displayed in the Email Ids field.

**Step 4:** There are two fields: Email Subject and Email Body. If you want a custom subject and body attached with the pdf report in the mail, you can fill the details in there.

## Step 5: Click on Save.

WooCommerce Dashboard Instance Processes Reporting Configuration

Email Report Configuration / New

Save Discard

Send Email

**Fields and their uses :-**

- **WooCommerce Instance** : Displays WooCommerce Name
- **Email IDs** : Displays list of email ID's
- **Email Templates** : Displays Email Template name
- **Email Subject** : Display Subject of the Email
- **Email Body** : Display Body of the Email

Basic Configuration

New

WooCommerce Instance Test x

Email IDs

Email Templates

Email Subject & Body

Email Subject Sale Report

Email Body Sale Report of Orders

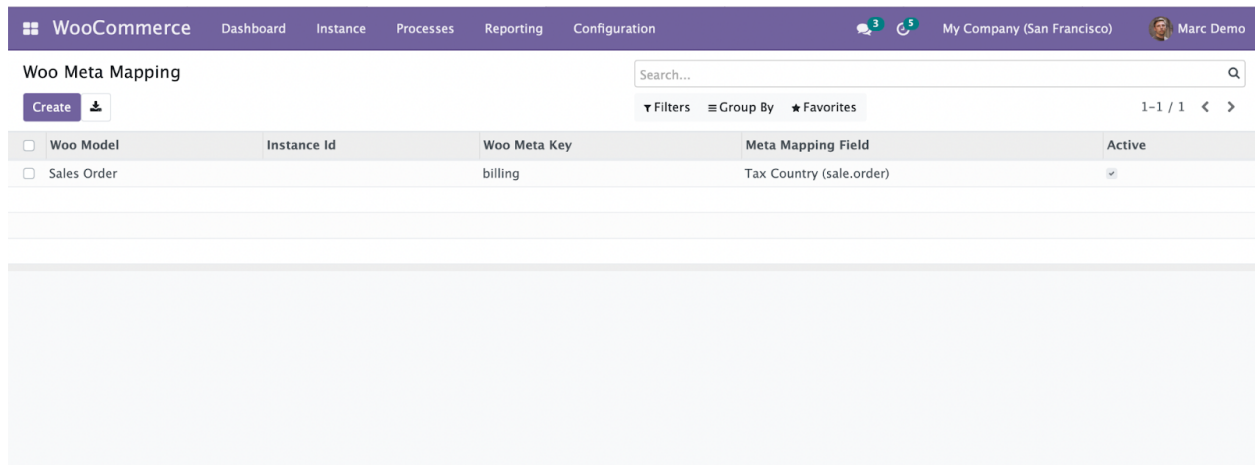
The emails will be sent automatically to the designated email ids with the custom subject and body that you have entered on a daily basis after a 24 hours interval.

## 8.3 Woo Meta Mapping

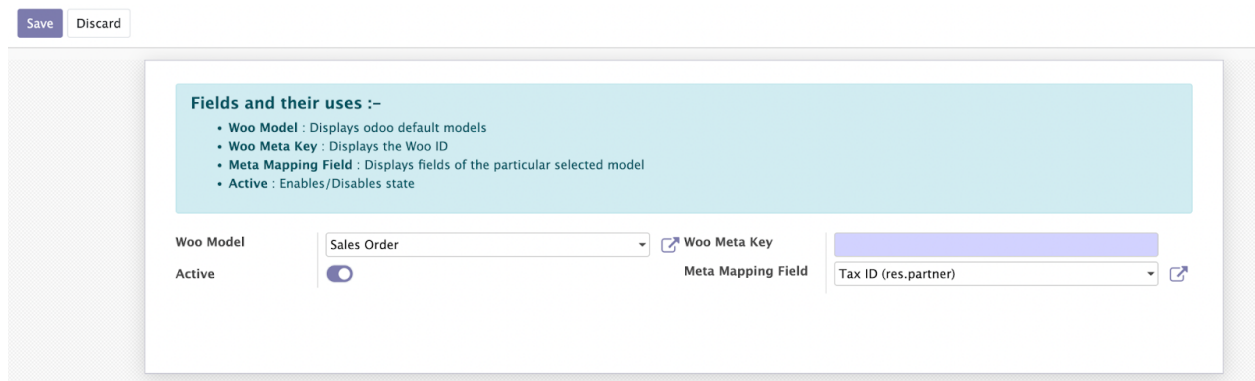
To map the metadata of WooCommerce fields with the Odoo fields, Woo Meta Mapping is used.

Let's suppose a user has added an extra plugin in WooCommerce. The meta-mapping feature will be very handy for them. It will sync data for those extra plugins' field data because the plugin data comes under metadata.

Go to Configuration > Woo Meta Mapping



Click on the required model, a window will appear as given below:

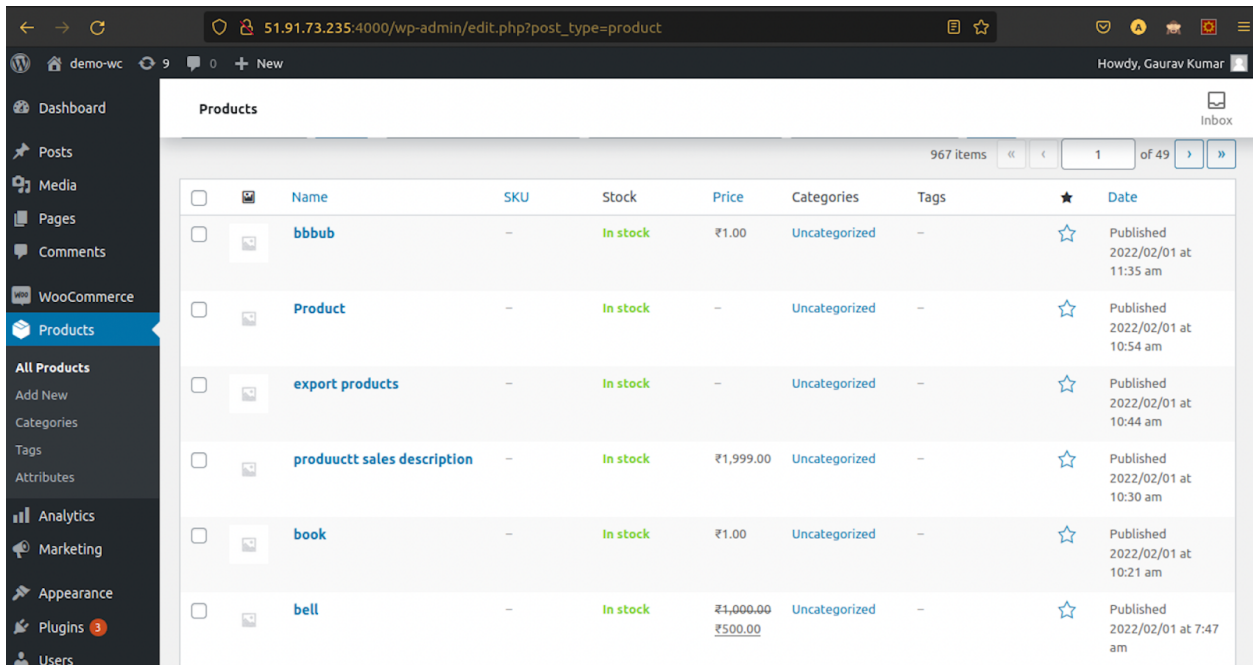


Fill in all the details as required. Select the Woo Model as per your choice.

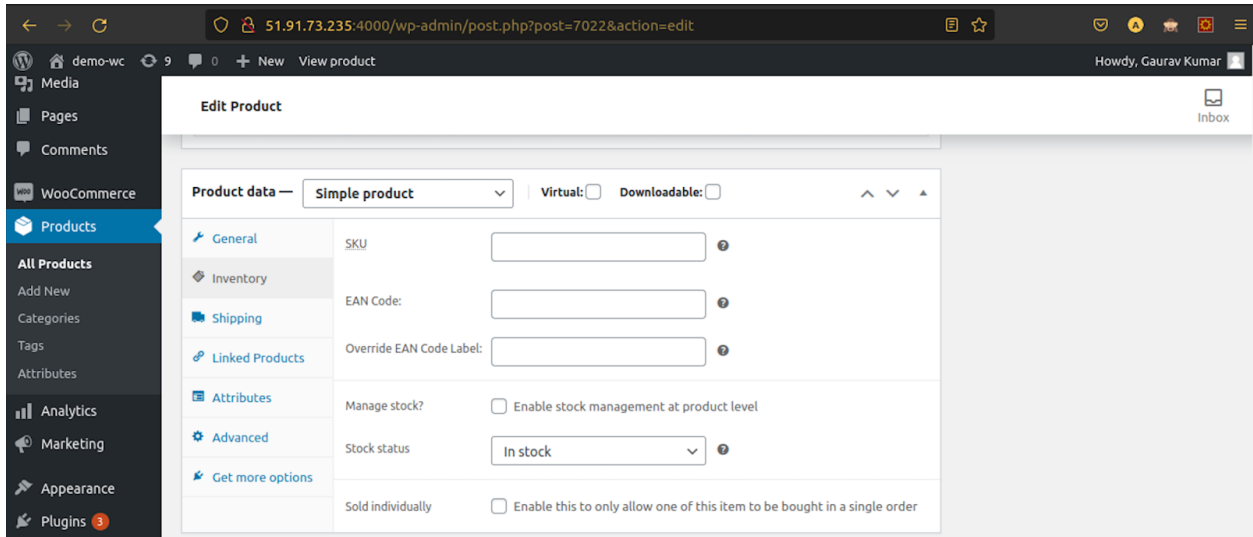
Step 1: Enter the Woo Meta Key (retrieve it from the description of the particular plugin that you are utilizing).

How to retrieve the Meta Key?

1. Visit the WooCommerce Backend and click on the Product.

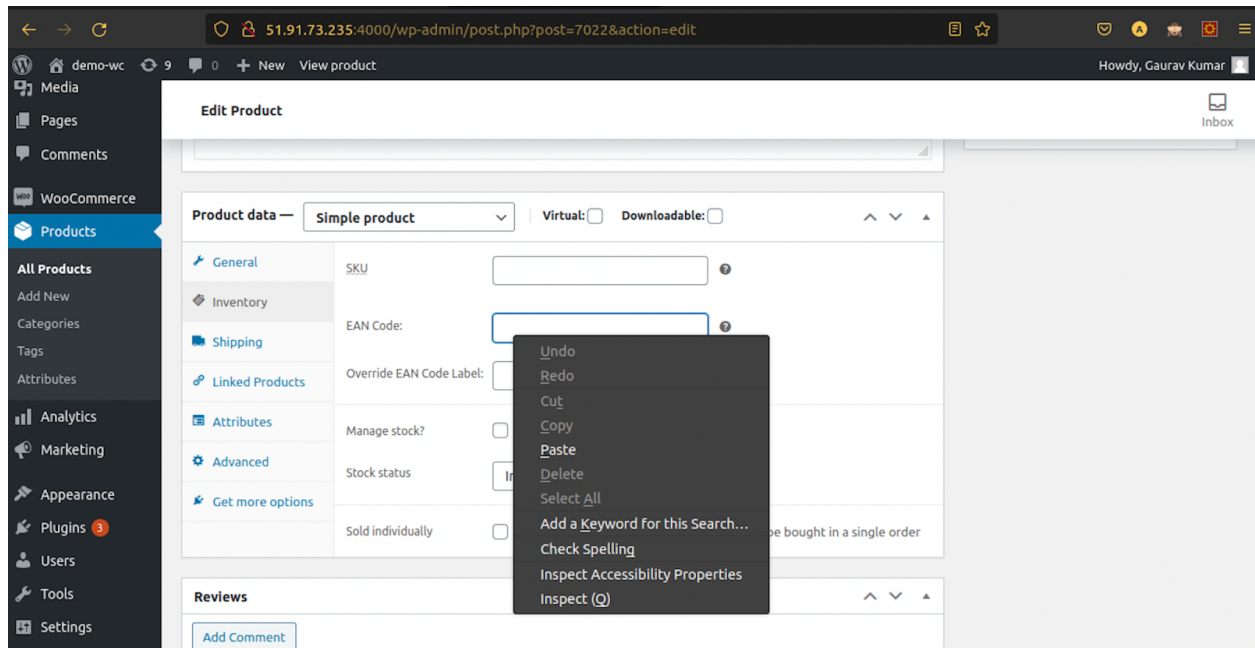


- Click on the product name you wish to Map with the Odoo. For instance, you choose the 'Product' name from the list.

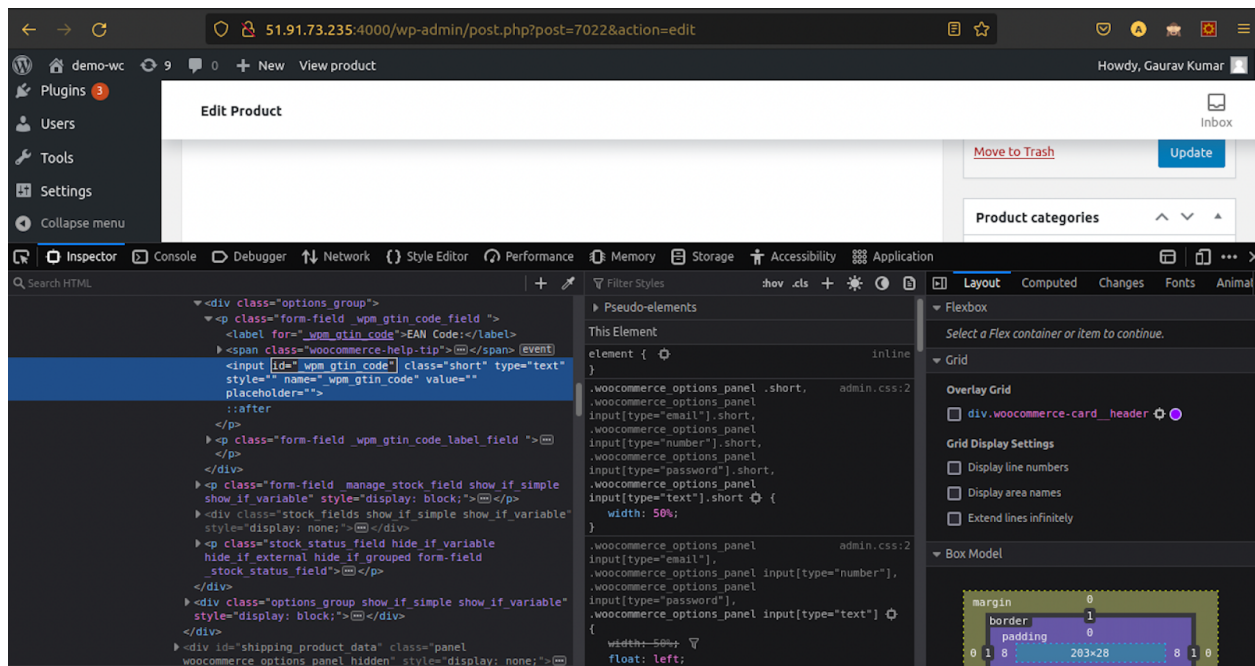


- Scroll down to the Inventory option—right-click on the EAN code bar—and click on Inspect.





4. Copy the Meta Key from the description as mentioned below and paste it to the Woo Meta Key.



Save
Discard

**Fields and their uses :-**

- **Woo Model** : Displays odoo default models
- **Woo Meta Key** : Displays the Woo ID
- **Meta Mapping Field** : Displays fields of the particular selected model
- **Active** : Enables/Disables state

Woo Model
Sales Order

Active
☒

Woo Meta Key
wpm\_gtin\_code

Meta Mapping Field
Tax ID (res.partner)

**Step 2:** Select the Meta Mapping Field where you want to store the value regarding the Meta Key.

**Step 3:** Enable the Active button and click on save.

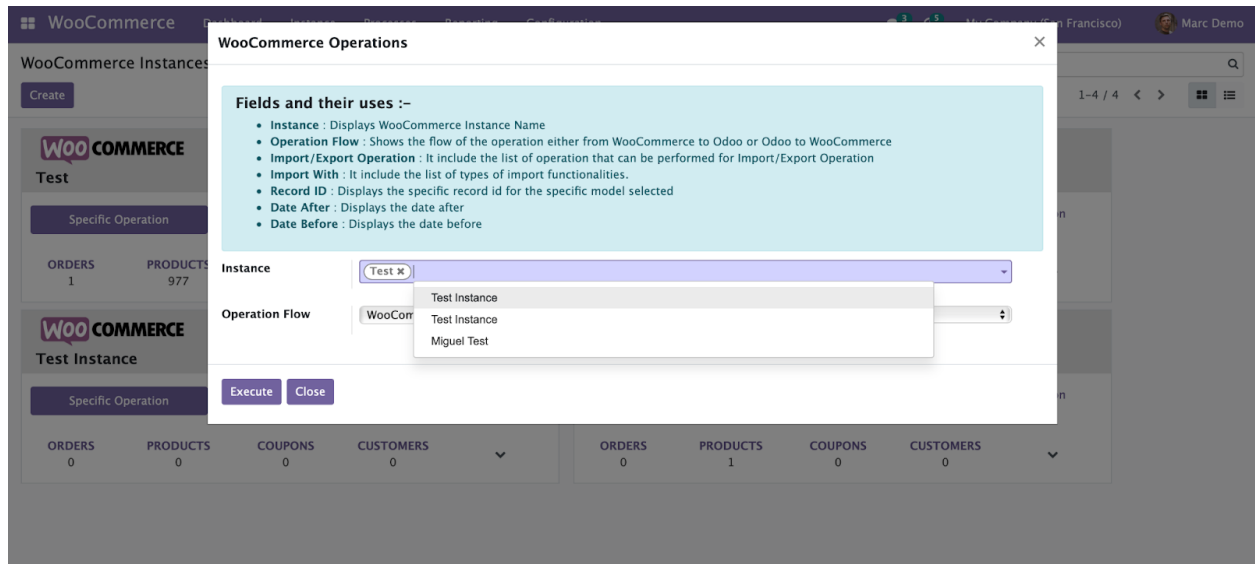
You have successfully generated the meta-mapping for the particular instance now and the data will be stored in the Tax ID(res.partner) field.

### 8.3.1 Sync Data under Tax ID(res.partner)

If you want the data to be synced under the Tax ID(res.partner) field of the customer for whom the data mapping has been turned on, it is possible to do so.

**Step 1:** Go to the Specific Instance.

**Step 2:** Click on Specific Operations.

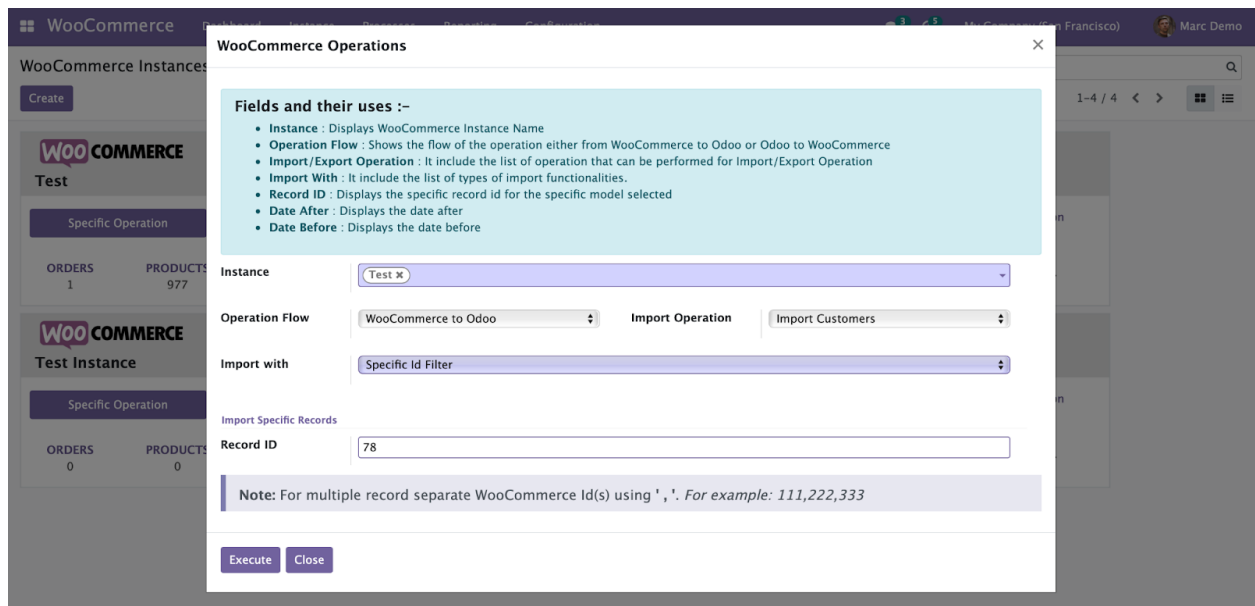


**Step 3:** Select Import Customers under Import Operation.

**Step 4:** Select Specific Id Filter from Import With.

**Step 5:** Enter the Record ID of the customer.

**Step 6:** Click on Execute.



**Step 7:** Now, Go to Processes > Queue Jobs

Here, you will see the customer with his/her WooCommerce ID is being processed for data synchronization. Give it some time and the sync will be completed successfully.

WooCommerce

Dashboard

Instance

Processes

Reporting

Configuration

3

5

My Company (San Francisco)

Marc Demo

All Queue Jobs

search...

▼ Filters

≡ Group By

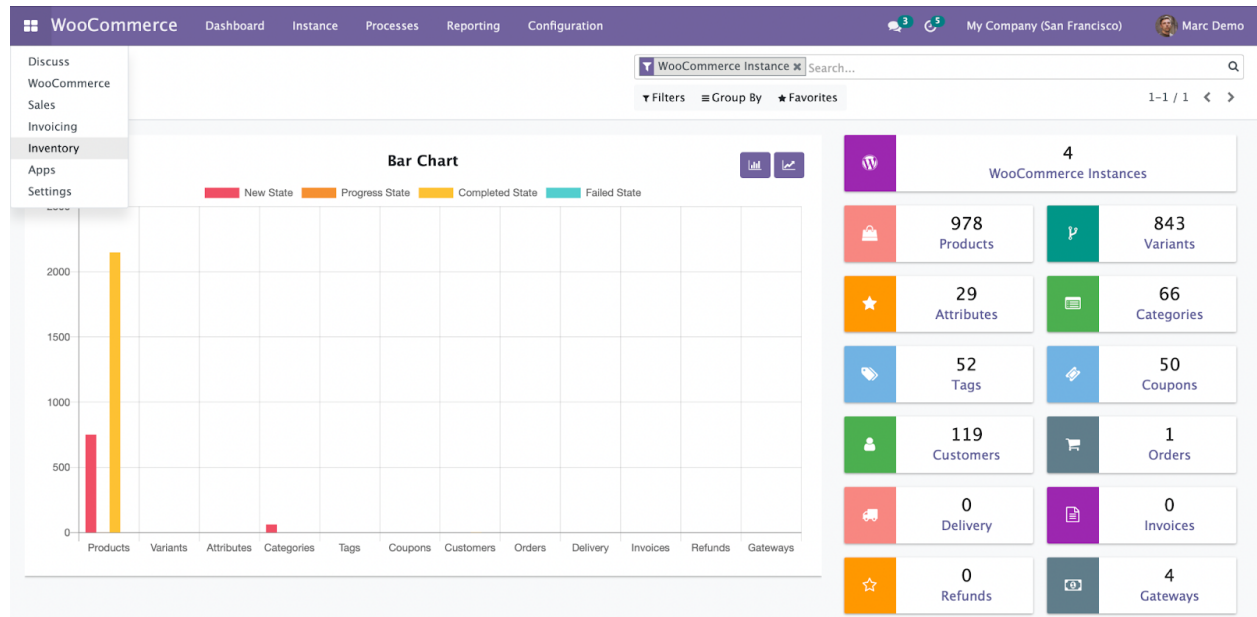
★ Favorites

1 - 80 / 2966

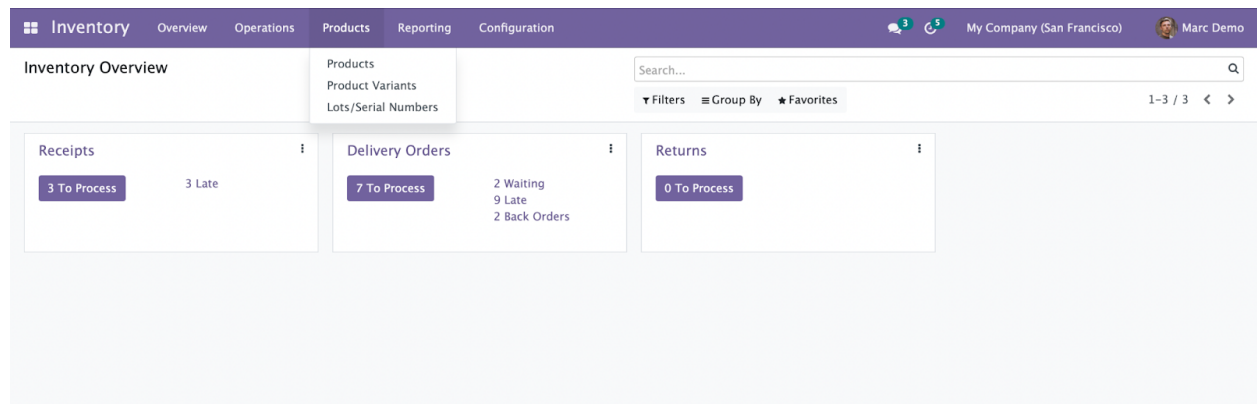
<

>

<div><div></div></div> Name	WooCommerce ID	Domain	Operation Flow	Operation Type	Woo Instance	State
<div><div></div></div> o d o o _ c u s _ 1 _ a b	78	Customer	WooCommerce to Woo Layer	Import	Test	New
<div><div></div></div> bell	7018	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> chair55	7017	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> Migule123	7015	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> Cheese Burger	7011	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> new 22	7009	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> via instance	7008	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> serial product	7007	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> theeee product serial	7006	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> theeee product serial	7005	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> The product	7001	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> product name storable	7000	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> testing simple product	6999	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> testing variable	6995	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> [HREM] Testing Unsynced	6992	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> product name also	6989	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> product name stock	6988	Product Template	Woo Layer to WooCommerce	Export	Test	Done
<div><div></div></div> Kites	6985	Product Template	Woo Layer to WooCommerce	Export	Test	Done



**Step 2:** Click on Products > Products



**Step 3:** Let's suppose you want to create a new product on which you want to perform the operation. Click on the "Create" button.



Sales Orders To Invoice Products Reporting Configuration 4 1 My Company (San Francisco) Marc Demo

Products / New

Save Discard

Push to Woocommerce Pull from Woocommerce

Product Moves Putaway Rules 0.00 Units Sold 0.00 Units Purchased WooComm... Products

Product Name

Product Name

☒ Can be Sold  
☒ Can be Purchased

General Information Variants Sales Purchase Inventory Images WooCommerce Info

Product Type Consumable Sales Price \$1.00 → Extra Prices

Product Category All Customer Taxes Tax 15.00% X

Internal Reference

Barcode

HSN/SAC Code

HSN/SAC Description

Cost 0.00

Company

Internal Notes

This note is only for internal purposes.

Step 4: Enter the product name (For example Pizza Cheese).

Step 5: Select the Product Type and Product Category.

Step 6: Enter the price of the product in the Sales price section.

Sales Orders To Invoice Products Reporting Configuration 4 1 My Company (San Francisco) Marc Demo

Products / New

Save Discard

Product Moves Putaway Rules 0.00 Units Sold 0.00 Units Purchased WooComm... Products 0.00 Units On Hand 0.00 Units Forecasted 0 Reordering ...

Product Name

Pizza Cheese

☒ Can be Sold  
☒ Can be Purchased

General Information Variants Sales Purchase Inventory Images WooCommerce Info

Product Type Storable Product Sales Price \$67.00 → Extra Prices

Product Category All/Consumable Customer Taxes Tax 15.00% X

Internal Reference

Barcode

HSN/SAC Code

HSN/SAC Description

Cost 0.00

Company

Internal Notes

This note is only for internal purposes.

Step 7: Enter the other details as per requirement, such as Attribute & Variants, Sales, Purchase, Inventory, Accounting, and Images.

If you want to add Inventory, click on it, a window will appear as given below:

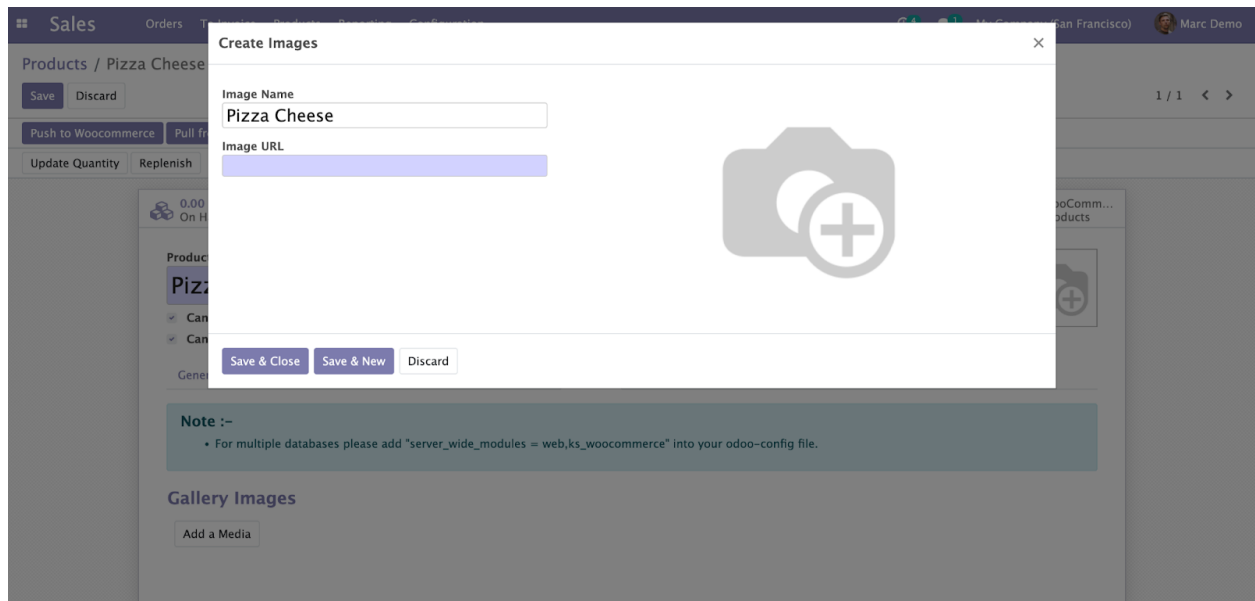
The screenshot shows the 'Pizza Cheese' product form in Odoo. The top navigation bar includes 'Sales', 'Orders', 'To Invoice', 'Products', 'Reporting', and 'Configuration'. The user is logged in as 'Marc Demo' from 'My Company (San Francisco)'. The breadcrumb trail is 'Products / New'. Below the breadcrumb are 'Save' and 'Discard' buttons. The main form has tabs for 'General Information', 'Variants', 'Sales', 'Purchase', 'Inventory' (selected), 'Images', and 'WooCommerce Info'. The 'Inventory' tab contains sections for 'Operations' (with 'Routes' and 'Buy' options), 'Logistics' (with 'Responsible', 'Weight', 'Length', 'Width', 'Height', and 'Volume' fields), 'Traceability' (with 'Tracking' options), and 'Description for Delivery Orders' (with a text area).

Set the Weight, Length, Width, Height, and Volume of the product.

Also, if you want to add the image to your product, click on the Images.

The screenshot shows the 'Pizza Cheese' product form in Odoo, with the 'Images' tab selected. The top navigation bar and user information are the same. The breadcrumb trail is 'Products / Pizza Cheese'. Below the breadcrumb are 'Save' and 'Discard' buttons. The main form has tabs for 'General Information', 'Variants', 'Sales', 'Purchase', 'Inventory', 'Images' (selected), and 'WooCommerce Info'. The 'Images' tab contains a 'Note :-' section with a bullet point about adding 'server\_wide\_modules' to the Odoo config file, and a 'Gallery Images' section with an 'Add a Media' button. Above the main form, there are buttons for 'Push to Woocommerce', 'Pull from Woocommerce', 'Update Quantity', and 'Replenish'. A status bar at the top of the main form area shows various metrics: '0.00 Units On Hand', '0.00 Units Forecasted', 'Product Moves', '0 Reordering ...', 'Putaway Rules', '0.00 Units Sold', '0.00 Units Purchased', and 'WooComm... Products'.

Click on the Add a media.



Select the image URL from your system and click on Save & Close. You can give multiple images, by clicking on Save & New.

Step 8: Click on the Save button when done with filling in all the details.

Now, if you want to sync the product, you can directly do it from here by clicking on Push To WooCommerce. With just one click, you can accomplish the task by eliminating the lengthy process.

**Step 1:** Click on Push To WooCommerce.

Sales Orders To Invoice Products Reporting Configuration My Company (San Francisco) Marc Demo

Products / New

Save Discard

Product Moves Putaway Rules 0.00 Units Sold 0.00 Units Purchased WooComm... Products 0.00 Units On Hand 0.00 Units Forecasted 0 Reordering ...

Product Name

Pizza Cheese

☒ Can be Sold  
☒ Can be Purchased

General Information Variants Sales Purchase Inventory Images WooCommerce Info

Product Type: Storable Product  
Product Category: All/Consumable  
Internal Reference:  
Barcode:  
HSN/SAC Code:  
HSN/SAC Description:

Sales Price: \$67.00 → Extra Prices  
Customer Taxes: Tax 15.00%  
Cost: 0.00  
Company:

Internal Notes

This note is only for internal purposes.

**Step 2:** Select the Instance Ids.

**Step 3:** Select the Website Status.

**Step 4:** Check and set up the other details such as Set Price In Woo, Set Stock In Woo, etc.

Sales Orders To Invoice Products Reporting Configuration My Company (San Francisco) Marc Demo

Products / Pizza Cheese

Save Discard

Push to Woocommerce Pull from Woocommerce Update Quantity Replenish

0.00 Units On Hand

Product Moves Putaway Rules 0.00 Units Sold 0.00 Units Purchased WooComm... Products 0.00 Units On Hand 0.00 Units Forecasted 0 Reordering ...

Product Name

Pizza Cheese

☒ Can be Sold  
☒ Can be Purchased

General Information Variants Sales Purchase Inventory Images WooCommerce Info

Product Type: Storable Product  
Product Category: All/Consumable  
Internal Reference:  
Barcode:  
HSN/SAC Code:  
HSN/SAC Description:

Sales Price: \$67.00 → Extra Prices  
Customer Taxes: Tax 15.00%  
Cost: \$0.00  
Company:

Push Product to woocommerce

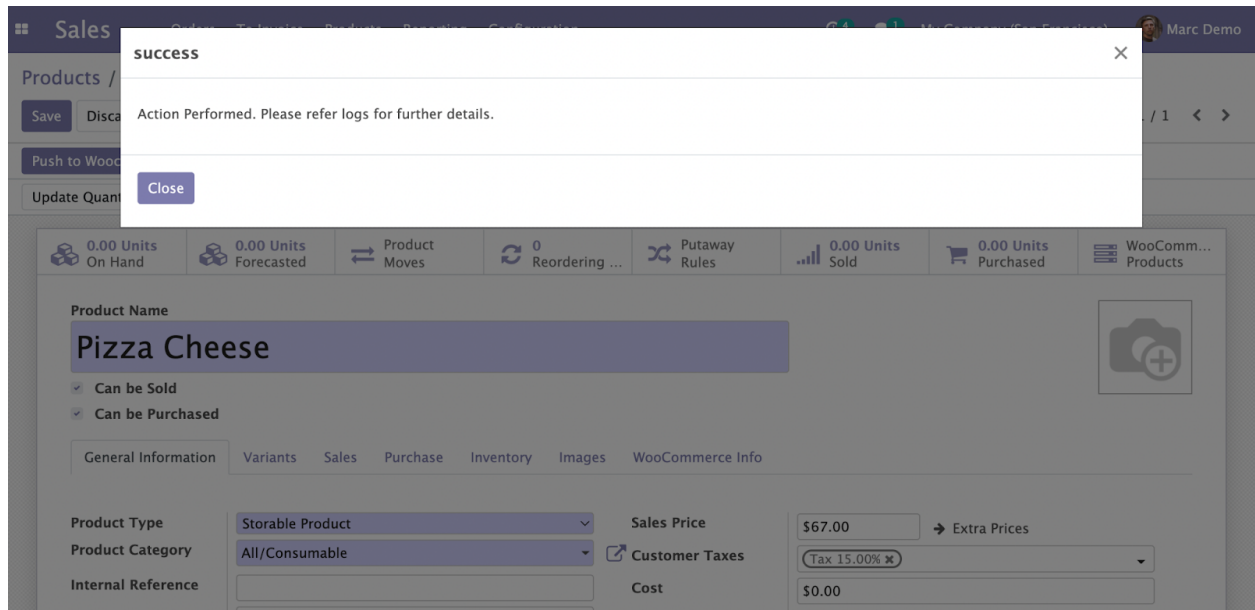
Instance ids: Demo Instance  
New\_Testing\_instance  
Light  
test4  
Test Woo commerce  
Try and test  
woo DEmo

Basic Information  
Website Status: Published

Set Price in Woo  
Set Image in Woo  
Set Stock in Woo

Execute Close

**Step 5:** Click on Execute and a confirmation message will appear.



The product will now be synced with WooCommerce

In a similar fashion, you can also perform the Pull From WooCommerce operation. The product and the related data will be pulled from WooCommerce and synced with Odoo.

[Note: Both the operations- Push From WooCommerce and Pull From WooCommerce can be done with Product Categories, Customers, Attributes, and multiple products]

## 9.2 Mapping

Let's suppose you have a product category. And, you want to map it with a particular WooCommerce category. Here's how to do it:

Step 1: Get the WooCommerce ID from the WordPress site.

Step 2: Click on WooCommerce Tiles(on the top left corner) > Inventory > Configuration > Product Categories in the Odoo WooCommerce connector. Then open the specific Product Category you want to map.



Inventory

OverviewOperationsProductsReportingConfiguration

3

5

My Company (San Francisco)

Marc Demo

Inventory Overview

Settings

Warehouse Management

Warehouses

Operations Types

Products

Product Categories

Attributes

Reordering Rules

Search...

FiltersGroup ByFavorites

1-3 / 3

Receipts

3 To Process

3 Late

Delivery Orders

7 To Process

Returns

0 To Process

You can create a new product category as well by clicking on the ‘Create’ button.

Inventory

OverviewOperationsProductsReportingConfiguration

3

5

My Company (San Francisco)

Marc Demo

Product Categories

Create

Search...

FiltersGroup ByFavorites

1-74 / 74

☐ Product Category

☐ ACCESSORIES

☐ ACCESSORIES / Luggage

☐ ACCESSORIES / Luggage / Panniers, Side Bags

☐ ACCESSORIES / Luggage / Tail Bags

☐ ACCESSORIES / Luggage / Tank Bags

☐ ACCESSORIES / Luggage / Top Boxes

☐ ACCESSORIES / rtrtrrt

☐ All

☐ All

☐ All

☐ All

☐ All / Category Woo One

☐ All / Consumable

☐ All / Expenses

☐ All / Internal

☐ All / Saleable

☐ All / Saleable / Office Furniture

☐ All / Saleable / Services

☐ All / Saleable / Services / Saleable

Fill in all the details as required and click on save.

Inventory Overview Operations Products Reporting Configuration

Product Categories / New

Save Discard

Push to Woocommerce Pull from Woocommerce

Category: Lamps

Parent Category: Office Furniture

Logistics: Force Removal Strategy: First In First Out (FIFO)

Inventory Valuation: Costing Method: Standard Price, Inventory Valuation: Manual

Click on the Action button > Map Existing Records

Inventory Overview Operations Products Reporting Configuration

Product Categories / Office Furniture / Lamps

Edit Create

Push to Woocommerce Pull from Woocommerce

Category: Lamps

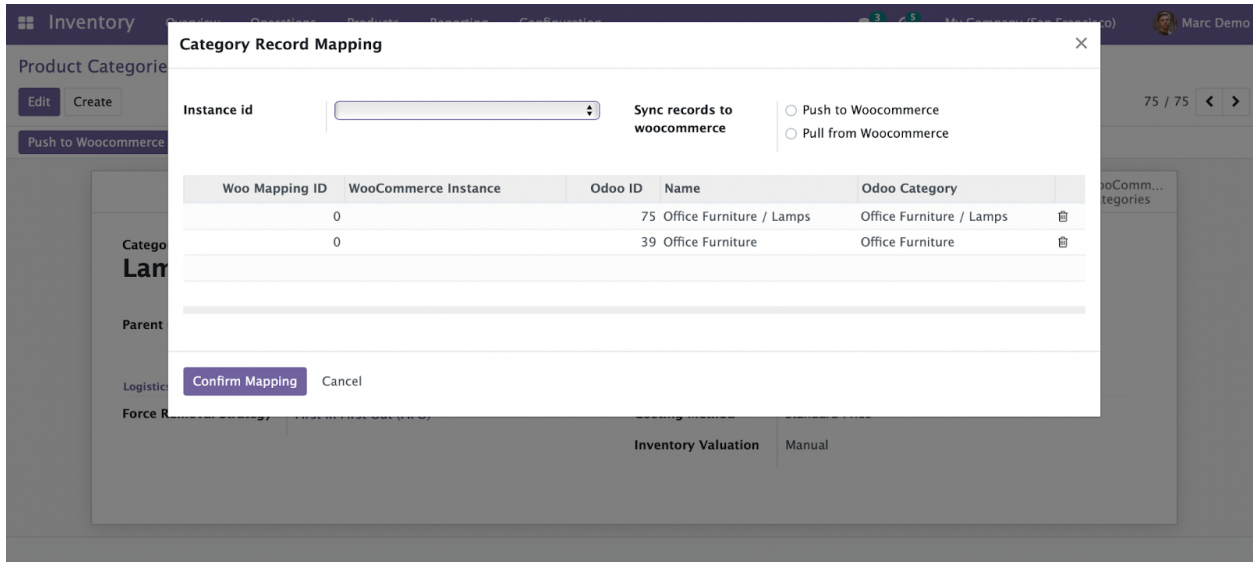
Parent Category: Office Furniture

Logistics: Force Removal Strategy: First In First Out (FIFO)

Inventory Valuation: Costing Method: Standard Price, Inventory Valuation: Manual

Action: Duplicate, Delete, Map Existing Records, Push Category to woocommerce, Pull Category from woocommerce

The Category Record Mapping Page will open up.

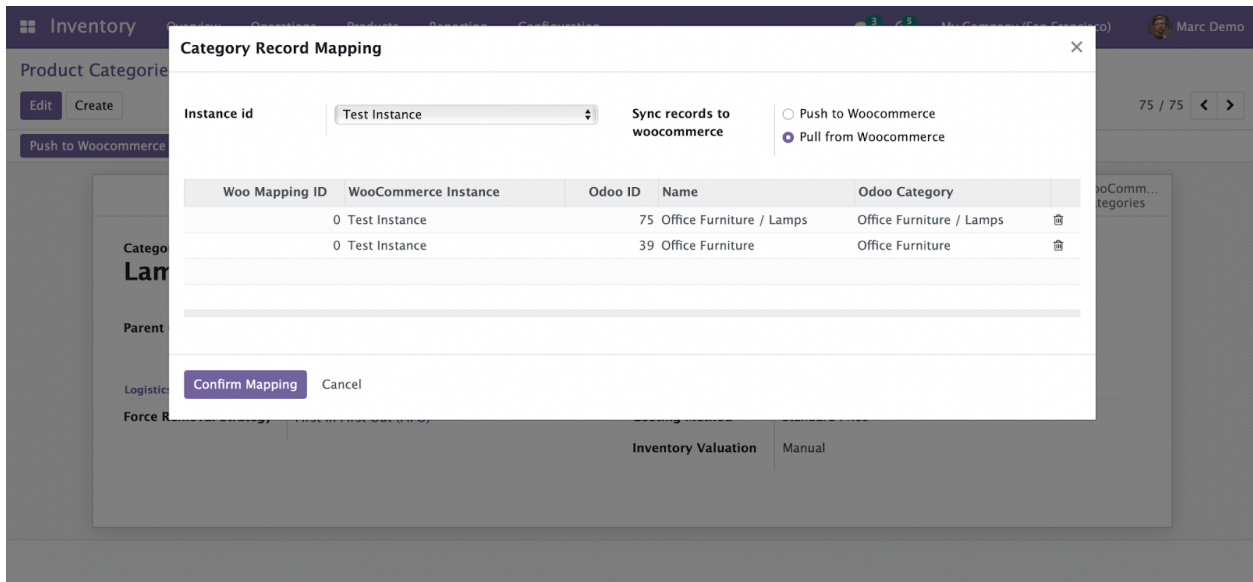


You can either select Push To WooCommerce or Pull From WooCommerce under Sync Records To WooCommerce.

Select an Instance Id if you want to fill a specific instance for all the records.

If you want to select instances for each separate record, you can do so by entering the Woo Mapping Ids and their respective WooCommerce Instances below.

Click on the Confirm Mapping button when done.



The records will be mapped with the WooCommerce Instances accordingly. If you go to the Queue Jobs, you will see that the mapping has been added there.

[Note: You can map several records at once for mapping purposes in a similar way. You can also map Products, Customers, Categories, etc in a similar way]